

Aster DM Healthcare Limited (GCC)

ESG REPORT

FY 2024-2025

Aster

We'll Treat You Well



Driving Sustainable Transformation in Healthcare
WHERE ESG MEETS IMPACT THROUGH COLLECTIVE ACTION

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Alignment to Global Standards and Verification for Accuracy



Dr. Azad Moopen, MD, FRCP
The Founder Chairman
Aster DM Healthcare (GCC)

Message From The Founder Chairman

As we present the 2024–2025 Sustainability Report, I take immense pride in the continued progress Aster DM Healthcare has made in advancing our sustainability journey. This year's report reaffirms our unwavering commitment to embedding sustainability, innovation, and excellence at the heart of everything we do.

In April 2025, we successfully completed the segregation of our GCC and India operations to unlock value and establish a strong foundation for our next phase of growth. Sustainability remains a fundamental pillar of our mission, vision, and values. In an evolving healthcare landscape, our focus on environmental, social, and governance (ESG) performance is more vital than ever.

The report showcases how we are deepening the integration of sustainable practices across our operations, driving meaningful impact for the communities we serve, and safeguarding the environment we share for future generations.

Aster Hospitals continue to be ranked amongst the top in national and international healthcare rankings, reflecting the strong governance in place and our unwavering commitment to clinical excellence, patient centric care, and service quality.

The 2024–2025 ESG Report marks a year of transformative growth for Aster DM Healthcare GCC, defined by purposeful expansion, measurable environmental progress, and meaningful social impact.

Our newest addition, the 126-bed Medcare Royal Speciality Hospital, stands as a model of modern, sustainable healthcare infrastructure. Designed with advanced energy optimisation systems, it not only addresses the growing demand for specialised care but also embodies our vision of reducing our environmental footprint through responsible design and operation. This is just the beginning of our multi-year expansion plan, to serve a larger section of society by providing access to world-class healthcare.

Our environmental stewardship efforts this year have been both ambitious and tangible. The ESG Report documents an avoidance of 542 tCO₂e in emissions, achieved through 1,340 MWh renewable energy generation installed at Medcare Speciality Hospital Al Safa, Aster Hospital Al Qusais, and Aster Cedars Hospital.

Through focused conservation efforts, our five key hospitals achieved a significant reduction of 9,872 kilolitres in water

consumption, underscoring our commitment to responsible resource management. Tree plantation drives have been another success story, with 1,000+ new samar saplings planted, contributing to a healthier environment for future generations.

Equally important is the human side of our impact. Through the unwavering dedication of 37,722 Aster Volunteers in GCC. On a global scale we have touched the lives of over 6 Million+ beneficiaries till date. Mobile medical clinics, targeted healthcare programs, and rapid disaster relief have brought care to remote and underserved communities. These initiatives are a reminder that at Aster, healthcare excellence is not limited to hospital walls, it is about reaching out, uplifting, and serving wherever the need exists.

Looking ahead, Aster DM Healthcare remains steadfast in driving our sustainability agenda forward. Our commitment to strong ESG performance will continue to shape our strategies and actions, enabling us to address today's priorities while protecting and enriching the lives of future generations.

We extend our heartfelt appreciation for your trust and continued support.


Aster's Sustainability (ESG) Strategy

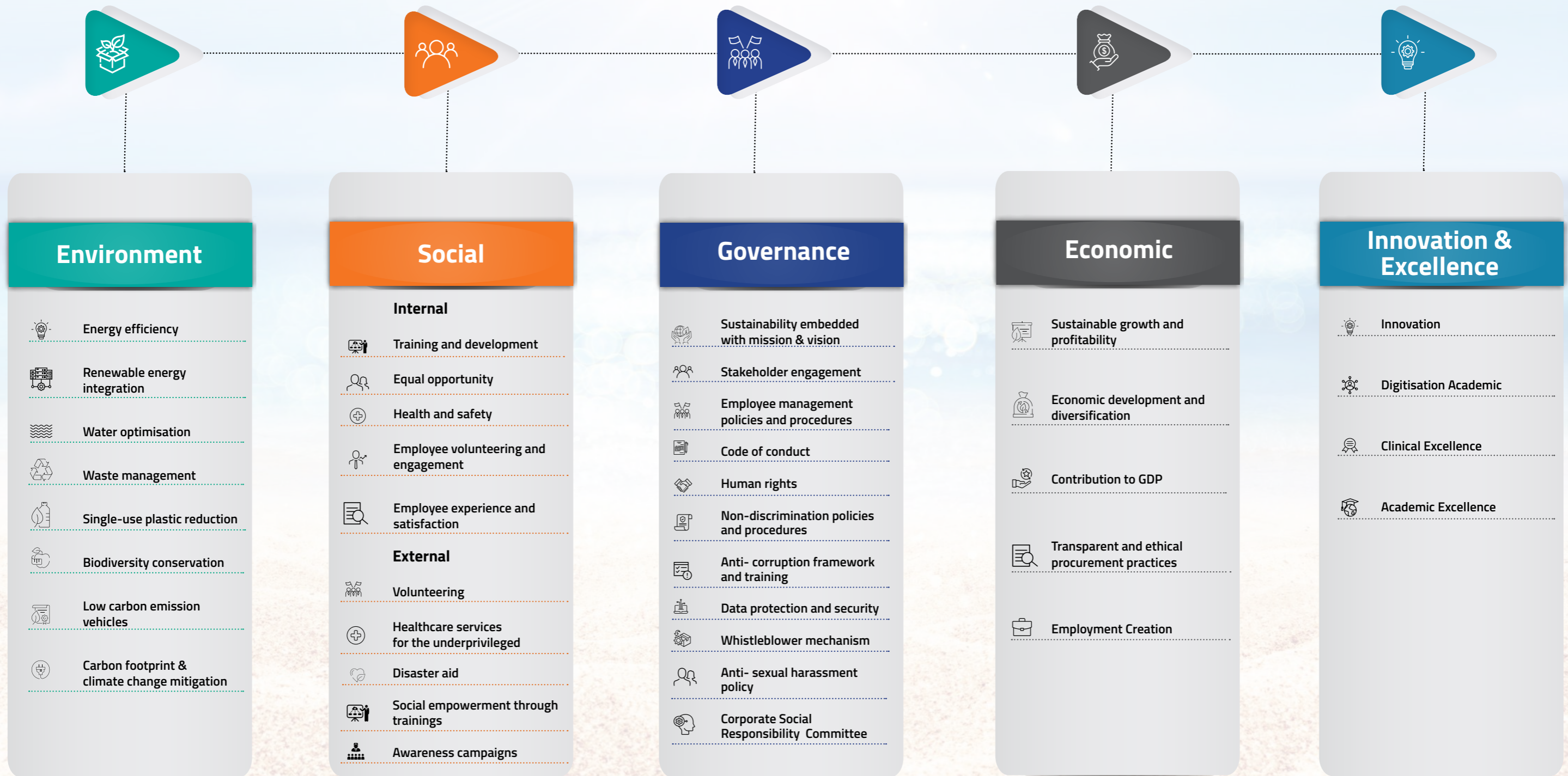
At Aster, sustainability is not just a responsibility, it is a strategic imperative woven into the fabric of our operations. Recognising the dynamic challenges and opportunities of today's world, we have developed a comprehensive sustainability strategy to guide our journey toward creating long-term value and responsible growth.

Our strategy is structured around five key pillars – Environment, Society, Governance, Economy, and Innovation & Excellence (ESGEIE) – providing a comprehensive framework that drives sustainable growth, responsible practices, and continuous advancement across.

Our operations and approach reflects a deep commitment to ethical practices, community well-being, environmental stewardship, and resilient business performance.

Key Focus Areas

-  Anticipate and respond to emerging risks and opportunities
-  Foster trust among stakeholders
-  Promote efficient and ethical use of resources
-  Contribute positively to the communities we serve





Stakeholder ASSESSMENT





Stakeholder ENGAGEMENT APPROACH

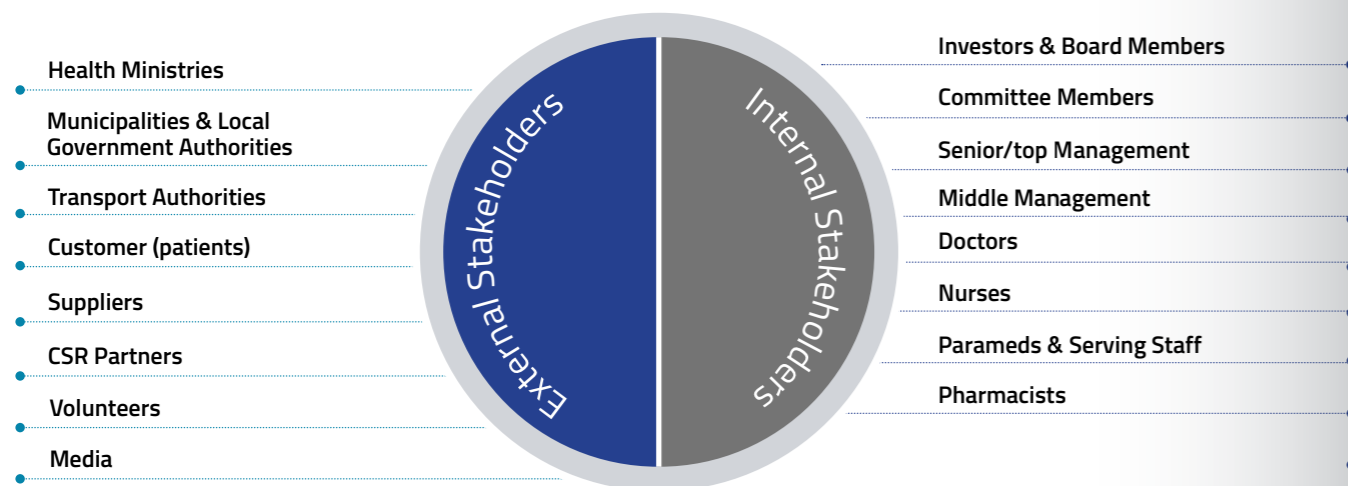
Aster DM Healthcare recognises stakeholder engagement as a vital process in identifying material topics that shape our sustainability strategy and drive long-term value creation.

Understanding the perspectives, concerns, and expectations of our stakeholders is crucial for developing a transparent, inclusive, and responsive approach to ESG performance.

Our stakeholder engagement process is designed to be systematic, inclusive, and outcome-oriented.

It involves continuous dialogue with key stakeholder groups, including employees, patients, investors, suppliers, regulators, community members, non-governmental organisations, and academic partners.

Through various channels, including surveys, interviews, focus group discussions, consultations, and regular meetings, we gather valuable insights into their views on sustainability-related topics.



Our teams actively engage with stakeholders to understand their perspectives on the most relevant sustainability issues and how these relate to Aster DM Healthcare’s operations. Through this consultative process, we map stakeholder concerns against the impact on our business and society, enabling us to identify and prioritize the key issues that require focused attention and action.

We prioritise the sustainability issues that hold the greatest significance for our stakeholders and our business. By focusing on the most critical ESG topics, we aim to drive meaningful improvements in our sustainability performance.

Stakeholder insights are systematically collected, analysed, and mapped against our operational realities and strategic objectives. A key outcome of this engagement process is the Materiality Assessment Matrix, a strategic tool that supports informed decision-making.

The Materiality Assessment helps us highlight and prioritise the ESG topics that have the most significant impact on our business and are of the highest concern to our stakeholders.

These include critical areas such as patient safety, ethical governance, employee well-being, environmental stewardship, and community engagement.



Materiality Matrix

A comprehensive materiality assessment was conducted in 2022-2023 and reviewed during the current reporting cycle. The twelve material topics identified previously were found to be relevant and adequate in addressing the key sustainability priorities of Aster DM Healthcare and its stakeholders.

A full-scale reassessment is planned for the next reporting cycle to ensure the matrix remains aligned with evolving global trends and emerging concerns.



Significance of economic, environmental, and social impacts

The twelve topics are categorised across four key pillars of sustainability. Environmental topics include GHG Emissions, Energy Management, Water Management, and Waste Management, highlighting Aster's growing commitment to environmental responsibility and resource efficiency.



Environment

- GRI 302 : Energy Management
- GRI 303 : Water Management
- GRI 305 : Emission
- GRI 306 : Waste Management



Social

- GRI 403 : Health and Safety
- GRI 406 : Non-Discrimination
- GRI 401: Employee Experience and Well-being
- GRI 405 : Diversity and Equal Opportunity
- GRI 413 : Local Communities & Community giving



Governance

- GRI 205 : Anti Corruption
- GRI 2 : Corporate Governance
- GRI 418 : Customer privacy and data security



Economic

- GRI 201 : Economic performance



Under the social pillar, five topics were identified: Employee Health and Safety, Non-Discrimination, Employee Well-Being, Diversity and Equal Opportunity, and Local Community Engagement. These represent Aster's ongoing efforts to foster an inclusive, safe, and supportive environment for employees and the wider community.

Three key topics fall under governance: Anti-Corruption, Corporate Governance, Customer Privacy and Data Security, reaffirming our commitment to ethical practices, robust institutional oversight, and responsible data handling.

Additionally, Economic Performance was identified as a key economic topic, recognising the importance of financial resilience and value creation to sustain long-term impact.

The insights gained from this materiality assessment form the basis of our sustainability strategy, enabling us to focus resources and initiatives on areas with the most significant potential impact.

This approach ensures strong alignment between our business priorities and stakeholder expectations, promoting transparency, accountability, and the creation of shared value across all facets of our operations.





Commitment to UNITED NATIONS SUSTAINABLE DEVELOPMENT GOALS (UNSDGs)

By advancing these priority goals, we aim to enhance the lives of the communities we serve and make a meaningful contribution to a more inclusive, equitable, and sustainable world.



United Nations SUSTAINABLE DEVELOPMENT GOALS (UN SDGs)



The United Nations Sustainable Development Goals (UN SDGs) are a universal call to action to end poverty, protect the planet, and ensure prosperity for all by 2030. Adopted by all UN member states in 2015 as part of the 2030 Agenda for Sustainable Development, the 17 interconnected goals address the world’s most pressing challenges, including climate change, inequality, health, education, peace, and justice.

The SDGs acknowledge that sustainable development necessitates a collaborative and integrated approach that involves governments, civil society, and the private sector. Each goal is underpinned by specific targets and indicators designed to drive global progress and local impact.

At Aster DM Healthcare, we fully embrace the vision of the SDGs. We are committed to integrating them into our core operations, strategic decision-making, and community initiatives. Guided by our ESG strategy, we have prioritized the goals that most closely align with our mission, values, and areas of influence, particularly in health and well-being, quality education, gender equality, climate action, and responsible consumption.

The specific SDGs aligned with Aster DM Healthcare’s priorities are outlined on the following page.



Aligning Purpose WITH THE UN SDGs

Aster DM Healthcare is committed to advancing the UN SDGs by embedding them within its core business and ESG strategy. This alignment reflects our broader mission to drive sustainable healthcare, inclusive growth, and environmental responsibility.

Through the integration of the SDG framework into our operations and decision-making, we actively contribute to addressing global challenges, ranging

from improving access to healthcare and promoting education to mitigating climate change and advancing gender equity. Our initiatives are designed to uplift communities, foster equal opportunities, and minimize our environmental impact.

With a focus on long-term value creation, Aster's efforts actively support societal progress while reinforcing our identity as purpose-driven healthcare providers.

Our alignment with 11 of the 17 UN SDGs reflects a strong and strategic commitment to building a healthier, more inclusive, and sustainable future.



SDG 3 Good Health and Well-being

Aster DM Healthcare aligns with key global priorities to advance good health, inclusive growth, gender equality, climate action, education, innovation, and responsible resource use. We strive to improve community well-being by expanding access to quality healthcare, promoting sanitation and health awareness, and investing in medical research and innovation to support a more sustainable and equitable future.

SDG 5 Gender Equality

Aster is committed to eliminating gender discrimination by ensuring equal opportunities for women and girls, promoting female leadership, enforcing anti-harassment policies, and guaranteeing equal access to healthcare and education employment, learnings, and promotions.

SDG 8 Decent Work and Economic Growth

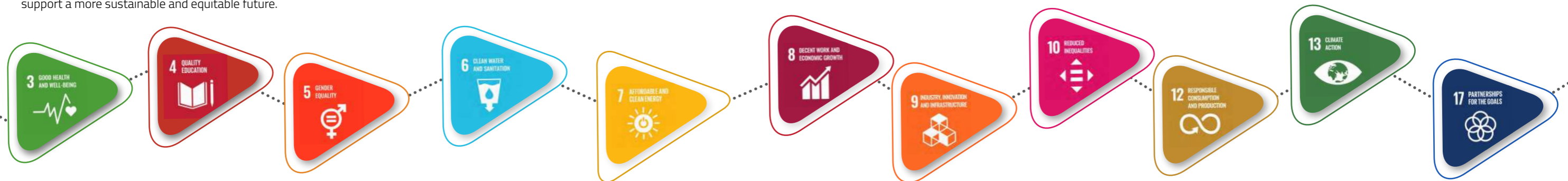
Aster fosters economic growth by creating job opportunities through education, outreach, and vocational training programs. It also promotes entrepreneurship and employee friendly working conditions.

SDG 10 Reduced Inequalities

Aster nurtures an inclusive workplace by embracing diversity, equity, inclusion and belongingness. It ensures equality through robust non-discrimination policies and a multicultural workforce.

SDG 13 Climate Action

Aster is committed to reducing greenhouse gas emissions by adopting robust, efficient, and sustainable practices in its energy, water, and waste management operations. It also awares and sensitizes the employees towards environmental issues through its various awareness and volunteering initiatives.



SDG 4 Quality Education

Aster supports the less privileged kids from the community in continuing their school education, provides employment linked vocational training programs through community outreach and targeted training, ensuring access to inclusive and equitable learning opportunities.

SDG 6 Clean Water and Sanitation

Aster has implemented installed sewage treatment plants across its hospital facilities to ensure recycling of water and to reduce dependency on raw water withdrawal. It also collaborates with experts and communities to enhance access to clean water and sanitation.

SDG 7 Affordable and clean energy

Aster DM Healthcare commits to Affordable and Clean Energy, aiming to transition to renewable energy sources and reduce carbon emissions. A key milestone is the commissioning of a 55-acre solar plant, which will lower dependence on fossil fuels and greenhouse gas emissions.

SDG 9 Industry, Innovation, and Infrastructure

Aster supports sustainable infrastructure by investing in advanced designs and technologies and driving innovation in fields like AI, IoT, blockchain, cognitive psychology, and behavioral economics.

SDG 12: Responsible Consumption and Production

Aster advances sustainability through initiatives like Green Choices, green procurement and vendor selection clean-up drives, and terrace gardens. It minimizes waste, adopts circular economic practices, and integrates renewable energy across its operations.

SDG 17: Partnerships for the Goals

Aster collaborates with private sector entities, government bodies, and NGOs to advance its sustainability agenda goals. These partnerships strengthen international cooperation among the various stakeholders and drive to the collective progress toward sustainable development.

Aster DM Healthcare's ESG HIGHLIGHTS

Environment

Governance

Economic

1,340 MWh
Clean Energy Generation

542 tCO2e
Emission Reductions from Renewable Energy Consumption

138,929 Kg
Waste Recycled at Hospitals

3,183 Kilolitres
Water Reduction at Hospitals

9,872 Kilolitres
Water Reduction across 5 Key Hospitals

15 Policies
Supporting Governance Framework

44%
Women Representation in Board of Directors

100%
Cases of Discrimination Resolved in 2024-25

14%
Growth in Annual Revenue

5,205 AED Million
Annual Revenue



58% Women Employees

60% New Joiners were Women

100% Permanent Employees Covered by Accidental Insurance

100% Permanent Employees Covered by Health Insurance

20%
Decrease in Needle Stick Injuries Rate from 0.16 in 2023-24 to 0.13 in 2024-25

80%
Reduction in Ventilator-Associated Pneumonia Rate from 0.21 in 2023-24 to 0.04 in 2024-25

Social

37,722
Aster Volunteers in MEA

18
Mobile Medical Clinics Operational in MEA out of a total of 52 Operating Globally

6.46 Million+
Beneficiaries from Aster Volunteer Global Activities in the Last 8 Years

278,405
Beneficiaries from AVMMS in MEA

Aster Volunteers

Message From The Managing Director and Group CEO of the GCC Business

Dear Stakeholders,

It is with great pride that we present the 2024-2025 Sustainability Report for Aster DM Healthcare (GCC), highlighting the significant strides we have made in advancing our sustainability commitments and creating lasting positive impact across our communities, workplaces, and the environment.

The ESG Report reflects the very essence of Aster DM Healthcare's unwavering commitment to empowering people, with a special focus on women.

Women now represent 58% of our workforce and 60% of new joiners are women, clear evidence of the success of our inclusive hiring practices, leadership development programs, and zero-

tolerance approach to discrimination. Additionally, 126 Emirati women has been honoured through Aster Volunteer's Noor initiative.

By embedding women's empowerment and community health into our ESG strategy, we have created a model for social change that is tangible, scalable, and sustainable.

Many women supported by our initiatives have gone on to become leaders and changemakers in their own communities, multiplying the impact far beyond our direct involvement. These numbers are more than statistics, they embody our belief that diverse

voices and perspectives lead to better healthcare outcomes, stronger communities, and a fairer society.

At Aster, we are prioritising digital innovation to enhance accessibility, efficiency, and patient experience across our network. The myAster app represents our commitment to digital innovation and patient convenience, offering a seamless platform for accessing healthcare anytime, anywhere.

Through myAster, users can book doctor consultations, manage medical records, and order pharmacy products with ease bringing the full spectrum of Aster's care and wellness services to their fingertips.

Aster DM Healthcare achieved a remarkable revenue of AED 5,205 million in FY 2024-25, marking a 14% year-on-year growth from AED 4,548 million in FY 2023-24. This strong performance underscores our continued focus on enhancing healthcare delivery, optimising operational efficiency, and expanding our presence across key markets to better serve our patients and stakeholders.



We remain deeply committed to the well-being and growth of our Asterians, delivering exceptional care to our customers, and creating sustained value for all our stakeholders.

Thank you for your continued support and trust in our vision.



Alisha Moopen

Managing Director & Group CEO
Aster DM Healthcare (GCC)

Message From The Executive Director & Group Head - Governance & Corporate Affairs



Wilson TJ

Executive Director & Group Head -
Governance & Corporate Affairs
Aster DM Healthcare (GCC)

It is a privilege to present the 2024–2025 Sustainability Report of Aster DM Healthcare Limited (GCC) and highlight our progress in strengthening Aster DM Healthcare’s governance and corporate affairs framework. Over the past year, we have made meaningful strides to ensure our governance practices not only comply with global standards but also remain closely aligned with our mission of delivering quality healthcare with compassion.

The 2024–2025 ESG Report reflects Aster DM Healthcare’s belief that strong governance is not simply an organisational requirement, it is the foundation for lasting stakeholder trust and sustainable impact.

This year, we continued to strengthen our governance architecture with 15 core policies, including our ESG Policy, Code of Conduct, and Risk Management Policy. These frameworks ensure that transparency, accountability, sustainable practices and ethical conduct remain embedded in every decision we take.

Our ESG Risk Management Framework is now a central pillar of our strategy. It enables us to assess and address risks in two ways, by evaluating how our operations impact the environment and society, and by anticipating how factors such as regulatory changes, climate shifts, and evolving social trends could influence our ability to deliver quality care.

This proactive approach, supported by our ‘Three Lines of Defence’ model, ensures that ESG is not treated as a compliance checklist but as a strategic driver integrated into our enterprise-wide Reputational Risk Framework. Through the Annual Operating Plan (AOP), we translate these governance principles into actionable targets, with measurable indicators across People Excellence, Clinical Excellence, Sustainability & Community Connect, and Business Performance.

By aligning operational execution with ESG priorities, we have built a responsive, resilient framework that allows Aster to navigate complexity, deliver consistent care, and ensure that our growth remains responsible and future focused.

Our extensive volunteer network has been instrumental in transforming our vision of care and compassion into measurable social impact. Through sustained community engagement, we have positively impacted over 6 million lives globally via initiatives such as specialised healthcare camps, vocational and skill training programmes for young women, and maternal and child health awareness drives. These efforts are further strengthened by our 18 mobile medical clinics, which bring essential healthcare services directly to underserved communities.

Looking ahead, our focus will remain on enhancing our governance and corporate affairs practices to support Aster’s long-term sustainability goals. We are committed to continuous improvement, leveraging technology and innovation to drive efficiency, transparency, and accountability across all levels of our organization.

About THE REPORT

This Environmental, Social, and Governance (ESG) Report by Aster DM Healthcare (GCC) presents our performance, key initiatives, and strategic commitments for the reporting period spanning April 1, 2024, to March 31, 2025.

It provides a comprehensive overview of our approach to sustainability, ethical governance, and community engagement, aligned with our mission to serve communities with compassion, care, and integrity.

This report outlines the operations of Aster DM Healthcare in GCC, covering our hospitals, clinics, pharmacies, diagnostic laboratories, and our associated educational institutions. It reflects our ongoing commitment to integrating ESG principles into our strategic decision-making and day-to-day operations while advancing healthcare excellence.



We are committed to transparency and will keep our stakeholders informed about our progress in achieving our sustainability goals.

We would like to highlight that our report, performance data, and claims undergo independent limited assurance by QSZ Certification Services LLC and the assurance statement is provided on page xx of this report.

For any questions regarding the content of this report or the reported information, please contact: [Insert contact email or department here]



Aligned with international best practices, our ESG Report adheres to the Global Reporting Initiative (GRI) standards, ensuring transparency, consistency, and credibility in our sustainability disclosures.

Reporting Principles

We are committed to upholding the highest standards of transparency and accountability in our sustainability reporting. Our disclosures are guided by globally recognized reporting principles, which include:

Accuracy	Clarity	Completeness	Timeliness
Balance	Comparability	Sustainability Context	Verifiability

In addition to the eight GRI reporting principles, Aster upholds two additional principles - regular internal audits to ensure data accuracy and independent third-party assurance to validate the integrity of this report.

By consistently applying these principles, we aim to deliver reliable, consistent, and meaningful insights into our ESG performance. This approach supports informed stakeholder decision-making and strengthens trust in our long-term sustainability journey.



About ASTER DM HEALTHCARE

We are a leading healthcare provider with a strong footprint across GCC and several Indian states, delivering integrated care through our network of hospitals, clinics, pharmacies, and diagnostic laboratories.



A Journey of Growth, Care, and Responsibility



As GCC advances on its development journey and aspires to become one of the world's healthiest nations, Aster DM Healthcare is expanding its presence across following gulf countries, including UAE, Saudi Arabia, Oman and Qatar

“
This section captures our actions, achievements, and aspirations as we strive to build a resilient, inclusive, and healthier future for the communities we serve, guided by our purpose to serve the world with a smile.

16
Hospitals in GCC

122
Clinics across GCC

286
Pharmacies across GCC

17 Million
Patient Served Annually

Aster DM Healthcare, one of GCC's foremost integrated private healthcare providers, continues to shape the region's healthcare landscape through its commitment to quality, accessibility, and compassionate care.

What began in 1987 as a single Al Rafa Poly Clinic in Bur Dubai has evolved into a trusted, patient-centric ecosystem spanning the United Arab Emirates, Saudi Arabia, Oman, Qatar, Bahrain, Jordan and Kuwait.

Aster's operations, post the demerger, in the GCC comprise 16 hospitals, 122 clinics, 286 pharmacies, and a network of diagnostic laboratories, collectively serving over 17 million patients annually. For India, Aster DM Healthcare Limited continues as a separately listed entity on the BSE and NSE, furthering its commitment to accessible, high-quality healthcare across the region. This expansive footprint reflects Aster's enduring mission to deliver healthcare with excellence and empathy across the continuum of care.

In 2024, Aster entered a transformative phase in its sustainability journey, marked by a renewed focus on responsible growth, wellness-driven care, and long-term value creation.

A key highlight of the year was the strategic partnership with Fajr Capital, which acquired a 65% stake in Aster's GCC business, while the Moopen family retained a 35% stake.

This collaboration has unlocked new avenues for expansion, particularly in Saudi Arabia, where Aster plans to invest USD

250 million to establish over 1,000 additional hospital beds, 180 pharmacies, and more than 24 medical centres, as we move forward in strengthening our presence and advancing access to quality healthcare across the region.

Under the visionary leadership of Founder Chairman Dr. Azad Moopen and Group CEO Ms. Alisha Moopen, Aster is embedding sustainability into every facet of its operations, striving to create a business that remains resilient through strong economic growth and performance while upholding its responsibilities towards the

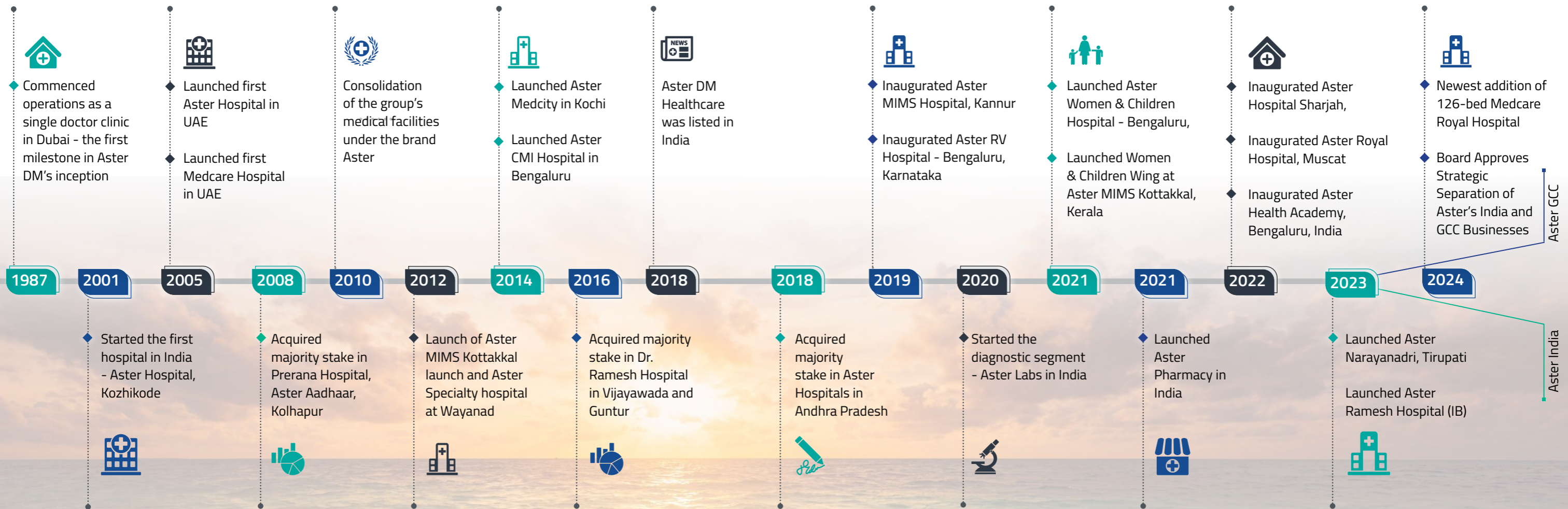
environment, society, and all stakeholders. From adopting renewable energy and eco-conscious infrastructure to driving digital transformation through innovations like the myAster app, Aster continues to advance its vision of sustainable and inclusive healthcare.

The group's wellness-first model places greater emphasis on prevention, early intervention, and holistic health outcomes. This Sustainability Report outlines Aster's progress across key environmental, social, and governance (ESG) pillars.



KEY MILESTONES

In the 39 years Journey of Aster DM Healthcare



Building Trust, Redefining Healthcare

Aster DM Healthcare is committed to achieving excellence in healthcare and making it accessible to millions. Guided by ambitious goals and empowered by cutting-edge technology, we strive to transform lives through compassionate, world-class medical care.

Aster DM Healthcare functions and makes decisions based on a set of core principles. These principles foster a unique ethos that is deep-rooted in all Asterians.

Our Vision

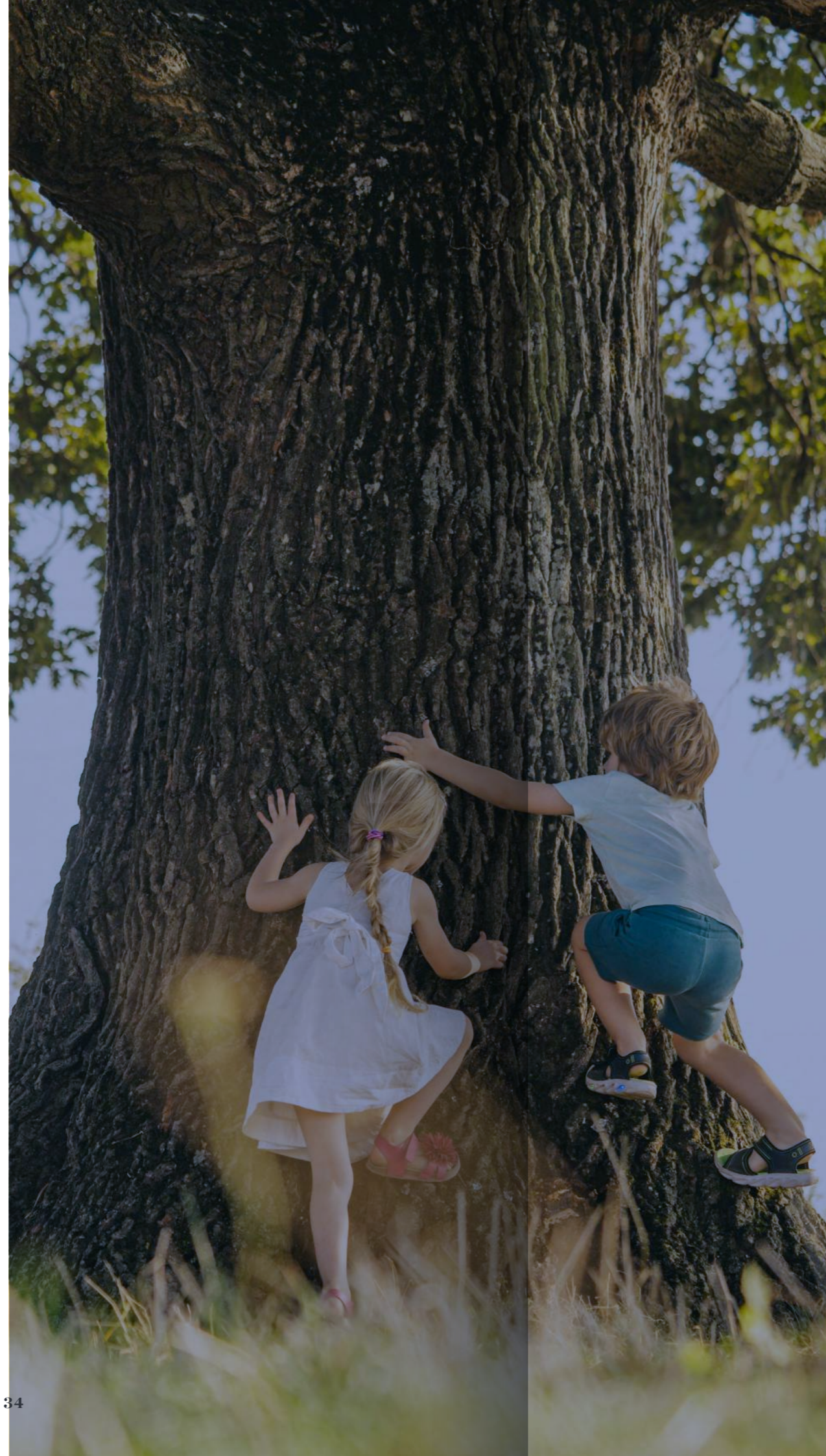


A Caring Mission with a Global Vision to serve the world with Accessible, Affordable & Quality Healthcare.

Our Brand Promise

“We’ll Treat You Well”

We live by this promise that sums up what we do and why we exist. This is our guiding philosophy in our interactions with patients, doctors, employees and society at large.



Our Values



EXCELLENCE

Surpassing current benchmarks constantly by continually challenging our ability and skills to take the organization to greater heights



COMPASSION

Going beyond boundaries with empathy and care



INTEGRITY

Doing the right thing without any compromises and embracing a higher standard of conduct



RESPECT

Treating people with utmost dignity, valuing their contributions and fostering a culture that allow each individual to rise to their fullest potential



PASSION

Going the extra mile willingly, with a complete sense of belongingness and purpose while adding value to our stakeholders



UNITY

Harnessing the power of synergy and engaging people for exponential performance and results



Aster DM Healthcare Limited (GCC)

Aster Hospitals

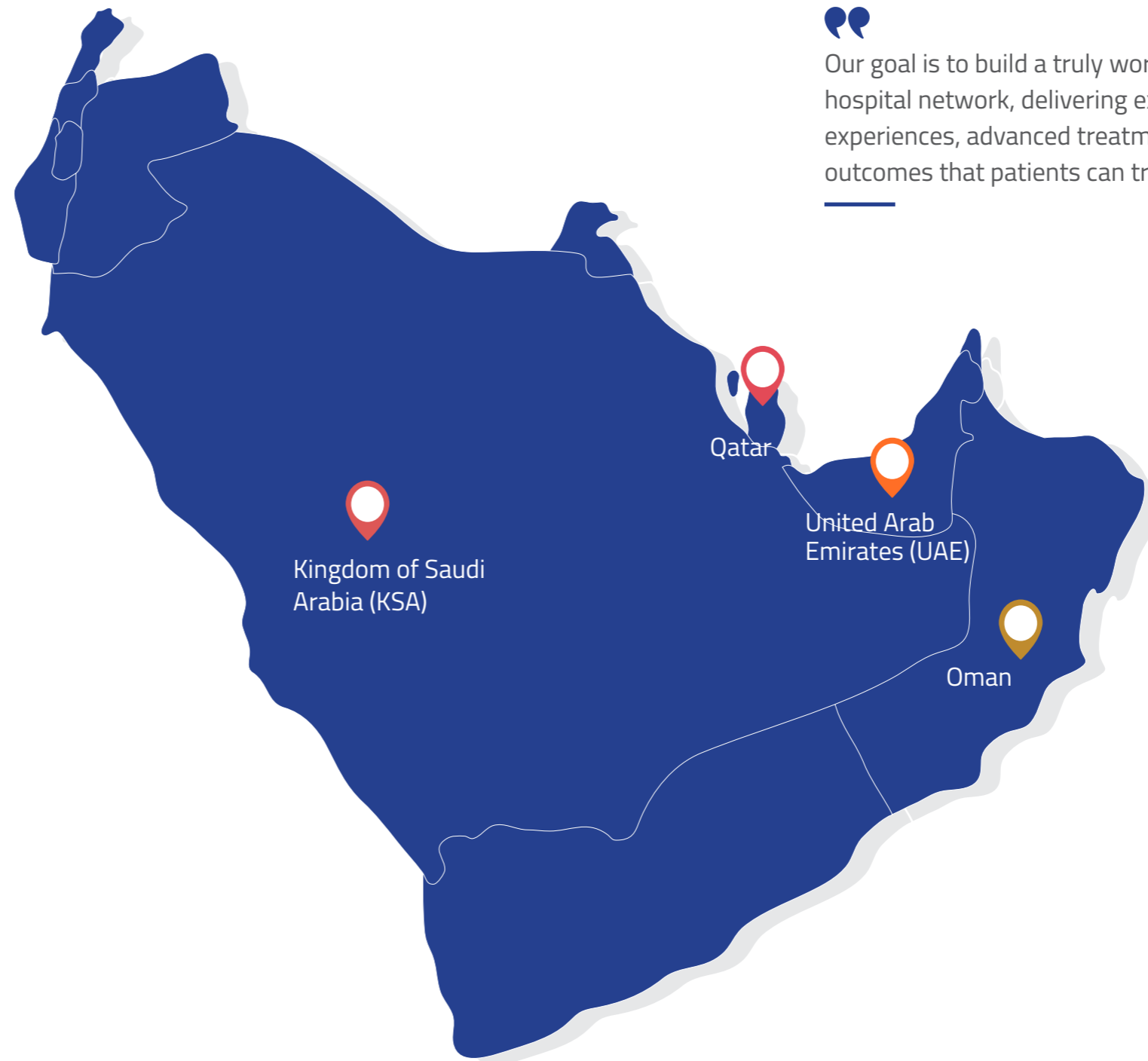
Aster operates 16 multi-speciality hospitals across the GCC, forming the clinical backbone of its healthcare delivery in the region.

Strategically located in the United Arab Emirates, Saudi Arabia, Oman, Jordan and Qatar, these hospitals are equipped with state-of-the-art infrastructure and advanced technology to deliver specialised, high-quality care across key medical fields such as cardiology, orthopaedics, oncology, neurology, urology, and gastroenterology.

Designed with patient safety, comfort, and clinical excellence in mind, Aster Hospitals feature advanced infrastructure, including modular operating theatres, intensive and neonatal care units, and high-end diagnostic and imaging services. Specialised centres, such as the Centre of Excellence in Gastro Sciences, and dedicated clinics for lifestyle conditions like PCOS, reflect Aster's commitment to addressing emerging health needs with focused expertise.

True to the brand's promise, "We'll Treat You Well", each hospital is guided by a culture of empathy, quality, and innovation. Digital tools, such as the myAster app, multilingual support, seamless appointment scheduling, and personalised care pathways, ensure a holistic experience throughout the patient journey.

Aster Hospitals are also increasingly integrating sustainability practices into their operations, including energy-efficient infrastructure, clinical waste reduction, and green building features, reinforcing the group's commitment to responsible healthcare.



Our goal is to build a truly world-class, patient-centric hospital network, delivering exceptional healthcare experiences, advanced treatments, and reliable clinical outcomes that patients can trust".

16
Hospital in GCC



4 Countries
Operational Footprint in MEA





Aster Hospital, Mankhool, Bur Dubai

Aster Hospital Mankhool is a multispecialty 100-bed facility in Dubai, featuring over 85 doctors and 35 specialisations, offering comprehensive inpatient, outpatient, surgical, and emergency care. Backed by advanced medical infrastructure and a team of expert clinicians, it is committed to delivering high-quality, patient-centric services.


100
 Beds

hospital with five operating theatres, 5 ICUs, and 8 NICU beds.


 Accredited by Accreditation Canada for high standards in healthcare.



Aster Hospital, Al Qusais, Dubai

Aster Hospital Al Qusais is a 150-bed tertiary care facility offering advanced critical care, surgical, and diagnostic services under one roof.

With over 90 doctors across 36 specialisations, it delivers comprehensive, multi-disciplinary healthcare.



150
Beds
with 5 OTs, 10 ICU beds, 9 NICU beds



Cath Lab and 24/7 emergency with 10-bed capacity



Aster Cedars Hospital, Jebel Ali

Aster Cedars, Jebel Ali, Dubai, is a comprehensive care facility that combines hospital and outpatient clinic services in one location, featuring over 35 doctors and 22 specialisations.

It is designed for efficient access to a wide range of specialities.



22

Beds

24/7 emergency & pharmacy; 2 OTs and 2 ICUs



Inpatient rooms and specialised therapy services, including physiotherapy and audiology





Aster Hospital Muhaisnah, Dubai

Aster Hospital Muhaisnah is a community-focused facility with 16 doctors and 22 specialisations, providing essential outpatient, inpatient, and emergency services.

It is equipped to deliver effective surgical and critical care.



35

Beds

15 OPD consult rooms, 15 inpatient beds, 10-bed day surgery unit



2 fully equipped OTs and 24/7 emergency and pharmacy





Aster Hospital, Sharjah

Aster Hospital Sharjah is a full-service facility offering advanced diagnostics, surgical care, and emergency services.

With a focus on quality and patient comfort, it is one of the leading healthcare providers in the Emirate.



7

NICU beds

4 advanced OTs, including one dedicated to women



24/7 emergency and pharmacy services





Aster Royal Al Raffah Hospital, Muscat

Located at Al Raffah, Muscat, Oman, Aster Royal Al Raffah Hospital is a modern multispecialty facility offering a comprehensive range of advanced medical and surgical services.

With state-of-the-art technology and expert clinicians, it delivers world-class care aligned with the “Treat in Oman” vision.



Multispecialty facility offering advanced care in **15+** specialisations



Equipped with the latest healthcare technology and surgical infrastructure





Aster Oman Al Khair Hospital, Ibri, Oman

Aster Al Khair Hospital in Ibri, Oman, is a CA-accredited facility designed with a patient-centric approach.

It offers high-quality healthcare in a calm and healing environment that enhances patient comfort and recovery.



CA-accredited hospital delivering clinical excellence



Patient-friendly design for enhanced healing and recovery experience



Aster Al Raffah Hospital, Sohar, Oman

Located in the heart of Sohar city, Oman, 60-bed multispecialty hospital is known for delivering expert medical services and compassionate care to both local and expatriate communities in the Al Batinah region.



60
beds

facility offering a wide range of specialities



Trusted healthcare provider in the Al Batinah region





Aster Hospital, Doha, Qatar

Located on Old Airport Road, Aster Hospital Qatar is a 50-bed multispecialty facility offering advanced medical care in a patient-friendly environment.

It serves as the cornerstone of Aster's expanding presence in the country, ensuring high-quality healthcare delivery.



50

Beds

multispecialty hospital with emergency services





Aster Sanad Hospital, Riyadh

Strategically located in Al-Hamra District, Riyadh, Aster Sanad Hospital is a multispecialty facility offering rapid emergency care and specialised surgical services.

With CBAHI accreditation, it delivers high-quality healthcare supported by a skilled medical team.



Staffed by **160+** doctors and **190+** nurses



Accredited by the Saudi Central Board for Accreditation of Healthcare Institutions (CBAHI)





Medcare Royal Speciality Hospital, Dubai

Located in Al Twar, Dubai, Medcare Royal is a 126-bed quaternary care hospital offering high-end medical, surgical, and diagnostic services. With cutting-edge technology and luxurious infrastructure, it sets a new benchmark in premium healthcare across the GCC.



126

beds

with advanced ICUs, PICU, NICU, and robotic surgery facilities



Offers oncology, radiation therapy, transplant services, and Cath Lab



Medcare Hospital, Al Safa, Jumeirah, Dubai

Medcare Hospital Al Safa is a 64-bed, premium multispecialty facility renowned for its state-of-the-art medical technology and expert clinical care.

It offers customised treatments across a broad range of specialities.



64

Beds

JCI-accredited hospital



Staffed by globally trained doctors across diverse disciplines





Medcare Hospital, Sharjah

Medcare Hospital in Sharjah, located at King Faisal Street, is a 120-bed facility offering comprehensive inpatient and outpatient services, advanced diagnostics, and emergency care.

It is equipped with modern surgical and imaging technology.



120
beds

hospital with ICU and advanced radiology (MRI/Ultrasound)



24/7 emergency care and day care surgical services





Medcare Orthopaedics and Spine Hospital, Dubai

This JCI and DNV-accredited centre of excellence provides specialised care for musculoskeletal and spine disorders.

It is a leader in joint replacement and spine surgeries in the MENA region.



First hospital in MENA accredited as Centre of Excellence for Foot & Ankle, Knee & Hip Replacement, and Spine Surgery



Dedicated orthopaedic and spine facility with advanced diagnostic and surgical care





Medcare Women and Children Hospital, Dubai

Located in Dubai, this 93-bed facility is dedicated exclusively to the health and well-being of women and children. Staffed predominantly by women, the hospital combines clinical excellence with a serene, patient-friendly environment for specialised care.



93

Beds

dedicated hospital for women and children



Offers advanced gynaecological, uro-gynaecological, and paediatric services



Aster Clinics

Our mission is to make quality healthcare accessible to all through our extensive network of Aster Clinics. Positioned at the frontline of community care, these clinics serve as the first point of contact for thousands of patients across GCC, offering timely, affordable, and expert medical attention.

Aster Clinics are designed to meet a wide range of healthcare needs, from general consultations and preventive screenings to specialised diagnostics and management of chronic diseases. Staffed by a team of highly qualified doctors, nurses, and healthcare professionals, each clinic delivers care backed by compassion and clinical excellence.

To support this high standard of care, every clinic is equipped with advanced medical technologies and operates under stringent quality protocols, ensuring safety, reliability, and consistency across all locations. Their strategic presence in urban and semi-urban centres further enhances accessibility, making quality healthcare available within reach of the communities we serve.

More than just treatment centres, Aster Clinics are an extension of our commitment to holistic healthcare. As an integral part of our integrated healthcare ecosystem, they ensure continuity of care and foster lasting relationships built on trust and wellbeing.



By delivering dependable and accessible healthcare in a warm and supportive environment, Aster Clinics are helping build healthier, more resilient communities across GCC.

81

Aster Clinics in GCC



A Network of World-Class Clinics that Bring Quality Care to Every Neighbourhood.



Medcare Medical Centre



Medcare Medical Centres represent a network of premium outpatient facilities under the Medcare brand, committed to delivering world-class healthcare services across the UAE.

These centres offer expert consultations, advanced diagnostics, and day-care procedures across a broad spectrum of medical specialities, providing seamless continuity of care from diagnosis to treatment and follow-up.

Placing patients at the heart of every interaction, Medcare Medical Centres emphasise compassion, trust, and personalised attention. The facilities are equipped with state-of-the-art medical technology that supports accurate and timely diagnosis, while teams of highly qualified doctors, nurses, and allied healthcare professionals ensure that every patient benefits from evidence-based, high-quality treatment.

Beyond their clinical capabilities, these centres are designed to foster a warm, welcoming environment that promotes comfort and confidence. By upholding the highest standards of quality, safety, and patient satisfaction, Medcare Medical Centres exemplify the Medcare brand's unwavering commitment to excellence in healthcare delivery across the UAE.



Medcare Medical Centres is a premier healthcare institution committed to delivering comprehensive medical services in a compassionate environment.

28

Medcare Medical Centres in UAE





Access Clinics

Access Clinics are part of Aster DM Healthcare's commitment to providing affordable and quality primary healthcare services to working-class and underserved communities in the GCC.

Strategically located in densely populated areas across the UAE and beyond, these clinics serve as the first point of contact for patients seeking prompt, compassionate, and cost-effective care.

Staffed with experienced general practitioners, specialists, and support teams, Access Clinics offer outpatient consultations, diagnostics, minor procedures, and preventive care with a strong focus on accessibility, convenience, and community well-being.



By delivering dependable and accessible healthcare in a warm and supportive environment, Aster Clinics are helping build healthier, more resilient communities across India.

13

Access Clinics in UAE



Aster Pharmacy



Aster Pharmacy is one of the largest and most trusted retail pharmacy chains, now rapidly expanding its footprint across GCC. Since launching its first GCC outlet in February 2021, Aster Pharmacy has expanded through a growing network of franchises, establishing itself as a well-known name in the healthcare retail sector.

Backed by over 30 years of experience in the healthcare industry, Aster Pharmacy offers a professional, community-focused approach to pharmacy services.

Trained pharmacists staff each outlet and provide a comprehensive range of genuine medicines and health products to meet everyday wellness needs.

With 286 outlets operating across GCC the pharmacy chain ensures easy access to both prescription and over-the-counter (OTC) medications.

Beyond medicines, the stores also stock a wide selection of personal care essentials, hygiene products, baby care, wellness and nutrition supplements, surgical supplies, and medical devices.

286
Pharmacies in GCC



Aster Pharmacy enhances patient convenience with services such as home delivery, medicine refill reminders, free health check-ups, and extended operating hours, all designed to support healthier communities and improve access to reliable healthcare solutions.

Aster Opticals



Aster Opticals has established itself as a leading eye care brand in the UAE, widely recognised as the preferred destination for those seeking exceptional quality, convenience, and comprehensive vision care. Evolving beyond the scope of a traditional optical outlet, it has become a trusted one-stop centre for advanced and integrated eye care solutions, combining clinical precision with personalised service.

Equipped with state-of-the-art eye testing facilities and supported by a strong network of experienced ophthalmologists, Aster Opticals ensures precision diagnostics and personalised care.

Every visit is designed to provide a premium experience that blends medical expertise with exceptional service. From customised eyewear solutions and expert vision consultations to seamless referrals for advanced eye care when required, Aster Opticals combines innovation, trust, and care, ensuring clear vision and lasting confidence for every customer.



By prioritising both vision health and aesthetic appeal, Aster Opticals continues to transform how eye care is delivered, making clear vision more accessible, stylish, and dependable for communities across the UAE.

19

Aster Opticals in GCC



Wellth



A Holistic Approach

Wellth embraces a holistic model of care that combines traditional medical practices with alternative therapies.

Expert Guidance

Wellth UAE benefits from the expertise of renowned global health and wellness experts, including Dr. Deepak Chopra and Dr. Frank Lipman.



With a personalised, compassionate approach, Wellth is more than a wellness destination—it’s a transformative space where ancient wisdom meets modern science, enabling individuals to thrive in body, mind, and spirit.

Wellth stands as a pioneering centre for integrative medicine in the UAE, redefining wellness by uniting the best of both worlds—evidence-based Western medical practices and ancient Eastern healing traditions. At its core, Wellth adopts a holistic mind-body-spirit philosophy, supporting individuals on their journey towards a more balanced, peaceful, and healthier life.

What sets Wellth apart is its curated range of therapies, thoughtfully selected under the guidance of renowned global wellness leaders like Deepak Chopra and Dr. Frank Lipman.

These offerings include Functional Medicine, Ayurveda, Yoga, and Acupuncture among others. Each therapy is designed to promote long-term well-being by addressing the root causes rather than just the symptoms.



Functional Medicine



Ayurveda



Yoga



Homoeopathy



Acupuncture



Osteopathy



Traditional Chinese Medicine

SKIN111

A Global Leader in Aesthetic and Anti-Ageing Care

Founded in 2007, SKIN111 Clinic has established itself as a globally trusted brand in aesthetic medicine and anti-ageing services, with a growing presence in the UAE, UK, France, and Germany. Known for its holistic approach to beauty and wellness, SKIN111 focuses on enhancing both inner vitality and outer appearance.

The clinic offers a comprehensive suite of advanced treatments, making it a one-stop destination for aesthetic transformation and preventive health. Their services include:



IV Vitamin Drips (a flagship offering)



Aesthetic and Anti-Ageing Treatments



Permanent Weight Loss Programs



Hair Transplant & Plastic Surgery



Cosmetic Dentistry & Semi-Permanent Makeup



Aesthetic Gynecology



Homecare Medical Services



State-of-the-art Diagnostic & Wellness Solutions



With cutting-edge equipment and highly skilled specialists, SKIN111 is committed to delivering safe, effective, and personalised care. Their philosophy goes beyond surface-level enhancement, promoting sustainable beauty and wellness from the inside out.





ENVIRONMENTAL STEWARDSHIP



Towards a SUSTAINABLE HEALTHCARE ECOSYSTEM



In today’s evolving healthcare landscape, environmental responsibility is no longer optional, it is essential.



As we grow and serve communities across GCC, our environmental commitments remain a core part of our identity. Creating a healthier planet is integral to building healthier lives, and we are proud to drive this mission forward through reduced environmental footprint and transparent reporting.

Our responsibility to heal extends beyond the walls of our hospitals, encompassing the health of the planet we all share.

As one of GCC’s leading integrated healthcare providers, we recognise the intrinsic connection between environmental sustainability and public health.

Guided by our purpose of “We’ll Treat You Well,” we strive to deliver high-quality, compassionate care while actively minimising our impact on the environment.

542 tCO₂e
Emissions Avoided

9,872 KL
Water Consumption Reduction
across 5 Hospitals

Recognising the significant environmental impact of healthcare operations, Aster has implemented a comprehensive sustainability strategy aimed at mitigating its carbon footprint.



Recognising the significant environmental impact of its healthcare operations, Aster DM Healthcare GCC has implemented a comprehensive sustainability strategy focused on.

-  **Energy Efficiency**
-  **Water Optimisation**
-  **Responsible Waste Management**
-  **Decarbonisation**

By reducing energy consumption, optimising waste management, and promoting environmentally responsible operations, we aim to embed sustainability into every facet of our healthcare delivery.

Aster actively advocates for sustainable and climate-smart policies and engages with stakeholders, particularly suppliers, to foster a culture of sustainability throughout its value chain.

We have been adopting environmentally responsible procurement practices and collaborating with our partners, to build long-term environmental resilience together.

Additionally, investing in research and innovation has enabled us to enhance our healthcare services while simultaneously reducing our environmental footprint.





Low carbon TRANSFORMATION

We recognise that addressing climate change is integral to ensuring long-term health and sustainability for both our patients and the planet. In alignment with our actions to UNSDGs 12 and 13, we actively track, report, and work to reduce our Greenhouse Gas (GHG) emissions across our operations.

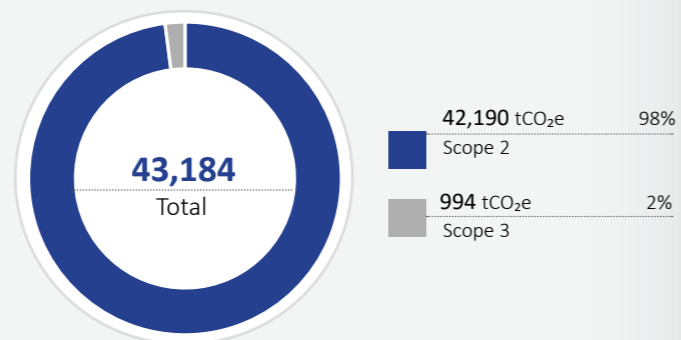
In GCC, we operate multiple assets including hospitals, clinics, laboratories and pharmacies. The majority of our direct GHG emissions originate from the operations of our extensive network of hospitals. We adhere to the GHG Protocol Corporate Standard to accurately and consistently estimate and report our annual carbon footprint.

Our emissions inventory comprehensively covers **Scope 2 (indirect emissions from purchased electricity)**, as well as a few selected **Scope 3 emission sources, including water consumption and waste management**. We are committed to assessing our detailed scope 3 emissions in the forthcoming years.

Scope 1 emissions are direct emissions resulting mainly from fuel consumption. These emissions are not significant for our GCC operations as electricity is our primary source of energy consumption. To further enhance the accuracy of our carbon footprint, we plan to accurately monitor our fuel consumption and measure Scope 1 in the coming years.

In 2024-2025, Aster GCC's total GHG emissions amounted to 43,184 tCO₂e, distributed as follows

Total Emissions (tCO₂e)



We have used local emission factors wherever possible, such as for grid electricity emissions. Where required, DEFRA and local emission factors were used, including those for fuel-related emissions.

Scope 2: Indirect Emissions from Purchased Electricity

Aster's Scope 2 emissions result from the purchase of electricity from the grid used across our hospitals, clinics, labs, and offices. In 2024-2025, total Scope 2 emissions amounted to 42,190 tCO₂e.

Scope 3: Other Indirect Emissions

Our Scope 3 emissions currently include emissions from water consumption and waste management amounting to 994 tCO₂e.

These emissions reflect resource usage and operational waste handling.

Emission Category	Coverage	Next Steps
Waste Generation	Covered	Data collection and estimation methodologies process are under implementation
Purchased Goods	Not Covered	
Capital Goods	Not Covered	
Business Travel	Not Covered	
Employee Commute	Not Covered	
Upstream Leased Assets	Not Covered	
Upstream Transportation & Distribution	Not Covered	
Downstream Transportation & Distribution	Not Covered	
Fuel and Energy Production	Not Covered	





Energy MANAGEMENT

Electricity Consumption at Aster Hospitals GCC

In 2024-2025, the total electricity consumption across Aster DM Healthcare's 16 hospitals, clinics and pharmacies in GCC amounted to 100.5 GWh. Hospital constituted over 62% of the total electricity consumption, amounting to 62.3 GWh.

The continuous operation of critical care units, diagnostic equipment, and patient-centric services primarily drives this energy demand. Among the facilities, Aster Sanad in Riyadh recorded the highest consumption at 9.3 GWh, reflecting its status as a flagship quaternary care centre with high-end clinical and infrastructure requirements.

The graphs below illustrate the electricity consumption data for each hospital in GCC.



*The electricity consumption for Medicare Women and Children Hospital has been revised due to an error in the reported value in 23-24.

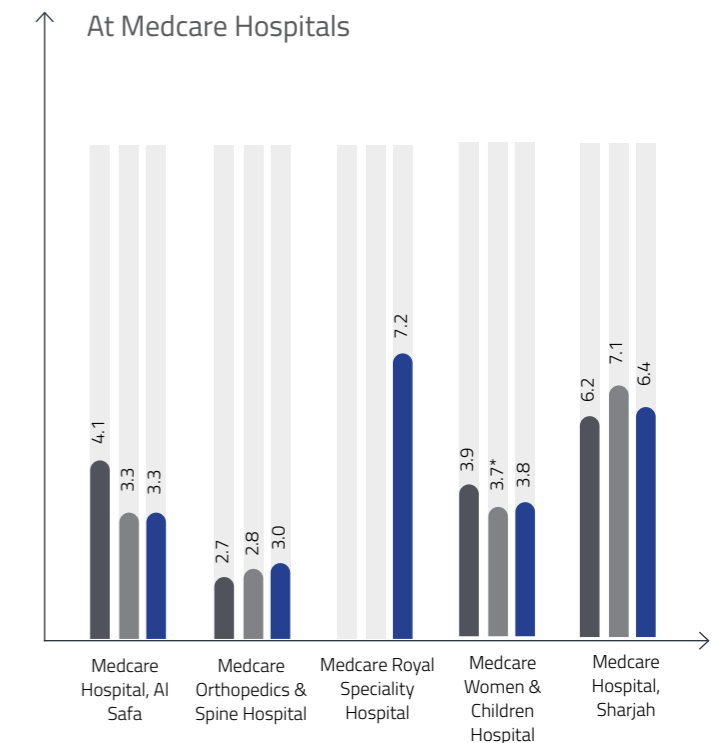
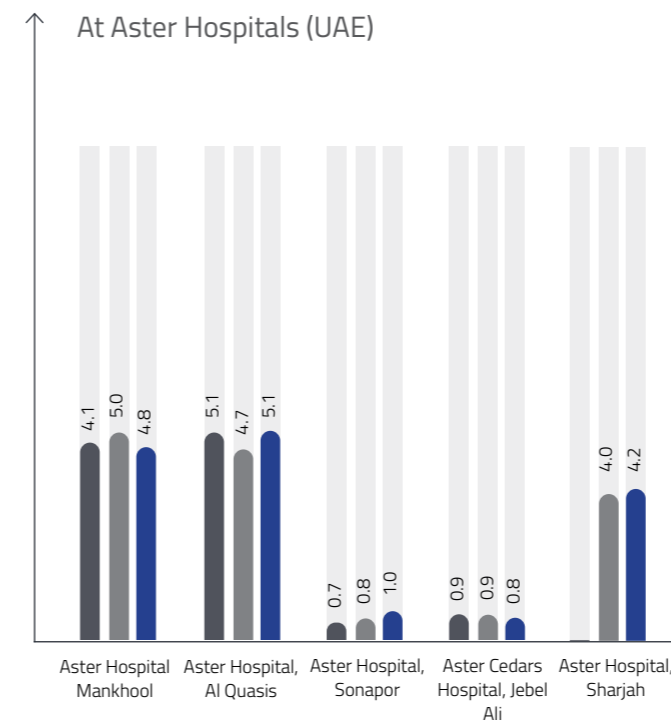
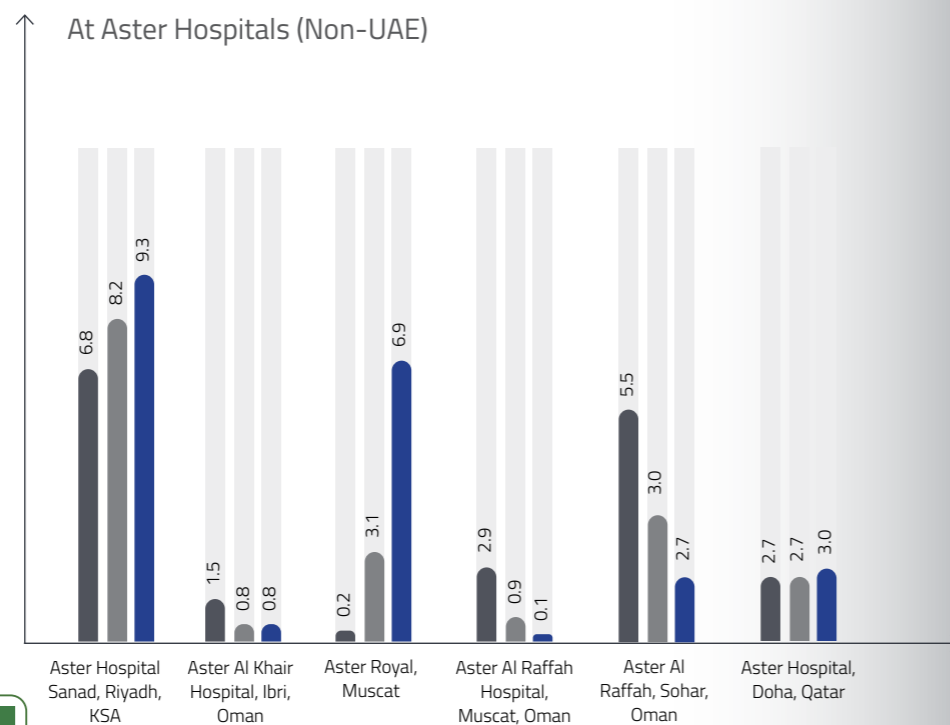
Electricity Consumption in GWh

20.45 GWh

Electricity Consumption at Aster Pharmacy in 2024-25

17.72 GWh

Electricity Consumption at Aster Clinics in 2024-25



Aster's RENEWABLE ENERGY ADOPTION

In line with our vision to transition toward clean energy and reduce dependence on fossil fuels, several Aster hospitals in GCC have made significant progress in generating electricity from renewable sources.

Medcare Speciality Hospital in Al Safa generated 746 MWh of electricity from solar PV systems, resulting in net annual savings of AED 300,000+. Similarly, Aster Al Qusais and Aster Cedars generated 304 MWh and 290 MWh of solar energy respectively.

These advancements reduce our carbon footprint and strengthen our commitment to Sustainable Development Goal (SDG) 7: Affordable and Clean Energy. Through continued investment in renewable energy infrastructure and green procurement strategies, we aim to scale up clean energy adoption across more facilities shortly.

Net emission reduction from renewable energy consumption – 542 tCO₂e.



1,340 MWh
Clean Energy Generation



542 tCO₂e
Emissions Avoided



Solar PV systems at Aster Hospital, Al Qusais



Energy Infrastructure Initiatives

Medcare Speciality Hospital, Al Safa

- Solar Power Energy Source
- 25,000 Monthly Savings (AED)
- 300,000+ Annual Savings (AED)

Aster Cedars

- Solar Power Energy Source
- 8,300+ Monthly Savings (AED)
- 100,000+ Annual Savings (AED)

Aster Al Qusais

- Solar Power Energy Source
- 8,300+ Monthly Savings (AED)
- 100,000+ Annual Savings (AED)

Aster DM Healthcare is committed to energy conservation and optimisation, taking proactive steps to incorporate renewable energy solutions into its operations. The organisation has thoroughly mapped its energy footprint and developed a strategic approach to manage it efficiently.

Through targeted quality interventions, Aster has identified new opportunities to enhance hospital engineering infrastructure, leveraging rapid technological advancements to implement intelligent, resource-efficient designs.

To promote both physical and psychological well-being, Aster hospitals have embraced the concept of "Healing Architecture", an approach that supports improved patient outcomes by reducing stress, shortening hospital stays, and enhancing overall satisfaction. This design philosophy contributes to the quality of care and aligns with the Sustainable Development Goals.

Solar PV systems at Medcare Speciality Hospital, Al Safa





Aster's Responsible WATER STEWARDSHIP

Sustainable water management is a vital aspect of our environmental strategy, aligning with the United Nations Sustainable Development Goal (SDG) 6: Clean Water and Sanitation.

With hospitals being major water consumers due to patient care, sanitation, and essential operational processes, our focus is on minimising water usage while maintaining superior care and hygiene standards.



Strategic Water Optimisation

Our approach to water conservation is driven by a structured Plan-Do-Check-Act (PDCA) framework, enabling a cycle of continuous improvement in wastewater management and water efficiency.

Plan

We begin by identifying potential areas for improvement, setting specific, measurable goals aligned with our sustainability priorities, and designing a strategic roadmap for implementation.

Do

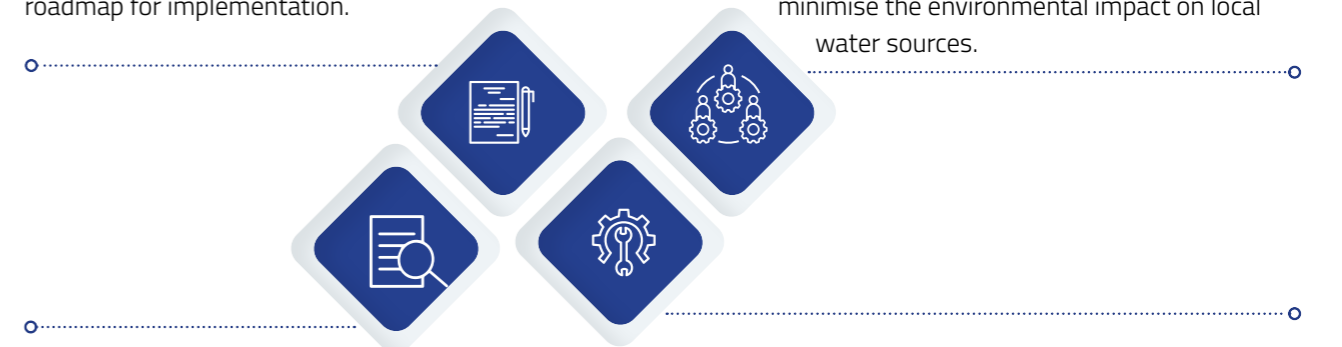
We deploy innovative technologies and industry best practices to reduce water consumption. Emphasis is placed on recycling and treating wastewater, as well as implementing systems that minimise the environmental impact on local water sources.

Check

We regularly monitor water usage patterns and assess the impact of implemented strategies. This includes ensuring compliance with environmental regulations and identifying deviations that require attention.

Act

Based on data insights, corrective actions are taken to resolve any inefficiencies or risks. Our processes are continuously refined to enhance wastewater management.



Water Consumption

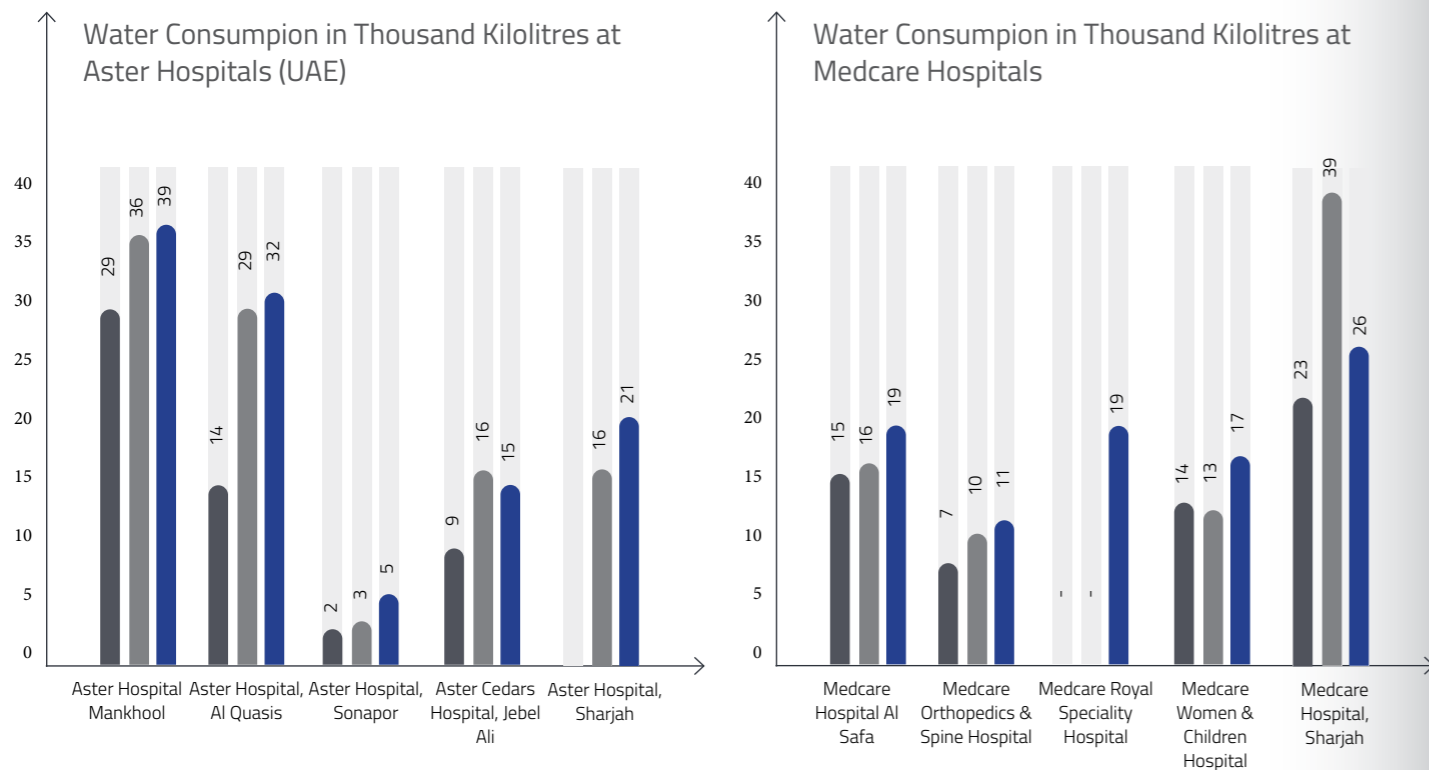
In FY 2024–25, Aster GCC’s total water consumption reached approximately 371,540 kilolitres (KL), with hospitals accounting for around 67% of the total usage and the remainder attributed to clinics and pharmacies.

Overall, water consumption increased by 32%, primarily due to the expansion of our clinic and pharmacy network, the addition of new facilities, and enhanced monitoring and reporting mechanisms that have enabled more accurate and comprehensive data capture across operations.

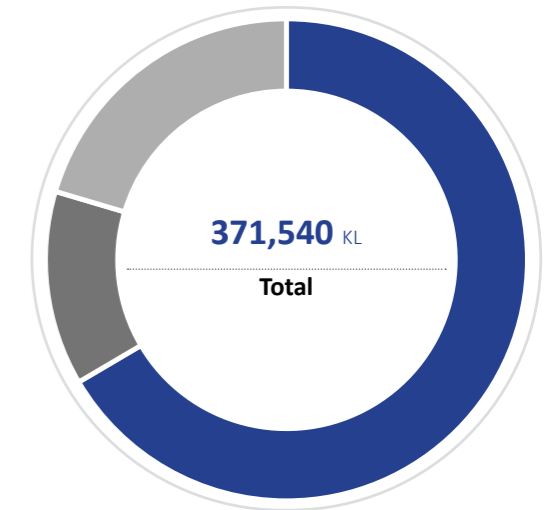
“In contrast, water consumption across hospitals decreased by over 3,183 KL, even with the integration of Medcare Royal Hospital, which was inaugurated during the year..”

This reduction demonstrates the effectiveness of our ongoing conservation initiatives, including optimised water management systems, the installation of low-flow fixtures, and process-level efficiency measures. These efforts reflect the company’s continued progress in enhancing water efficiency across hospital operations while ensuring that the expansion of outpatient and retail networks remains responsible and sustainable.

Water Consumption In Thousand Kiloliters



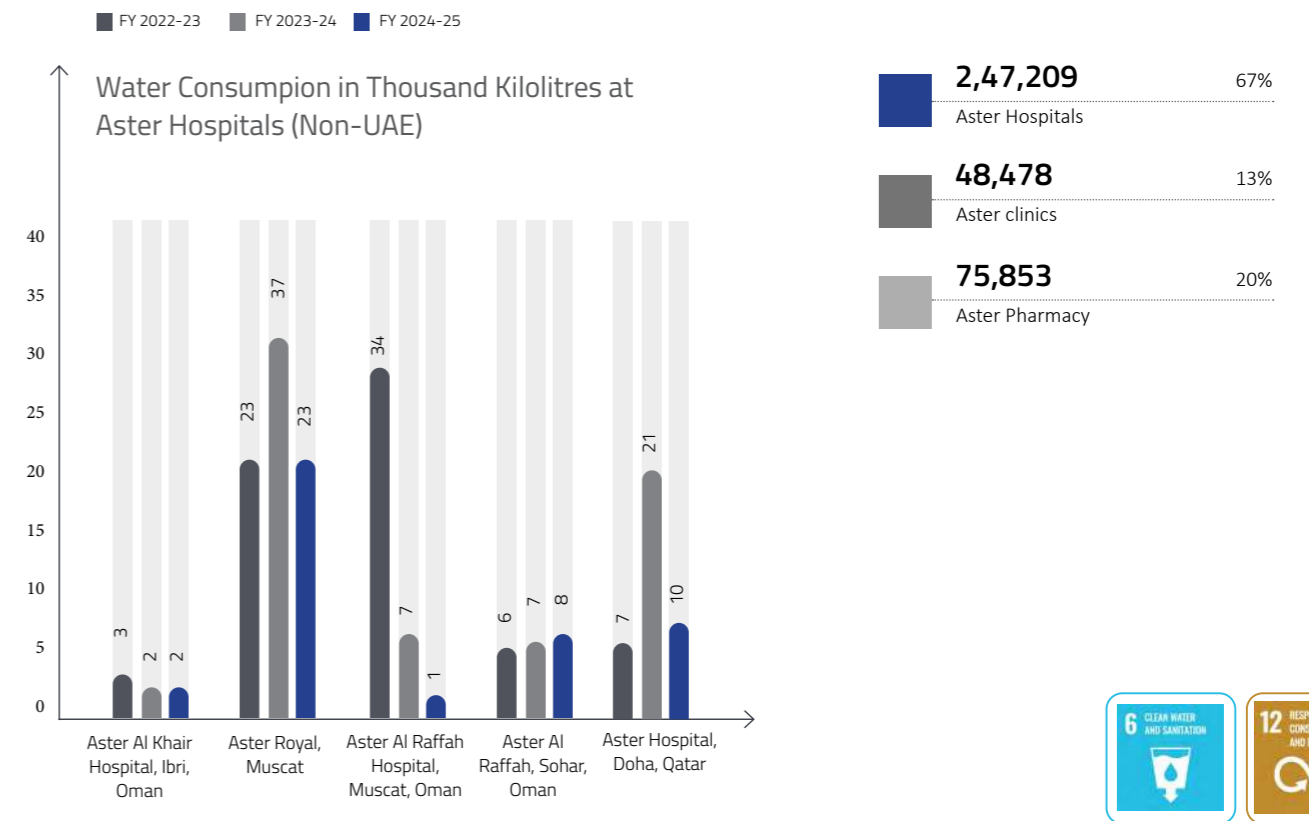
Water Consumption in Kilolitres (KL)



“
The primary source of water supply for our facilities was the municipality.”

Entity Level Water Consumption

Entity level breakdown for the water consumption is presented here

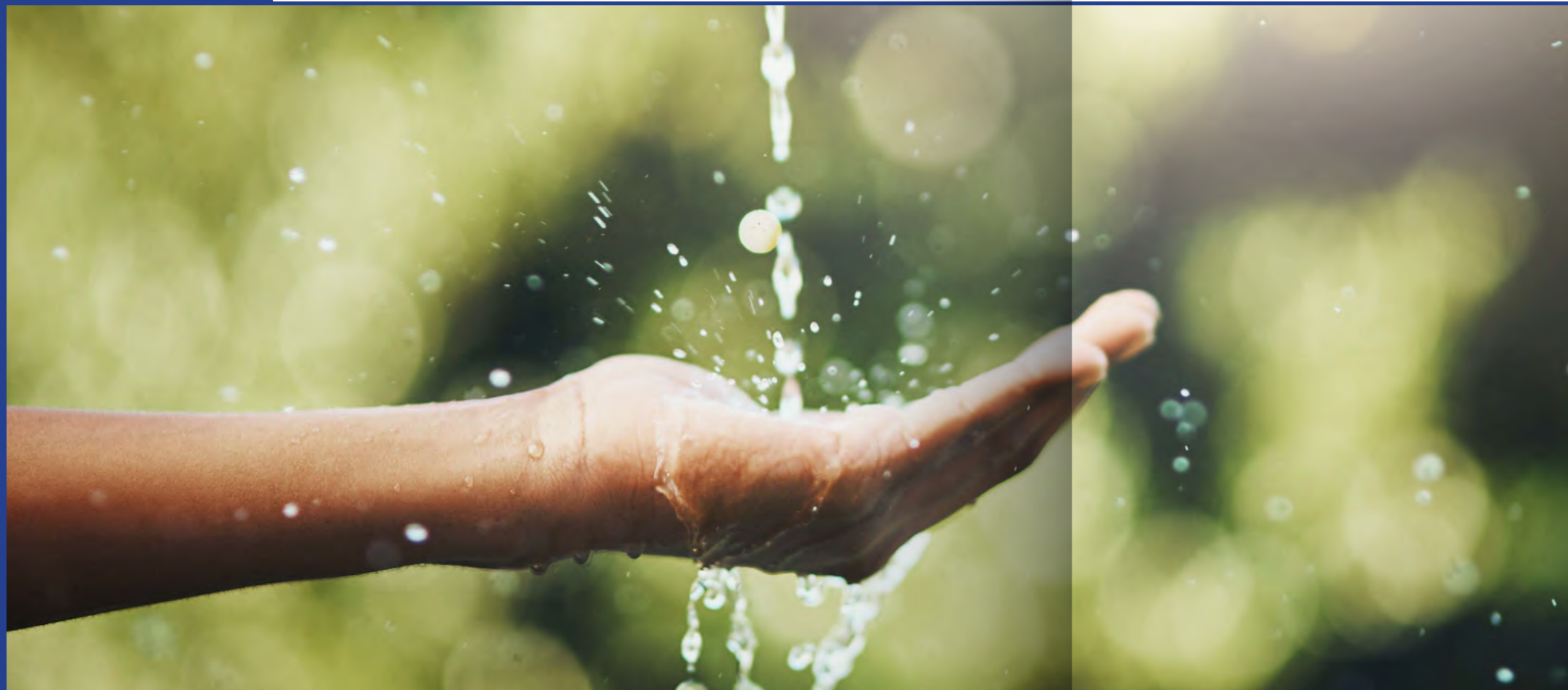


Water Conservation Initiatives

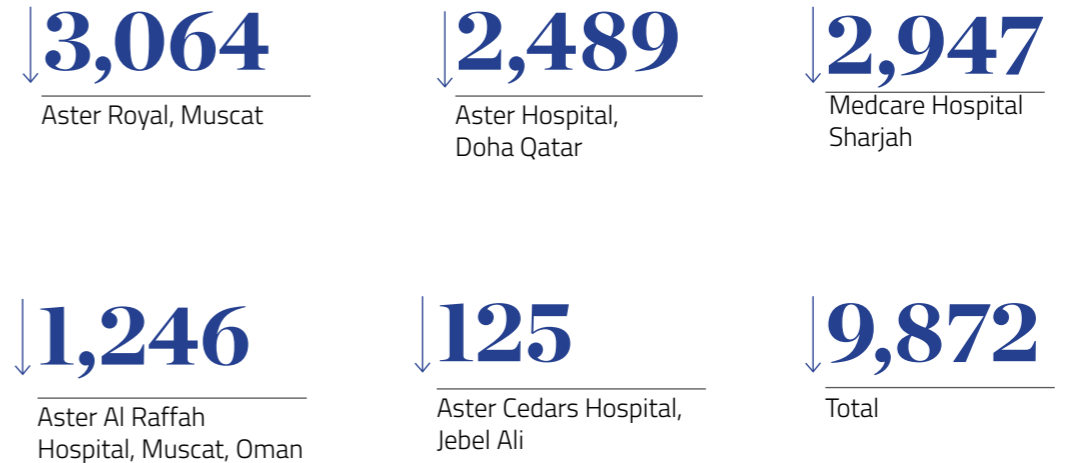
Aster DM Healthcare GCC has made notable progress in reducing water consumption across our facilities, reinforcing our commitment to sustainability and efficient resource management.

In the 2024-2025 period, we successfully reduced water consumption by 9,872 KL across five hospitals through a combination of targeted initiatives. These efforts included the installation of water-saving technologies, such as low-flow aerators on faucets, alongside optimising water usage in high-demand areas, including cooling and medical systems.

Furthermore, routine maintenance, system upgrades, and proactive leak detection, including the replacement of faulty valves and improvements in water infrastructure, were integral in reducing water wastage.



Water Reduction (KL) across Key Hospitals



At Medcare Sharjah Hospital, several key initiatives contributed to a decrease in water consumption. The cleaning frequency of the chiller condenser coil was reduced from weekly to once a month after the installation of an adiabatic wall, resulting in improved water efficiency in the cooling system.

Additionally, aerators were replaced in 400 taps, and 20 toilets had their flush tanks and mechanisms replaced to address water leakage.

Additionally, faulty valves in the CSSD RO system and dialysis RO water system were repaired, and a continuous leak in the MRI room's pre-action system was also rectified.

By continuously enhancing operational efficiency and implementing a comprehensive water management strategy, we have achieved significant reductions in water consumption, reinforcing our commitment to sustainability and responsible resource use across our healthcare facilities.





Advancing Circular Economy Practices

We are actively advancing a circular economy model within our healthcare operations by prioritising waste segregation, recycling, and the safe disposal of both medical and non-medical waste.

As a leading healthcare provider, we recognise the environmental implications of healthcare-related waste and are committed to minimising our impact through responsible and sustainable practices.

Our hospitals and healthcare facilities strictly follow source-level segregation, ensuring that biomedical, hazardous, recyclable, and general waste streams are separated at the point of generation.

This enables effective processing and reduces the risk of contamination, aligning with national waste management regulations and global best practices.

By integrating circular economy principles into our operations, Aster is contributing to a more sustainable healthcare ecosystem, striking a balance between patient care excellence and environmental responsibility.



Aster GCC continues to strengthen its circular economy practices by promoting waste segregation, recycling, and sustainable disposal methods across all facilities.

Waste Management Approach

Effective waste management is a key pillar of Aster GCC's environmental stewardship strategy. In 2024-2025, our operations generated a total of 19,211,763 kg of waste stemming from clinical, administrative, and support services across our network of hospitals, clinics, and pharmacies.

We follow stringent protocols to manage this waste responsibly, ensuring compliance with all applicable environmental and healthcare regulations.

We categorise our waste into hazardous and non-hazardous types to facilitate appropriate treatment and disposal.

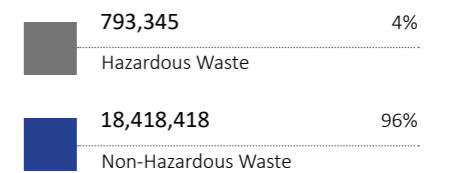
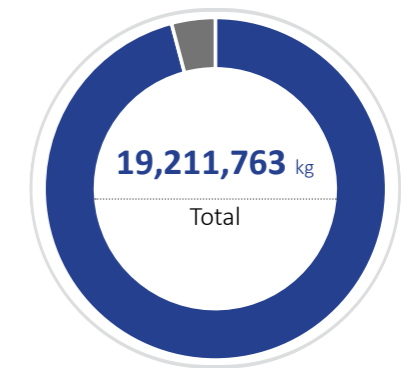
Hazardous waste (bio-medical waste) totaled 793,345 kilograms, encompassing infectious and medical waste generated from patient care, surgeries, and laboratory processes.

All hazardous waste was managed through authorised treatment and disposal systems, ensuring compliance with safety and environmental regulations.

Non-hazardous waste amounted to 18,418,418 kilograms and consisted of paper, plastic, cardboard, garden waste, metal scrap, and various other materials.

A significant portion of this waste was recycled, reflecting our ongoing commitment to minimising environmental impact and promoting sustainable waste management practices.

Waste Generation and Management



Responsible Waste Recycling

Recycling is an integral part of our broader circular economy strategy, supporting efforts to reduce our carbon footprint and promote resource conservation.

In 2024-2025, Aster DM Healthcare GCC successfully recycled a total of 138,929 kg of waste, reflecting our firm commitment to sustainability in healthcare.

Our initiatives span both hazardous and non-hazardous waste categories, with materials such as paper, cardboard, metal scrap, and plastic being responsibly processed for reuse.

By embedding recycling into our daily operations and fostering awareness among staff and patients alike, Aster DM Healthcare continues to set industry benchmarks for sustainable healthcare practices, ensuring a healthier planet while delivering world-class care.

Waste Recycled (kg)

32,141	28,470	9,730
MEDCARE WOMEN AND CHILDREN HOSPITAL	ASTER HOSPITAL, AL QUSAIS	MEDCARE ROYAL SPECIALITY HOSPITAL
23,084	16,488	7,910
MEDCARE HOSPITAL, AL SAFA	MEDCARE HOSPITAL, SHARJAH	ASTER CEDARS HOSPITAL
12,590	8,516	138,929
ASTER HOSPITAL, MANKHOOL	MEDCARE ORTHOPAEDICS AND SPINE HOSPITAL	Total





SOCIAL

At Aster DM Healthcare, people remain at the heart of everything we do. Our social responsibility extends beyond patient care, encompassing employees, communities, and partners who form the backbone of our growth and impact. We remain committed to fostering their well-being through initiatives that promote inclusivity, development, and shared progress.

1. Social Internal
Our People

2. Social External
Aster Volunteers, Our Community Connect



Our People, OUR STRENGTH



As of 31st March 2025, Aster DM Healthcare employs a total workforce of 13,272 Employees.

In line with our sustainability goals, we continue to invest in building a resilient, skilled, and future-ready workforce that upholds our values and strengthens our impact on the communities we serve.

13,272

Total Workforce across Middle East

7,652

Female Workforce across Middle East

Our employees are the driving force behind our mission to provide accessible, compassionate, and quality healthcare.

With a diverse and dedicated workforce spanning multiple geographies, we are committed to creating an inclusive, supportive, and empowering environment where every individual can thrive.

Our focus on employee well-being, professional development, and workplace safety reflects our conviction that caring for our people is essential to delivering exceptional care to our patients.

Workforce Composition

Our approach to employment is rooted in creating stability, inclusivity, and long-term growth for our workforce.

Our employees are entirely engaged on a permanent basis, highlighting our strategic focus on maintaining a strong team across our diverse healthcare network.



Diversity And Equal Opportunity

Diversity and equal opportunity are essential to fostering an inclusive and thriving workplace.

We are committed to maintaining fair representation across age, gender, and employment opportunities, with a special focus on empowering people of determination.



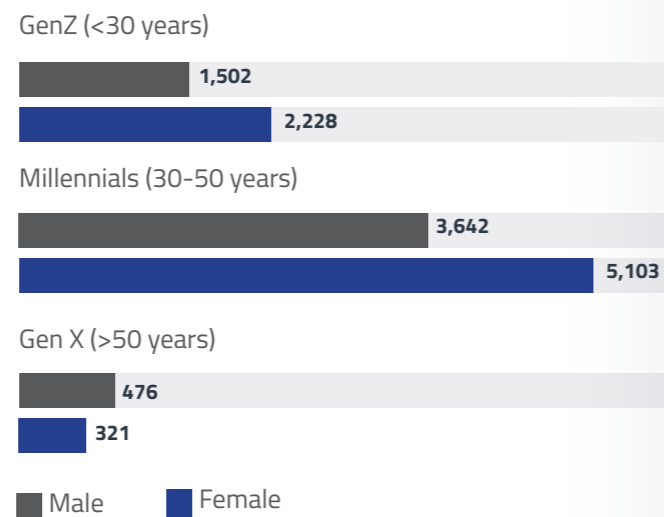
This diverse and talented team forms the backbone of our organisation, enabling us to deliver high-quality healthcare services and advance our sustainability initiatives.

Age Diversity

Aster DM Healthcare's workforce in GCC reflects a healthy mix of experience and youthful energy, contributing to a dynamic and balanced organizational culture.

Among our permanent employees, the age distribution highlights a strong representation of young professionals, with a significant portion of the workforce under the age of 30, particularly among female employees.

Age Distribution of Permanent Employees in GCC

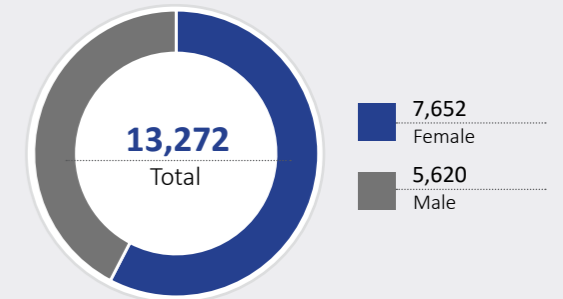


Of the total workforce, 3,730 individuals fall below the age of 30, representing a vibrant and energetic talent pool that brings innovation and fresh perspectives to the organisation. Employees aged between 30 and 50 form the largest group, comprising 8,745 individuals who contribute their mid-career expertise and leadership potential. Additionally, the organisation benefits from the wisdom and experience of 797 employees above the age of 50.

Gender Diversity

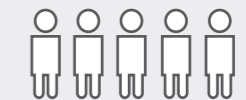
A diverse workforce fosters innovation, enhances decision-making, and enables us to serve our patients and communities better. Our inclusive environment encourages equal opportunity, empowers individuals from all backgrounds, and promotes a sense of belonging across all levels of the organisation.

Equally important to us is fostering an inclusive workplace with a strong emphasis on gender representation. We actively support gender diversity through targeted recruitment, leadership development programs for women, and a workplace culture that values equal opportunity and inclusion. As of fiscal year 2024-2025, **women comprise 58% of our overall workforce**, reflecting our commitment to gender diversity and inclusive hiring practices. We are proud of the increasing participation of women not only in clinical and operational roles but also in leadership and strategic decision-making positions.



58%

Female Workforce



42%

Male Workforce



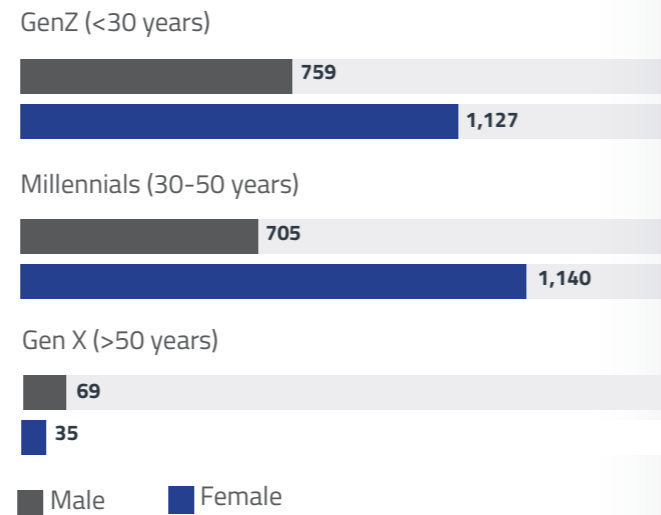
Retention, Attrition, and New Hires

In FY 2024-2025, Aster DM Healthcare welcomed a total of 3,835 Asterians, strengthening its workforce with a mix of youthful energy and experienced talent.

More than 49% of the new joiners were under the age of 30, reflecting our strong appeal to early-career professionals and recent graduates.

This balanced recruitment across age groups, along with the high proportion of female new joiners (60%), reflects Aster's inclusive hiring practices and commitment to building a diverse, future-ready workforce.

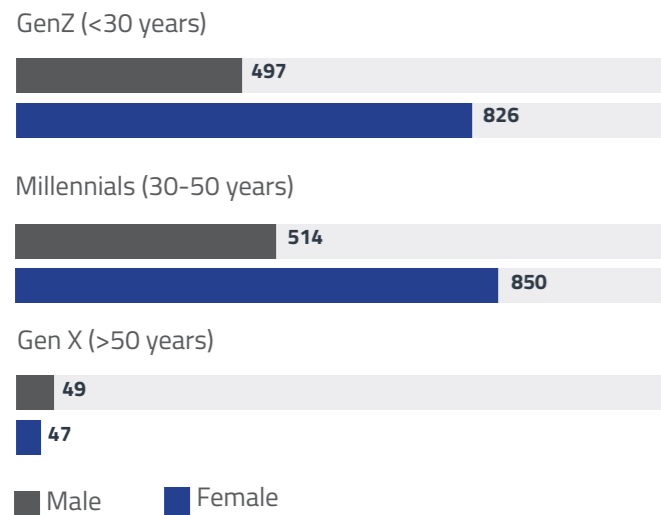
New Joiners



60%
Female New Joiners

7%
Increase in New Joiners from 2023-24

Employees Turnover



Employee turnover is a key workforce indicator that provides insights into organizational engagement, career transitions, and retention dynamics. We regularly monitor turnover patterns to understand evolving workforce needs and to strengthen employee retention strategies.

In the financial year 2024-2025, the highest turnover was observed in the age group of 30-50, reflecting natural career progression and the pursuit of new professional opportunities. The lowest turnover was recorded in the above-50 age group, indicating greater stability and retention among senior professionals.



Continuous Performance Feedback

We recognize that continuous growth and learning are vital for both employee satisfaction and organizational excellence. To support this, all eligible employees participate in regular performance feedback and career development reviews.

These structured reviews offer opportunities for open dialogue between staff and supervisors, allowing employees to reflect on their achievements, identify areas for improvement, and establish clear goals for their professional development.

Through this consistent feedback process, Aster ensures that employees receive guidance, recognition, and support tailored to their aspirations. Coupled with skill-building initiatives and targeted development plans, these reviews strengthen our commitment to nurturing talent and fostering a culture of learning, engagement, and high performance across the organisation.

Percentage of Employees Receiving Regular Performance Feedback

Sr No	Categories	Unit	Total Number of Employees by Category		Employees Receiving Regular Performance Feedback		Percentage of Employees Receiving Regular Performance Feedback	
			Male	Female	Male	Female	Male	Female
1	Senior Management	Numbers	322	106	160	51	50%	48%
2	Middle Management	Numbers	1,066	724	402	213	38%	29%
3	Junior Management	Numbers	4,232	6,822	3,415	5,513	81%	81%

Employee Security and Well-Being

Employee well-being is a top priority, reflected in a comprehensive suite of benefits that safeguard both the professional and personal needs of its workforce. These initiatives are built on the belief that a healthy, secure, and supported employee is empowered to deliver the highest standards of care and service.

Aster offers comprehensive insurance coverage, including health insurance for medical needs and accidental insurance to protect against unforeseen events, providing peace of mind for employees and their families.

Maternity and parental benefits are thoughtfully designed to help employees balance family commitments with their career aspirations, supporting them during critical life transitions.



By nurturing a culture of care and protection through these benefits, Aster DM Healthcare reaffirms its commitment to creating a workplace where employees feel valued, secure, and motivated to grow personally and professionally.

100%

Employees Covered by Health Insurance

100%

Employees Covered by Accident Insurance

Permanent Employees

Categories	Total	Health Insurance (NON ESIC)	Accident Insurance	Maternity Benefits	Parental Benefits
Male	5,620	5,620	5,620	0	3,090
Female	7,652	7,652	7,652	5,050	0





Parental Leave

The organisation offers a comprehensive parental leave policy, with a strong focus on maternity benefits, to ensure a supportive environment for new mothers. Female employees are entitled to paid maternity leave by statutory requirements, allowing them adequate time for childbirth recovery and infant care.



Aster is committed to supporting its employees through every stage of life, including parenthood.

Parental Leave

SR No	Particulars	Unit	Male	Female
1	Employees who were Entitled to parental leave	Numbers	3,090	5,050
2	Employees who availed of parental leave	Numbers	189	66
3	Employees who Returned to work after parental leave ended	Numbers	160	61
4	Number of employees due to return to work after parental leave	Numbers	29	5
5	Employed with the organisation for 12 months after parental leave	Numbers	82	39

92%

Returned to Work Rate for Female Employees

85%

Returned to Work Rate for Male Employees



Employee Learning and Development

Continuous learning is a core part of our culture. We are committed to enhancing the skills and competencies of our employees through a wide range of training and development programs.

These initiatives include technical skill-building, leadership development, soft-skills workshops, and on-the-job training, ensuring our teams are well-prepared to meet evolving healthcare standards and deliver high-quality patient care.

Employees also benefit from mentorship opportunities, e-learning platforms, and participation in conferences and seminars that encourage knowledge sharing and professional growth.

Regular performance reviews help identify individual development needs and support personalized career progression plans, empowering employees to achieve their fullest potential while contributing to the organisation's mission of excellence in healthcare.



1,401
Total Sessions



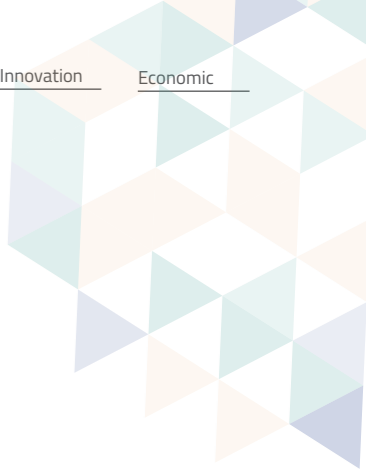
6,266
Total Learning Man-days



18,816
Total Participants



12,956
Unique Learners



Employee Training and Capacity Building

We place a high priority on nurturing talent and building a skilled, future-ready workforce through a robust employee training framework. Targeted programs have been designed for Key Managerial Positions to strengthen leadership capabilities and drive organizational excellence.



Executive Leadership Development Program (ELDP)

Equips CEOs, COOs, and senior business leaders with strategic vision and execution skills, helping them navigate future career pathways with confidence.



Trailblazer

A design thinking workshop fostering collaboration and innovation among managers and functional heads, strengthening their ability to adapt and contribute in evolving roles.



Prerana

Supports nursing leadership by developing supervisory skills, effective communication, conflict resolution, and constructive feedback, preparing participants for potential transitions within or outside the organisation.



TraineeRize - Train the Trainer

A 3-month program to build internal training capacity and cultivate a culture of learning, enabling employees to continue adding value even as they move into new opportunities.



Aster Elevates

The Women Leadership Program's first cohort of 14 members empowered women leaders with essential skills for senior leadership roles and organizational impact.



Aster EDGE for Leaders

Launched for 11 leaders, this program focused on enhancing their ability to lead high-performing teams and drive organizational success.



One-on-One Coaching

Personalized coaching for 26 Band-4 leaders, 3 COOs, and 4 middle managers from Medcare, aimed at refining leadership skills and guiding professional growth.



Multi-rater Coaching for Leaders

Completed for band 5- 12 leaders band 4- 37 leaders focusing on feedback to improve leadership effectiveness and communication.



Aster EDGE

With 350 employees covered, this program builds leadership skills and fosters continuous improvement.

Additionally, stress management programs are conducted for people and managers to promote well-being and resilience.



Employee Skill Upgrade Programs

Aster is dedicated to continuously enhancing employee capabilities through comprehensive skill development initiatives. The following programs are designed to strengthen competencies, improve service standards, and ensure high-quality patient care.



ICAN (I am a Complete Aster Nurse)

A holistic program tailored for nursing staff, empowering them with advanced knowledge and confidence to deliver exceptional patient care.



NITP (Nursing Induction Training Program)

Focused on upgrading nursing skills and competencies for recruits, ensuring they meet Aster's clinical and operational standards from day one.



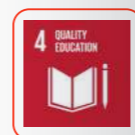
GOLD (Aster Brand Service Training)

Aims to upgrade service delivery skills essential for creating patient delight and strengthening the Aster brand experience.



Service Excellence Training Modules

Comprehensive modules designed to enhance the quality of service delivery further and build a culture of excellence across all employee interactions.



Additionally, a wide range of trainings are delivered on unique training modules to the employees.

These cover Clinical Overview, Healthcare Communication, HR Orientation, Radiation Safety, Fire & Safety, Nursing Overview, Occupational Hazards, Infection Control, BD Overview, HAZMAT, Quality Overview, Service Excellence, BLS & Disaster Management, Grooming Standards, Brand Service Standards, SOPs for Doctors, Safe Prescription Practices, HIS Overview, and a suite of behavioural and soft-skill programs.



Furthermore, 100% of employees have been sensitized through training on human rights issues and the entity's policy framework, reinforcing Aster DM Healthcare's commitment to a safe, respectful, and empowering workplace.





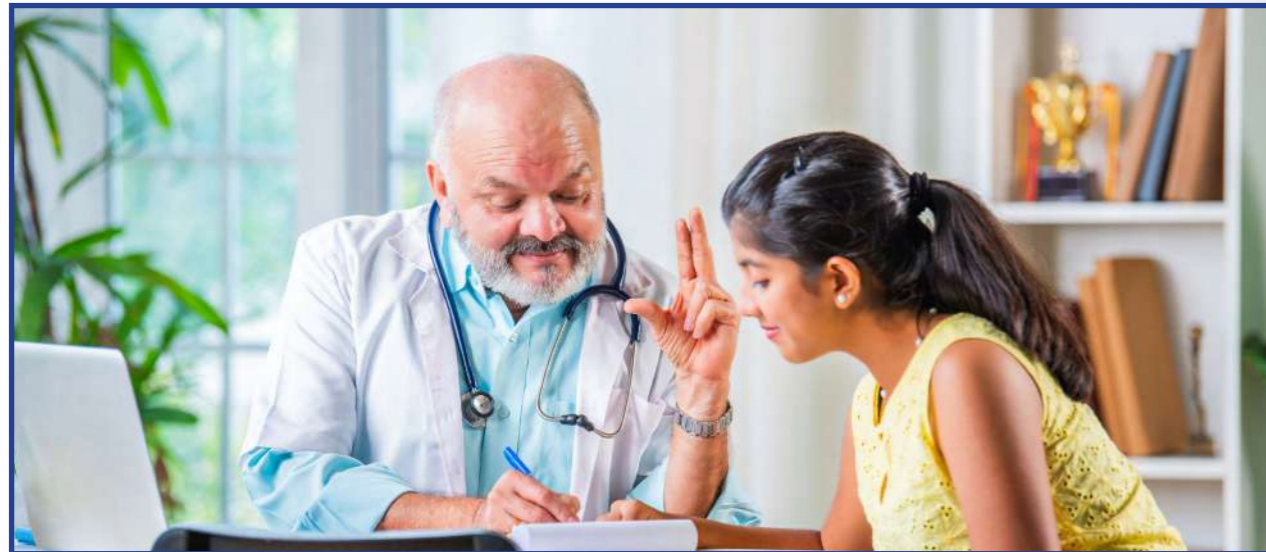
Occupational HEALTH AND SAFETY

At Aster DM Healthcare, the safety and wellbeing of our employees is as vital as the care we provide to our patients. We foster a culture of occupational health and safety that empowers every Asterian to work in a secure, supportive, and compliant environment.





Occupational HEALTH AND SAFETY



An online incident reporting system ensures prompt notification of hazards and injuries, with all reported cases subject to root cause analysis and the implementation of Corrective and Preventive Actions (CAPA).

Ongoing occupational health and safety measures include monthly facility inspections, multidisciplinary safety committee meetings, and comprehensive infection control and pre-construction risk assessments.

Zero

Fatalities in 2024-25

Aster is committed to maintaining a safe and healthy workplace across all facilities, guided by the Occupational Safety and Health Administration (OSHA) standards. Each unit undergoes annual, location-specific risk assessments to identify and mitigate potential hazards.

Mandatory OSHA training programmes are conducted for all staff, covering induction, annual refreshers, and mock drills in high-risk areas.



Strict compliance is maintained in the use of personal protective equipment (PPE), adherence to hand hygiene protocols, and the mandatory administration of Hepatitis B vaccinations for healthcare workers and biomedical waste handlers.

Aster also prioritises the overall well-being of employees through annual health checks, stress management initiatives, and access to non-occupational healthcare services, with additional emphasis on mental health support and welfare programmes.

Robust health and safety protocols, reinforced through training and strict standards, reflect our commitment to protecting patients, caregivers, and staff across all facilities.



Quality And Patient Safety

We place quality and safety at the core of every patient's experience. Backed by advanced technology, highly skilled healthcare professionals, and internationally benchmarked protocols, our goal is to deliver care that is not only clinically effective but also compassionate, timely, and equitable.

Our quality and patient safety initiatives are aligned with the six fundamental dimensions of healthcare performance, safety, effectiveness, patient-centered care, timeliness, efficiency, and equity.

25%

Decrease in Surgical Site Infection

3%

Decrease in Near Miss Reported



To ensure consistency and reliability in care delivery, we follow the Joint Commission International (JCI), International Patient Safety Goals (IPSGs), which shape our daily protocols for accurate patient identification, effective communication, safe management of high-alert medications, infection prevention, and fall risk reduction.





Our Clinical Risk Management Program plays a vital role in identifying and mitigating potential risks through a centralised reporting system and strong interdepartmental collaboration. Complementing this, our real-time digital dashboards consolidate clinical quality indicators, offering our teams clear, data-driven insights to monitor performance and drive continuous improvement.

Transparent reporting to internal leadership and external authorities further reinforces our unwavering commitment to excellence and accountability in patient care.



Integrated Quality & Safety Model

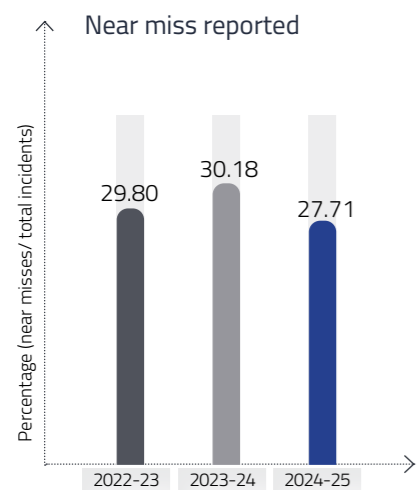
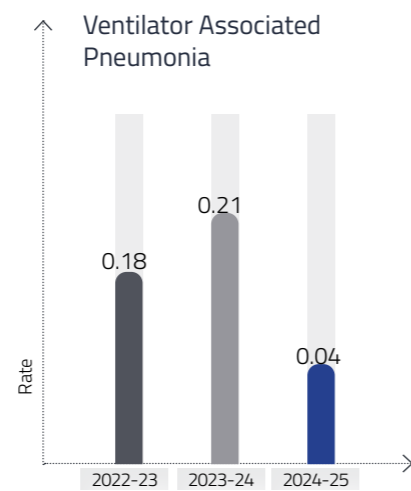
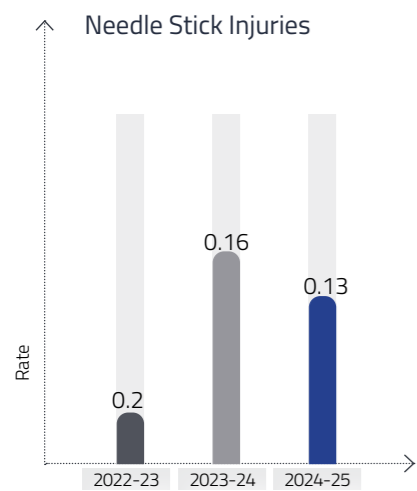
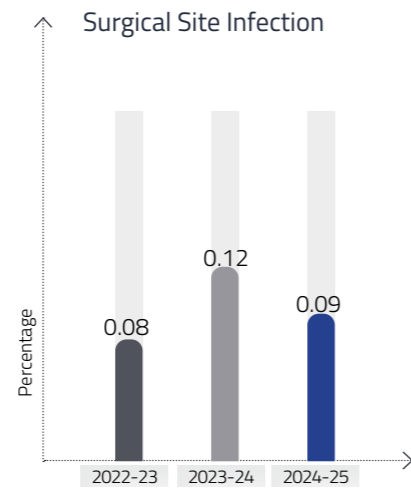
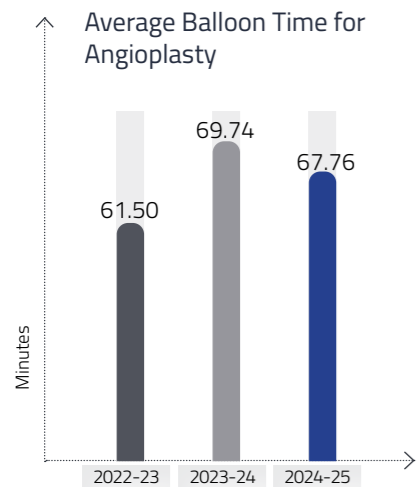
Our approach is built on continuous performance improvement, encouraging openness, data-driven decision-making, and team collaboration. Aster's quality and safety model evaluates performance through:

-  **Process adherence**
-  **Clinical outcome measures**
-  **Patient-reported outcomes**
-  **Experience and satisfaction levels**
-  **Quality rankings and external benchmarks**

We have established dedicated structures within each business unit to monitor, evaluate, and communicate key indicators related to infection control, diagnostic safety, environmental safety, clinical risk, and patient feedback. Improvement targets are tracked through detailed scorecards that help us stay accountable and transparent.



Measuring What Matters: Key Quality Indicators



We adopt a balanced approach to evaluating the effectiveness of our care delivery by monitoring outcome, process, and structural indicators. Through rigorous tracking of these key quality and safety indicators, we continue to uphold our commitment to clinical excellence and patient safety. The following related Key Performance Indicators (KPIs) demonstrate our dedication to maintaining high standards of care, minimising risks, and enhancing operational efficiency across our facilities.

In 2024–2025, Surgical Site Infections declined by 25%, demonstrating our commitment to strict hygiene practices and robust infection surveillance. Near miss reporting dropped to 27.71%, indicating fewer potential incidents and reinforcing our proactive approach to cultivating a culture of safety. The Ventilator-Associated Pneumonia (VAP) rate also recorded an impressive 80% reduction, highlighting the effectiveness of our infection control measures and strict adherence to ventilator care protocols.

In addition to internal improvements, Aster DM Healthcare extends its commitment to safety and well-being into the communities we serve. By partnering with local authorities, non-governmental organisations, and community leaders, we actively engage in public health initiatives, awareness campaigns, and educational programs to raise awareness about safety measures and preventive healthcare practices. These collaborations amplify our impact and reinforce our role as a responsible healthcare provider dedicated to building healthier, safer communities.



Safe And Supportive Work Environment

Aster DM Healthcare is committed to providing its employees with a safe, healthy, and supportive working environment.

We believe that every individual deserves to be treated with dignity and respect, and we share a collective responsibility to uphold a workplace where safety and well-being are prioritised for employees, partners, patients, and coworkers alike.

Safety is deeply embedded in our organisational culture, supported by strong governance, proactive risk management, and ongoing training initiatives. From clinical areas to administrative functions, we work continuously to identify and address potential hazards through regular assessments, emergency preparedness drills, and safety audits.

Employees are encouraged and expected to report all accidents and work-related injuries to local management and the facility management team without delay. Prompt reporting and corrective action are essential in addressing unsafe practices and conditions and in reinforcing our commitment to a zero-harm workplace.





Aster volunteers

Powered by humanity

*Transforming Lives
Through Compassion and Care*





ABOUT ASTER VOLUNTEERS

Aster Volunteers, the global CSR initiative of Aster DM Healthcare, extends across multiple countries with a significant footprint in India, where it has touched and transformed millions of lives.

Guided by the motto "Serve the World with a Smile," the program unites healthcare professionals, support staff, and community members to provide critical medical services, social support, and compassion to underserved populations.

It stands as a testament to Aster's belief that healthcare goes beyond hospitals, reaching into the very heart of communities.

At the core of Aster Volunteers' impact are its four strategic pillars: Aid, providing direct medical and social support; Belong, fostering inclusivity and a sense of community; Coach, empowering people through knowledge-sharing and skill development; and Disaster Aid, extending timely relief during crises and emergencies. Together, these pillars embody a holistic approach to volunteering that ensures both immediate assistance and long-term resilience for communities across geographies.



Aster Volunteers is more than an initiative; it is a movement of compassion that turns care into action, and action into hope.

Our Focus



Engage with Aster Volunteers

Together, we can accomplish a lot more and reach out to millions.



astervolunteers.com

astervolunteers.com



Aster Volunteers, the global CSR initiative of Aster DM Healthcare, operates across multiple countries with a significant presence in the GCC, where it has impacted millions of lives. Guided by the motto "Serve the World with a Smile," this program mobilises healthcare professionals, support staff, and community members to deliver essential medical and social support to underserved populations.

Since its inception in December 2016, Aster Volunteers has positively transformed the lives of more than 6.46 million people across the GCC, India and other regions.

37,722
Aster Volunteers

The increasing number of Aster volunteers, year on year basis highlights the expanding reach and growing impact of Aster DM Healthcare's CSR initiatives, as more individuals, both within and beyond the organisation, have stepped forward to contribute their time, skills, and compassion to serve communities in need.



Powered by more than 37,722 passionate volunteers, Aster Volunteers continues to uphold its mission to "Serve the World with a Smile," bringing compassionate, sustainable, and impactful change to communities that need it most.

At the heart of Aster Volunteers' community engagement strategy are the four core pillars - Aid, Belong, Coach, and Disaster; These pillars represent the foundation of our mission to support and uplift vulnerable communities through sustained, meaningful action.

Aster Volunteers have organised thousands of free medical and wellness camps, reaching communities with essential healthcare services and health education.

Their impactful initiatives encompass mobile medical services, Basic Life Support (BLS) training, treatment

aid, disaster relief support, environment conservation initiatives and programs that empower individuals with disabilities.

Through these efforts, Aster Volunteers continue to strengthen community well-being and promote inclusive, compassionate care.





ABCD PILLARS OF ASTER VOLUNTEERS

At the heart of Aster Volunteers' community engagement strategy are the four core pillars - Aid, Belong, Coach, and Disaster, collectively referred to as the ABCD pillars.



AID HEALTH FOR ALL

- Medical Camps (Screening)
- Medical Camps (Advanced Specialty)
- Need Analysis and Community Survey
- Mobile Medical Services
- Sponsorship (Treatment)
- Sponsorship (Education)
- Sponsorship (Food)
- Sponsorship (Dress)
- Sponsorship (Medicine, Medical Consumables, Medical Equipment)
- Sponsorship (Gadgets)
- CSR Projects (Partnership/ Collaboration)


The Aid pillar focuses on closing the healthcare access gap by delivering free or subsidised medical care to those in need. Through a vast network of medical camps, health screenings, and treatment assistance programs, Aster Volunteers work to ensure that essential healthcare services reach underserved populations.



BELONG BEING HUMAN

- Child Care
- Environmental Awareness
- Environmental Protection Programs
- Green Initiatives
- Hygiene, Cleaning
- Camps Events
- Event Management & Co-ordinations
- Village Camps
- Entertainments


The Belong pillar of Aster Volunteers is centered on building stronger, more connected communities by encouraging participation, fostering empathy, and enhancing overall well-being. It recognises that health and happiness extend beyond clinical care, encompassing both medical and non-medical aspects of community life.



COACH EMPOWER

- BLS Awareness
- ACL Awareness Training
- Training For People of Determination (Special Needs)
- Training Skill Development and Livelihood
- Training-Career Development
- Vocational Training Programs

The Coach pillar of Aster Volunteers is dedicated to enabling long-term self-reliance by creating pathways to employment and income generation. Through focused initiatives in skill development, vocational training, and education, this pillar empowers individuals, particularly from underserved communities, to enhance their employability and entrepreneurial capabilities.



DISASTER AID

- Materials Donation
- Donation
- Pandemic Care
- Vaccination Care
- Field Camps
- Accident & Trauma Care

The Disaster pillar of Aster Volunteers focuses on providing timely and effective support during emergencies and natural calamities. Recognising the vital role of immediate response, Aster Volunteers are trained in first aid, emergency medical care, and crisis management, enabling them to deliver life-saving assistance when it matters most.

These pillars represent the foundation of our mission to support and uplift vulnerable communities through sustained, meaningful action. By aligning our efforts under these categories, Aster Volunteers ensure a holistic and impactful approach to healthcare access, inclusion, capacity-building, and emergency response.



Aster Volunteer Activities

The Aster Volunteers Herald is a newsletter by Aster Volunteers highlighting the philanthropic activities, community initiatives, and volunteer stories, featuring monthly editions. It showcases different activities carried out during the specific month/time period and beneficiaries under each activity.



Aster Volunteers is more than an initiative; it is a movement of compassion that turns care into action, and action into hope.

Our Focus

- Healthcare
- Education
- Social Empowerment
- Environmental Protection
- Disaster Aid Support

Engage with Aster Volunteers

Together, we can accomplish a lot more and reach out to millions.

Aster Volunteers Mission Sharjah (Flood 2024)

#AsterVolunteersDisasterAid

During severe rains in the UAE, particularly Sharjah, Aster Volunteers stepped forward and collaborated with the Government of Sharjah entities like Sharjah Social Service Department, Sharjah Civil Defence, Sharjah Police, National Ambulance of Sharjah, Sharjah Road and Transport Authority, Sharjah Municipality and Emirates Health System by MoH Sharjah for extending ground level services to the affected community in the city and Kalba region.

The continued support from the leadership of Aster DM Healthcare and the roles played by Aster, Medcare and Access facilities and our support partners like AD 4*4 (Desert Warriors), Jaleel Holdings, Rescue United Arab Emirates, Flora Group and Sudanese community under CG of Sudan to Dubai and Northern emirates is highly appreciated by the entire team of Aster Volunteers UAE.



Through the Aster Hospital Sharjah command centre, Aster Volunteers conducted emergency medical camps, distributed supplies, and engaged volunteers, showcasing our dedication to crisis response and community support.



Smile

#AsterVolunteersBelong



Smile, an activity by Aster Volunteers, brings joy to needy children through a fun day of play and shopping during the festive season. Now in its sixth year, Smile 6.0 continues this tradition of spreading happiness. We are excited to share a few heartwarming stories from Smile 6.0 events across India and the GCC, showcasing the impact and success of this beloved initiative.



Aster Volunteers UAE with the support of International Charity Organisation (ICO) Sharjah made the dreams of 100 needy children come true with a festive shopping at Max and a day of entertainment at Fun City in Oasis Mall. Thanks to the support of our co-sponsor Landmark Group, and the dedication of our volunteers this heartwarming day out was made possible.

Aster Volunteers Qatar

in collaboration with Landmark Group, organised the Smile 2024 at Al Asmakh Mall. The students of HOPE School for Special Needs were taken shopping at Max Fashion. It was a day filled with excitement and joy for the students as they selected new clothes at Max Fashion and enjoyed playtime at Funville.



Aster Sanad Saudi Arabia

joined in spreading joy by distributing flowers, gifts, and greeting cards to patients and staff at the hospital. Over 300 flowers were shared with all staff and visitors as part of this initiative, which aims to spread happiness and positive energy to everyone.



Health for All 2024

#AsterVolunteersBelong

Aster Volunteers Health for All initiative focuses on making healthcare accessible to anyone, anywhere. On the occasion of World Health Day 2024, we took another remarkable step towards realising this vision. Under this campaign, Aster Volunteers across India and the GCC conducted various activities, making #MyHealthMyRight a reality.

Aster Volunteers UAE held a complimentary health screening camp for Sudanese seniors at Aster Hospitals Sharjah, enhancing their healthcare access. HE Zahir Abdelfadil Agab, Consul General of Sudan in Dubai and the Northern Emirates, attended the event. This initiative marks the Aster Volunteers commitment to support underprivileged seniors globally, promoting kindness and unity.



Aster Qatar

extended its caring touch by conducting comprehensive medical check-ups tailored specifically for blue-collar workers. Recognizing the significant contributions of this essential workforce, Aster Qatar's initiative aimed to prioritise their health and well-being.



Aster Oman

proudly served as the Medical Partner for the Children's Athletics Open Day, held under the Ministry of Youth & Sports. Additionally, they organised a dedicated medical camp for the Oman Air Cabin Crew Staff, ensuring their health and well-being.



7 Years of Serving Humanity

When the **Dr. Azad Moopen, Founder and Chairman of Aster DM Healthcare** initiated the Aster Volunteers initiative on the **11th of December 2016**, he had a vision to serve and a compassionate team to make it a reality.



Now **7 years** into the humanitarian journey Aster Volunteers has touched the lives of **5,167,543+** individuals with the relentless assistance of our **76,970+** dedicated volunteers from across the geographies.

Aster Volunteers is committed to embody what it is to stand by each other in the moments of crisis, working on today to plant the seedlings for a better tomorrow.

Platelet Donation Drive by Aster Volunteers UAE



#AsterVolunteersAid

Aster Volunteers UAE responded promptly to an urgent request from the Dubai Health Authority (DHA) by donating blood platelets at the Blood Donation Centre in Dubai. **25 volunteers participated in this initiative**, demonstrating their commitment to supporting critical healthcare needs and their dedication to community service.



Health Camp by Aster Qatar at City Hypermarket

#AsterVolunteersAid

Aster Volunteers Qatar recently conducted a health camp at City Hypermarket as part of the Health for All 2024 campaign. The camp aimed to enhance the well-being of the staff through comprehensive health check-ups. Services provided included monitoring of Body Mass Index (BMI), blood pressure, and blood sugar levels.

This initiative underscores Aster Volunteers' commitment to promoting community health and fostering a culture of wellness.



Asterians Across Geographies Unite in Their Commitment to a Greener Tomorrow

#AsterVolunteersDisasterAid

On World Environment Day 2024, Aster Volunteers across India and GCC undertook various initiatives including tree plantation drives through which 6,578 trees have been planted across India and 300 snake plants have been distributed across UAE with plans to plant 1,000 more saplings by the end of December.



Founder and Chairman Dr. Azad Moopen, kick-started the initiatives by receiving the first plant from Mr. TJ Wilson, Executive Director. The campaign also addresses the challenges of tree planting in the region, advocating for the presence of natural indoor plants in workplace settings.

Here are some of the initiatives and activities that Aster Volunteers across various regions undertook to celebrate the importance of preserving our environment.



Aster Volunteers UAE

launched the distribution of Snake Plant (*Dracaena Trifasciata*) to receptions and common desks in hospitals, clinics, and offices across the UAE. Approximately 300 plants were distributed, co-branded with the operational unit, Aster Green Choices, and Aster Volunteers.

Aster Qatar

distributed **eco-friendly jute bags** to the employees as part of the collective commitment to reduce plastic usage. Additionally, a plant distribution activity was also conducted where employees and members of the local community in Qatar were given plants to foster a greener environment.



Aster Volunteers UAE conducts 4th Annual Drawing competition

#AsterVolunteersBelong

Aster Volunteers UAE celebrated World Environment Day 2024 with their 4th Annual Drawing Competition at Aster Hospital Mankhool, themed „Say No to Plastic, Heal the Earth, Heal Our Future.“

The event saw over 140 young artists participate, with prizes awarded in three age categories. Post-competition, an Art & Therapy session was led by Mr. Sugat Priyadarshi, and Dr. Nisha Ravindran delivered a health awareness session. The event highlighted creativity, environmental awareness, and community spirit.



Esteemed guests included Shri Bijender Singh - Head of Chancery & Consul (Protocol, Welfare, Consular, Labour & Madad) - Consulate General of India to UAE, Mr. Ahmad Al Awadhi Rukni - Emirati Artist, Mr. Muhammed Yusuf - Features Writer, Gulf Today and Mr. Atul Panase - Art Curator and Consultant. Special thanks to Ms. Celin from Aster Mankhool and Ms. Sara Aster UAE for their support, and to partners Rainbow Water and Staedtler who made the event possible with their generous contribution.



Dubai Blood Donation Centre recognises Aster Volunteers UAE



Aster Volunteers UAE received recognition from the Dubai Blood Donation Centre of the Dubai Health Authority (DHA) for their continuous efforts and support over the past year. Dr. May Raouf, Head & Medical Director of the Dubai Blood Donation Center, expressed gratitude to all donors and presented awards during the ceremony.

As a gesture of appreciation and to symbolize their strong partnership, Aster Volunteers presented a memento to the Dubai Blood Donation Center.

Distribution Of Essential Food And Grocery To Farm Workers By Aster Volunteers Uae

#AsterVolunteersAid

In observance of Eid al-Adha, Aster Volunteers UAE ventured to the outskirts of Ras Al Khaimah, providing essential food and grocery ration kits for a month to farm workers residing in shelters across desert farms, far from urban centers.

This initiative aims to ensure that farm workers feel appreciated and supported during this festive season. Embracing the spirit of generosity and unity, they were dedicated to creating a meaningful impact in our community.

Special appreciation to Mr. Bharath Raj and Mr. Sanavas Ismail and all the volunteers who took part in the distribution process.





The mobile medical units are procured through the funds donated by the Asterians, which were facilitated through Asterians United, the employee engagement initiative of Aster DM Healthcare, spans multiple regions and focuses on three core pillars: Sports, Arts, and Volunteerism. This program embodies the resilience and hope that define the Aster family.

During a ceremony at Medcare Royal Hospital in Al Qusais, Dubai, Ms. Alisha Moopen, Managing Director & Group CEO of Aster DM Healthcare FZC, officially handed over the keys to the Emirates Red Crescent UAE. The event was also attended by Mr. Iqbal Khan, CEO of Fajr Capital, and Mr. Shamsudheen Bin Mohideen, Chairman of Regency Group for Corporate Management & Non-Executive Director of Aster DM Healthcare.

The logo of Asterians United was officially launched and unveiled prior to the flag-off ceremony, representing the united effort of Asterians to drive positive change.

Aster Volunteers and Asterians United launch 3 new solar-powered mobile medical units for disaster-prone zones across the Middle East and Africa

#AsterVolunteersAid

Aster Volunteers and Asterians United have introduced three solar-powered mobile medical units designed to serve disaster-prone areas in the Middle East and Africa. These units provide remote diagnostic services and free medical care through telemedicine.

This enables comprehensive diagnostic and specialty medical services to reach those in need in remote areas. The mobile medical vans will provide consultations, preventive care awareness, first-aid treatment, and other essential medical services directly to communities in need.





Basic Health Screening at Umm Al Quwain Police Headquarters, UAE

#AsterVolunteersBelong



Aster Volunteers Mobile Medical Services UAE, in association with the Ministry of Health Dubai and Aster Clinics UAE, successfully completed a basic health screening at the Police Headquarters in Umm Al Quwain.

The initiative benefited a total of 57 individuals, providing essential services including blood pressure monitoring, random blood sugar testing, body mass index calculation, and general consultations.

This comprehensive health check aimed to support the well-being of police personnel and ensure they have access to crucial health assessments.



Aster Volunteers launch a Blood Donor Forum on World Blood Donor Day 2024

#AsterVolunteersAid



Choose to be a lifesaver
Join Now.....Save Lives.

Your 1 pint of blood can save up to 3 lives.
Do it every 3 months, save up to 12 lives in a year.

Our Impact

- 3 Years
- 60+ Drives
- 3,300+ Pints Collected



On World Blood Donor Day 2024, Aster Volunteers launched an online Blood Donation Forum, allowing donors to register in advance for blood donation drives. This platform not only streamlines the donation process but also provides information on upcoming donation events, ensuring a seamless and organized experience for donors. Aster Volunteers across the geographies made significant contributions by organizing blood donation drives in their respective communities.

Aster Volunteers UAE

organized a large-scale blood donation drive in collaboration with the Dubai Health Authority (DHA) at the Blood Donation Centre in Dubai as a part of the Drops of Hope campaign. Both internal and external volunteers, who registered through the Aster Volunteers Blood Donors Forum, came together making the event a huge success.

Out of 208 registered participants, 179 donated blood, and 26 donated platelets, exceeding DHA's target of 150 donors. This achievement highlights the dedication of the Aster Volunteers UAE leaders and the commitment of all the volunteers involved.



Aster Clinics UAE

in collaboration with Al WASL and the Dubai Health Authority (DHA), organized a successful free blood donation drive at the WASL Corporate Headquarters in Mankhool, Dubai. This initiative, held in a prominent corporate setting, aimed to encourage and facilitate blood donations among employees and the local community.

The event saw a strong response with 51 registrations, resulting in 37 successful blood donations. This drive not only highlighted the critical need for blood donations but also demonstrated the commitment of both organizations to community health and wellbeing.



Aster Cedars Hospital UAE

organized a free blood donation drive at the hospital in collaboration with the Dubai Health Authority. The drive utilized DHA's mobile blood donation vehicle and was conducted with careful consideration of blood group availability. The initiative was met with enthusiastic participation from both Asterians and external volunteers, resulting in 47 registrations and 31 donations.



Aster Volunteers Mission Tumbatu

#AsterVolunteersBelong

Ms. Alisha Moopen, Managing Director (MD) & Group CEO of Aster DM Healthcare, visited Tumbatu, a remote island in Zanzibar, part of the Indian Ocean Archipelago in East Africa. This isolated island, untouched by modern infrastructure, lacks cars, motorbikes, and hotels. During her visit, she witnessed a heartbreaking reality: healthcare remains out of reach for many in this region.



Across East Africa, thousands of mothers and newborns lose their lives every month due to complications during childbirth. These deaths are not only tragic but also preventable, making the situation all the more unjust.

The visit underscores the urgent need for accessible healthcare in these underserved regions, and highlights Aster DM Healthcare's commitment to bringing essential medical care to those who need it the most.

Aster volunteers Mobile Medical Services now in Zanzibar & Tanzania

#AsterVolunteersAid

Aster Volunteers in partnership with **The Big Heart Foundation**, chaired by HRH Sheikha Jawaher Al Qasimi, launched the IoT and telemedicine integrated Mobile Medical Services in Zanzibar and Tanzania to provide free, accessible, and quality healthcare to the underserved communities.



The launch in Zanzibar was led by **HRH Sheikha Jawaher Al Qasimi** and marked by the flag-off of the vehicle by **Ms. Alisha Moopen, Managing Director of Aster DM Healthcare**, and **HE Hon. Nassor Mazrui, Minister of Health Zanzibar**.

The launch ceremony in Tanzania was graced by **HE Dr. Philip Isdor Mpango, Vice President of Tanzania**, **Hon. Ms. Jenista Mhagama, Health Minister of Tanzania**, **Ms. Alisha Moopen, Managing Director of Aster DM Healthcare**, and **Prof. Mohamed Yakub Janabi, CEO of Muhimbili National Hospital**.



Both the launches were witnessed in the presence of officials from the Ministry of Health (MoH), The Big Heart Foundation and the leadership team from Aster.

The launch underscores our commitment to bridging healthcare gaps and improving lives through compassionate care.



Aster Volunteers Capacity Building Program in Zanzibar and Tanzania

#AsterVolunteersCoach



Capacity Building Team @ Zanzibar - Speakers And Organisers



Capacity Building Team @ Tanzania - Speakers And Organisers

Aster Volunteers in collaboration with the **Ministry of Health (MoH)** conducted intellectual and scientific sessions for the medical fraternity of Zanzibar and Tanzania to strengthen the healthcare system, provide latest insights into medical advancements and improve patient care.

The conference were led by the following panelists:

Dr. Chelladurai P Hariharan, Neurology (Specialist), Aster Hospital, Al Qusais & Mankhool

Dr. Mathew Jacob, Senior Consultant, Hepato Pancreato Biliary & Abdominal Multi Organ Transplant Aster Medcity Kochi

Dr. Sandesh Shetty, Consultant Orthopaedic & Trauma Surgeon Aster Royal Al Raffah Hospital Oman

Prof. Mohamed Yakub Janabi, Chief Executive Officer (CEO), Muhimbili National Hospital (MNH) Tanzania

Dr. Zeinab Bwanakheir Hassan, Lumumba Regional Referral Hospital, Zanzibar

Dr. Sanaa Suleiman Said, Lecturer SUZA/Physician Mnazi Mmoja Hospital (MMH), Zanzibar

Dr. Raymond Makundi, Muhimbili National Hospital Tanzania

Dr. Magdalena Mbeyale, Muhimbili National Hospital Tanzania

Dr. Laren Rwanyuma, Muhimbili National Hospital Tanzania

Dr. John Rwegasha, Muhimbili National Hospital Tanzania

The session was moderated by **Dr. Shihad PV, Deputy General Manager, Brand & Media, Aster DM Healthcare** in the presence of **Mr. Rahul Kadavakolu, Group Chief Marketing Officer, Marketing and Brand Communication, Aster DM Healthcare** and **Mr. Jaleel PA, Head – Corporate Social Responsibility (CSR), Aster DM Healthcare.**

Aster Volunteers Heart to Heart Cares 2024 Mega Walk and Closing Ceremony



#AsterVolunteersBelong



The fourth edition of Heart to Heart Cares concluded on Sunday, November 3rd, with a successful Mega Walk at **Zabeel Park, Dubai**, marking the end of a month-long campaign in celebration of World Heart Day 2024.

Over **3,000 volunteers** participated in the closing ceremony, which was flagged off by **Brigadier Ghalib Al-Ghafli, Director of Al Rifa'a Police Station, Dubai**, and led by **Mr. Shamshudeen Bin Mohidheen, Director of Aster DM Healthcare (India)**.

HE Zahir Abdelfadil Agab, Consul General of Sudan in Dubai and the Northern Emirates, inaugurated the cultural show by releasing balloons and a white dove, symbolizing peace, freedom, and love. The event featured vibrant cultural performances by Asterians from various verticals of Aster DM Healthcare, showcasing the true spirit of Asterians United.

This year, over **23,200 participants worldwide** took part in the 10,000-step daily challenge, underscoring their commitment to personal well-being while supporting **50 underprivileged children** in need of pediatric cardiac surgery.

We extend our heartfelt gratitude to Aster DM Foundation and the partnering Aster Hospitals for their generous support in providing pediatric cardiac surgeries for 50 more children in the 2024 cycle.

A special thanks to all our associates, supporters, and volunteers for making this event an unforgettable success.



Emirati Women’s Day Celebration

#AsterVolunteersAid



On Emirati Women’s Day 2024, Aster Volunteers, in collaboration with the **Dubai Foundation for Women & Children (DFWAC)** and the Dubai Health Authority, hosted two significant events to celebrate the contributions of Emirati women.



Aster Volunteers in partnership with Dubai Foundation for Women And Children (DFWAC), organized the second edition of **“Noor 2024 – Dreams Empowered,”**

Themed **„Women’s Role in Sustaining the GCC’s Meteoric Rise for the Next 50 Years,”** the event was dedicated to health & well-being, empowerment, and the recognition of **126 Emirati staff members of DFWAC** which was held at their premises in Al Warsan, Dubai.

Ms. Habiba Al Marashi, Co-founder and Chairperson of Emirates Environmental Group (EEG) & Founder and President of Arabia CSR Network along with the senior Emirati leaders from Aster DM Healthcare and DFWAC highlighted the pivotal role of women in shaping the UAE’s future.

The event featured a preventive medical screening and check-up session and expanded its offerings to include comprehensive medical check-ups, such as gynecological and general practitioner consultations from Aster Hospitals & Clinics. It also included health awareness sessions, Basic Life Support (BLS) awareness training, and first aid training for the Emirati staff members of DFWAC.

Aster Volunteers UAE, in collaboration with the **Dubai Health Authority**, organized a women-only blood donation drive at **Medcare Orthopaedic & Spine Hospital, Dubai**. The program aimed to empower women to contribute to community welfare. Of the 44 registrants, **30 women generously donated blood**, demonstrating their commitment to giving back to society.

Aster Volunteers Honours Heroes of Mission Sharjah (Flood 2024)

Aster Volunteers proudly honored the unwavering dedication of its courageous volunteers who played a pivotal role in Mission Sharjah (Flood 2024). These selfless individuals came together to make their mission a reality, providing essential support to those in need during difficult times.



To celebrate their remarkable efforts, an appreciation ceremony was held, followed by a memorable evening aboard a luxurious cruise.

The volunteers enjoyed a scenic cruise trip as they sailed through the calm waters, creating joyful moments and lasting memories. The evening culminated with a delightful dinner on board. It was a perfect blend of gratitude, reflection, and togetherness, honoring their contributions in a truly special way.

Omani Tree Day: Planting the Seeds for a Sustainable Future

#AsterVolunteersBelong

In celebration of Omani Tree Day, Aster Volunteers Mobile Medical Services Oman in collaboration with **Muscat Municipality**, organized a tree planting activity to promote environmental sustainability.

Over **325 trees** were planted during the event.



3rd Edition of Mega Tree Plantation Drive in the UAE

#AsterVolunteersBelong

Aster Volunteers UAE successfully hosted its third Mega Tree Plantation Drive in Ras Al Khaimah, in collaboration with the **Emirates Environmental Group (EEG) and One Hive**, as part of the Aster Green Choices Initiative. Over **300 volunteers** came together to plant 1,000 Samar saplings, bringing the total number of trees planted over the past two years to 2,500. This initiative will contribute to reducing 100 kg of CO2 emissions annually over time.



The event was attended by H.H. Eng. Sheikh Salem bin Sultan bin Saqr Al Qassimi, Member of the Executive Council of the Government of Ras Al-Khaimah and Chairman of the Department of Civil Aviation – Ras Al Khaimah, Ms. Habiba Al Marashi, Co-founder and Chairperson of Emirates Environmental Group (EEG) & Founder and President of Arabia CSR Network and Aster's senior management.

After the plantation activity, volunteers gathered for a barbecue party and were presented with appreciation certificates in recognition of their valuable contributions to the success of the Heart to Heart Cares 2024 campaign in the UAE.

Geriatric Health Screening Programs for Sudanese Community in the UAE

#AsterVolunteersAid

Aster Volunteers Mobile Medical Services UAE (AVMMS), in collaboration with **Aster Clinics Abu Dhabi** and **Aster Hospitals UAE**, organized a health screening camp exclusively for the Sudanese community in Al Ain.

The health screening camp, held at the **Sudanese Social Club**, was honoured by the presence of **H.E. Zahir Abdelfadil Agab**, the **Consul General of the Republic of Sudan in Dubai and the Northern Emirates**.



The camp provided essential services including blood pressure checks, blood sugar tests, BMI assessments, and GP and doctor consultations. A total of **302 individuals** benefited from the support of **7 doctors and 18 paramedics**, highlighting Aster Volunteers' commitment to community health and well-being, particularly geriatric community.



A similar camp was organized by AVMMS, in collaboration with **Aster Clinics and Aster Hospitals UAE**, to offer free health check-ups for the Sudanese community at the **Sudanese Social Club in Ajman**.

The event saw a strong turnout of **560 participants**, including over **200 senior citizens**, who received essential healthcare services such as blood pressure checks, random blood sugar tests, BMI assessments, and doctor consultations.

Geriatric Health Camp for Sudanese Community in Qatar

#AsterVolunteersAid



Aster Volunteers Mobile Medical Service Qatar organized a health camp at the **Camel Racing Club in Shahaniya**, in collaboration with the **Sudanese Association**.

The camp provided essential healthcare services including blood pressure checks, BMI assessments, random blood sugar tests, and GP and doctor consultations.

A total of **66 individuals** benefitted from these services, ensuring that the community had access to vital health support.

Seven-day Medical Camp by Aster Hospitals Oman

#AsterVolunteersAid

Aster Volunteers from Aster Hospitals Oman, in collaboration with **Dhofar Governorate** and **Dhofar Municipality**, hosted a seven-day medical camp at Awqad Park during the Khareef Festival 2024.

The camp offered free health screenings, consultations, and treatment, benefiting **1,394 people**, and providing essential healthcare to both festival-goers and local residents.



Free ECG screenings across Oman

#AsterVolunteersAid

Aster Volunteers Mobile Medical Services (AVMMS), Oman successfully conducted **1,182 ECG screenings** across multiple locations in Oman, from 15th to 25th September 2024.

The screenings took place in various corporate offices, ministries, universities, and community associations, aiming to promote heart health and enable early detection of potential cardiovascular issues.

This initiative highlighted Aster Volunteers ongoing commitment to improving community health by providing essential screenings to individuals across diverse sectors, ensuring access to vital heart health checkups.



Aster Volunteers supports the People of Determination (PoDs)

#AsterVolunteersBelong

Aster Volunteers from **Aster Sanad, Saudi Arabia**, organized a back-to-school event focused on providing health screenings for children with special needs, ensuring they receive essential health services in preparation for the upcoming academic year. The event brought together **100 People of Determination (PoDs)** and their families for a day filled with excitement and fun activities.



A live comic performance kept the kids entertained, while various competitions added to the festive atmosphere. Families participated enthusiastically, making the event not only a platform for promoting health and wellness but also a day of joy and community bonding.

Aster Volunteers Oman Empowering Minds Vibrant Oman National Day Carnival

#AsterVolunteersBelong

Aster Volunteers from **Aster Royal Al Raffah Hospital, Oman**, hosted a heartwarming National Day Carnival at the **Al Aman Rehabilitation Center for People of Determination (PoDs)**. The event, attended by **150 beneficiaries**, was a true celebration of inclusivity and joy.



Aster Volunteers' passion for making a difference shone through as they brought smiles, laughter, and a sense of connection to the center's community.

This heartfelt initiative embodied the spirit of togetherness, highlighting Aster Volunteers' unwavering commitment to uplifting those in need and creating lasting, meaningful impact.

Fight Against Breast Cancer

#AsterVolunteersBelong



Aster Volunteers from **Aster Sanad Hospital**, held an event to mark Breast Cancer Awareness Month, featuring gift distributions and awareness contests aimed at educating participants on the importance of early detection and prevention.

The event saw the active participation of **60 employees**, who engaged in various activities designed to raise awareness about breast cancer.

Breast Cancer & Mental Health Awareness Camp

#AsterVolunteersBelong

Aster Volunteers Qatar and Las Damas De Rizal Doha Chapter successfully held a Breast Cancer and Mental Health Awareness Camp at Aster Medical Centre.

The event featured health screenings such as BP, BMI, RGBS, and GP and doctor consultations and a Zumba session to promote wellness. A total of **117 beneficiaries** took part, receiving essential health services and participating in awareness activities.



Aster Volunteers Blood Donation Drive



#AsterVolunteersAid

The following are blood donation drives held from the month of August to December, 2024.

Aster Royal Clinic, Dubai

Aster Volunteers UAE in partnership with Emaar Community Management and the Dubai Health Authority, conducted a successful blood donation drive at Aster Royal Clinic, Downtown Dubai as a part of the Aster Volunteers Drops of Hope initiative. Out of 41 registrations, 30 participants generously donated blood, showcasing their commitment to community health and support.



Aster Royal Al Raffah Hospital, Oman

Aster Hospitals Oman, in partnership with the MoH Oman Central Blood Bank, hosted a successful blood donation drive at Aster Royal Al Raffah Hospital.

The event attracted **75 donors**, each selflessly contributing to support and improve community health.



JW Marriott Marquis Hotel Dubai

Aster Volunteers UAE, in collaboration with **Emirates Red Crescent** and **Dubai Health Authority**, successfully organized a free blood donation drive at JW Marriott Marquis Hotel Dubai. The event received 46 registrations, out of which **41 donated blood**.

Aster Hospital Sonapur, Dubai

Aster Volunteers UAE, in collaboration with **Emirates Red Crescent** and **Dubai Health Authority**, successfully organized a blood donation drive, at Aster Hospital Sonapur, **Dubai**.

A total of 49 registrations and **37 blood donations** were recorded.



Aster Clinics Arjaan

Dubai Aster Volunteers UAE, in partnership with the **Dubai Health Authority**, hosted a successful blood donation drive at **Aster Clinics Arjaan, Dubai**, highlighting the power of community action.

The event was a powerful reminder of the importance of blood donations in saving lives with 31 individual registrations and **27 blood donations**.



Medcare Al Safa

Aster Volunteers, in collaboration with the **Dubai Health Authority (DHA)**, organized a successful blood donation drive at Medcare Al Safa.

The event garnered an impressive response, with 72 registrations, resulting in **60 generous participants** donating blood.



Desert Clean-Up Drive in the UAE: A Step Towards a Greener Future

#AsterVolunteersBelong

Aster Volunteers UAE, in partnership with **Abu Dhabi 4x4**, organized a successful clean-up initiative at the **Sharjah, Al Madam Super Bowl Area** as part of the **Aster Green Choices** campaign.



The event brought together over 100 dedicated volunteers along with 4x4 enthusiasts and Beeah employees, who worked tirelessly to remove plastic waste and other pollutants that pose a serious threat to the environment, local wildlife, and camel populations.

The collected waste was carefully sorted and handed over to BEEAH Tandeef (Sustainable Waste Management Organisation), ensuring that the waste was processed in an environmentally responsible manner.

Aster Volunteers UAE expressed sincere appreciation to all participants for their unwavering commitment to safeguarding desert's biodiversity and contribution to a cleaner and greener future.

Happy Box 2025 Campaign in the UAE

#AsterVolunteersBelong



The Happy Box campaign, an initiative by **Aster Pharmacy & Retail** supported by Aster Volunteers, successfully concluded with an overwhelming response in collecting toys and clothes for children in need. Generous contributions from Aster staff and their families across the UAE helped spread joy and bring smiles to many little hearts.



The donations were formally handed over to the **International Charity Organization in Ajman**, ensuring they reached underprivileged children in a timely manner.

Sincere gratitude to everyone who contributed to this noble cause, making a meaningful difference in the lives of many.

Blood Donation Drive at Aster Hospital Mankhool



#AsterVolunteersBelong

Aster Hospitals UAE in association with Dubai Health Authority, conducted a blood donation drive at Aster Hospital Mankhool, Dubai.

The blood donation drive saw remarkable participation of the community, receiving **85 registrations and 73 blood donations.**



Aster Volunteers receives a silver play button from YouTube



Aster Volunteers was presented with the **Silver Play Button for reaching 100,000 subscribers on YouTube.**

This significant milestone is a tribute to the dedication to our incredible volunteers and acts as an inspiration to aim for even greater accomplishments.



Aster Volunteers Mobile Medical Services (AVMMS) provides on-ground medical support during Qatar National Kite Festival

#AsterVolunteersAid

Aster Volunteers Mobile Medical Services (AVMMS) Qatar played a vital role in ensuring the **safety and well-being of attendees during the Qatar National Kite Festival at Old Doha**. The festival transformed the Doha sky into a vibrant canvas, featuring breathtaking displays of kites flown by over 60 international professionals.

Through their dedicated efforts, the Aster Volunteers team delivered timely medical attention, allowing participants and spectators to fully immerse themselves in the festival's enchanting blend of culture, creativity, and aerial artistry.



International Medical Conference on Abdominal Cancers in Dubai by Aster Volunteers UAE

#AsterVolunteersCoach

On World Cancer Day 2025, **Aster Volunteers UAE**, in collaboration with **Aster Hospitals India and GCC**, hosted an international medical conference on **Abdominal Cancers on Sunday, 23rd February, at the Al Jalila Foundation Auditorium in Dubai**. The event brought together an esteemed panel of medical experts from various Aster facilities across India and the GCC, who shared their insights and expertise on the latest advancements in abdominal cancer care.



Prof. Dr. Somashekhar S. P.,

Lead Consultant, Surgical & Gynaecological Oncology & Robotic Surgeon, HIPEC & PIPAC Super Specialist, Aster Hospitals India

Dr. Shagos G. S.,

Senior Consultant, Nuclear Medicine, Aster Medcity Kochi, India

Dr. Vachan S. Hukkeri,

Consultant, Liver Transplant and HPB Surgery, Aster Hospitals Bangalore, India

Dr. Satish Padmanabhan,

Senior Consultant, Radiation Oncology, Aster MIMS Calicut, India

Dr. Abdul Rehman,

Specialist, General & Laparoscopic Surgery, Aster Hospital Al Qusais

Dr. Koulshan M. Jameel Mustafa,

Consultant, Obstetrics & Gynaecology, Medcare Royal Specialty Hospital, Dubai

Dr. Annu Susan George,

Consultant, Medical Oncology, Medcare Royal Specialty Hospital, Dubai

Dr. Amal Premchandra Upadhyay,

Consultant, Gastroenterology & Hepatology, Medcare Hospital, Dubai

The event saw an enthusiastic response, with **70 professionals attending in person and 35 joining online**, making it a truly engaging and collaborative platform for knowledge exchange.

International Medical Conference by Aster Volunteers Oman and Aster DM Healthcare



#AsterVolunteersCoach



Aster Volunteers Oman, in collaboration with Aster DM Healthcare, organized an international medical conference on Abdominal Cancers to mark World Cancer Day 2025. The event took place at the **Mercure Hotel in Muscat**, Oman, on Wednesday, 19th February, and brought together the global medical community.

Prof. Dr. Somashekhar S. P.,

Lead Consultant, Surgical & Gynaecological Oncology & Robotic Surgeon, HIPEC & PIPAC Super Specialist, Aster Hospitals India

Dr. Shagos G. S.,

Senior Consultant, Nuclear Medicine, Aster Medcity Kochi, India

Dr. Sonal Asthana,

Lead Consultant, HPB & Liver Transplant Surgery, Aster Hospitals Bangalore, India

Dr. Satish Padmanabhan,

Senior Consultant, Radiation Oncology, Aster MIMS Calicut, India

Dr. Rashid Osama HmedElneel Yousif,

Specialist, Medical Oncology, Aster Al Raffah Hospitals & Clinics, Oman

Dr. Ashik Sainu Mohiyadeen,

Senior Consultant, Gastroenterology, Aster Al Raffah Hospitals & Clinics, Oman

Dr. Santosh Kumar, Consultant,

Urology, Aster Al Raffah Hospitals & Clinics, Oman

Dr. Sibasis Bisoi, Senior Specialist,

Bariatric, Colorectal, and Minimal Invasive Surgery, Aster Al Raffah Hospitals & Clinics, Oman

The program kicked off with the soft launch of the Aster International Institute of Oncology Centre at Oman Hospitals. The conference was attended by **75 healthcare professionals**, sparking valuable discussions and knowledge exchange.

DIVA 2025: Women of Today - Accelerating Ambition

#AsterVolunteersBelong

The 5th edition of "Diva," Aster Volunteers' annual Women's Empowerment program, proudly celebrated the strength, resilience, and spirit of women from all walks of life. More than just a commemorative event, Diva has grown into a meaningful platform that recognizes the diverse roles women play in shaping society, be it as caregivers, professionals or leaders.



Watch the film featuring Ms. Alisha Moopen and Ms. Mary Kom in a powerful exchange of stories, strength, and ambition

The program is rooted in the belief that women's empowerment is not just a goal, but a necessary catalyst for lasting progress and inclusive growth. Through inspiring stories, shared experiences, and a sense of collective purpose, Diva empowers women with the confidence, voice, and support to thrive and lift each other up, shaping a more inclusive and empowered future.

UAE

On 8th March, Aster Volunteers, in collaboration with the Media Studies Department at Amity University Dubai, commemorated International Women's Day under the empowering theme, "Women of Today: Accelerating Ambition." The event served as a dynamic platform to acknowledge and celebrate the diverse contributions of women across sectors—from healthcare and sports to media and education. A major highlight was the presence of trailblazing women who have broken barriers and inspired countless others:



Ms. Alisha Moopen, Managing Director & Group CEO of Aster DM Healthcare; **Ms. Mary Kom**, Olympic boxer and former Rajya Sabha MP; and **RJ Pavithra Menon**, renowned radio and TV personality in the UAE. Their candid, heartfelt stories of resilience, passion, and purpose left a lasting impact on the audience, reinforcing the event's core message of empowerment and ambition.

Their insights were further enriched by thought-provoking remarks from esteemed dignitaries including **Dr. Malathi Arshanapalai**, Group Chief Medical and Quality Officer, Aster DM Healthcare; **Prof. Rafid Alkhaddar**, Pro Vice-Chancellor, Amity University Dubai; **Dr. Rajneesh Mishra**, Dean, School of Humanities, Arts and Applied Sciences; and **Dr. Seema Sangra**, Programme Head, Media Studies.

Qatar



Aster Volunteers Qatar successfully conducted the Diva 2025 at the **Aster Medical Centre, C Ring Road facility** on 6th March 2025, celebrating women’s health and wellness.

The event featured a series of engaging awareness sessions led by the medical experts from Aster Medical Centre, covering topics such as **managing daily stress** by **Dr. Tisha Rachel Jacob**, (Specialist – Psychiatry), **skincare routines** by **Dr. Anila Konthunkozhi**, (Specialist – Dermatology), an interactive discussion on menopause led by **Dr. Hema Rajeev**, and **Dr. Jean Pious**, Specialist - Obs & Gynecology.

Dr. Wala Osman and **Dr. Arifa Hafeez**, General Practitioner, shared empowering perspectives on the importance of prioritizing oneself as a woman. The session was skillfully moderated by **Dr. Raniya Rinas**, General Practitioner broadcasted live across various social media platforms, allowing for wider community engagement.

Mission Zanzibar: A Promise of Safe Motherhood

#AsterVolunteersAid

Mission Zanzibar began as a heartfelt promise by Ms. Alisha Moopen during her visit to Tumbattu Island, where she witnessed the harsh realities faced by mothers and children—poverty, malnutrition, and lack of basic healthcare. Moved by their struggles, she pledged to restore the joy of motherhood and ensure safer births in underserved communities.

This promise led to the creation of the Safe Motherhood Global Alliance, a joint initiative by Aster Volunteers, in collaboration with the Ministry of Health Zanzibar and Fujifilm. What began as a personal commitment has evolved into a growing movement transforming maternal healthcare in East Africa.



Key highlights of Mission Zanzibar include:

- Upgradation of Tumbattu Maternity Hospital, including installation of free X-ray and ultrasound machines.
- Expert training for healthcare workers in Dubai.
- Communal Iftar for 12,500 residents of Tumbattu Island during Ramadan.
- Ration kits distributed to 2,000 families across Tumbattu, Uvinza, and Kokatu Islands.
- Pediatric health screenings
- A comprehensive healthcare needs assessment in Pemba.
- A stakeholder meet with the Ministry of Health to align on long-term impact.

This is just the beginning. Mission Zanzibar is laying the foundation for a healthier, safer future for mothers and children—across Zanzibar and beyond.



[Click here to watch the Aster Volunteers Mission Zanzibar film](#)

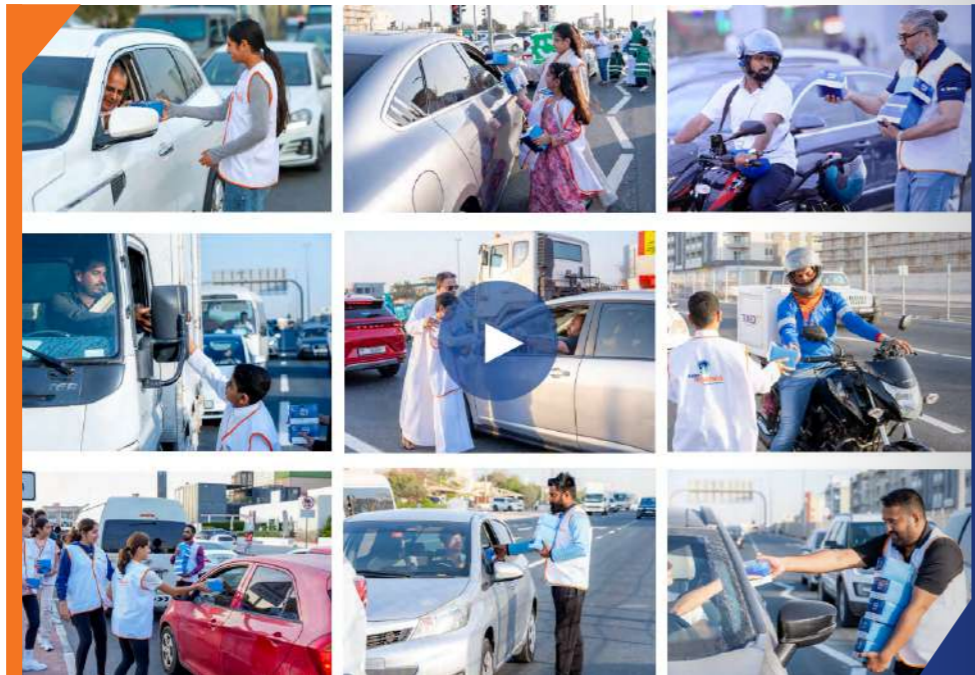
Aster Volunteers Spreads Ramadan Kindness with a Smile

#AsterVolunteersAid

Iftar Kit distribution in Dubai: Spreading Kindness across the city

This Ramadan, Aster Volunteers carried the spirit of compassion in Gulf.

Embracing the essence of the holy month, Iftar kits and meals were distributed spreading kindness. In Dubai, the annual Iftar Kit Distribution saw **5,000 kits distributed daily** during rush hour across key city locations.



Watch the Iftar Kit Distribution film showcasing the impact across multiple locations in the streets of Dubai

Over **150,000** kits were shared over 30 days, thanks to the dedication of our volunteers. We extend sincere thanks to Aster Hospitals, Aster Clinics & **Aster Pharmacy & retail** for sponsoring the kits and to **Dubai Police** for their vital support in managing the safety of our volunteers and comfortable distributions. The initiative was officially inaugurated by First **Lieutenant Mr. Abdullah Abdulrahman** of Al Rafa Police Station, Dubai Police.

Iftar Kit Distribution by Aster Qatar & Aster Oman



Aster Volunteers in Qatar and Oman carried out Iftar kit distributions during Ramadan, supporting those on the road at iftar time. In Qatar, **650 kits** were handed out to commuters stuck in traffic. Aster Volunteers from Aster Royal Al Raffah Hospital in Oman distributed **500 Iftar boxes** during the holy month.

Together, we made Ramadan more meaningful for thousands.



[Click here to watch how Aster Volunteers spread kindness this Ramadan](#)



Spreading Smiles This Eid: Aster Volunteers Qatar & Landmark Group Bring Joy to HOPE Qatar Children

#AsterVolunteersBelong

Aster Volunteers Qatar, in collaboration with **Landmark Group**, brought smiles and joy to the children of **HOPE Qatar Centre for People with Disabilities** through a heartwarming **Eid shopping experience** at Al Asmakh Mall, as part of the **SMILE** campaign.



The day was filled with laughter, excitement, and a beautiful spirit of inclusion. From enjoying the fun-filled attractions at **FunVille** to selecting festive new outfits at **MAX**, the children were at the center of every special moment.

This memorable celebration was made possible by the **generosity of Landmark Group** and the **dedicated support of HOPE Qatar**. Together, we embraced the true spirit of Eid—celebrating the joy of giving and the strength of a compassionate community.

Garangao Celebrations by Aster Volunteers Qatar

#AsterVolunteersBelong

In celebration of Garangao, Aster Volunteers Qatar delighted young visitors at Aster Medical Centre by distributing sweets to children on this cherished night. Garangao honors children's efforts in fasting with treats and appreciation.



Through this simple yet heartfelt gesture, Aster Volunteers helped uphold a beloved cultural tradition, spreading joy, smiles, and a strong sense of community.



Rooftop Vegetable Gardens: Aster Volunteers Cultivate Sustainability

#AsterVolunteersBelong

Aster Volunteers is proud to showcase the **rooftop vegetable gardens** at Aster and Medcare Hospitals across the UAE a unique initiative that engages Asterians in volunteerism while raising awareness on sustainability and healthy living.

By transforming unused rooftop spaces into seasonal organic farms, and involving employees in **rotational watering, care, and harvesting**, this initiative spreads the joy of volunteerism and reinforces our commitment to environmental sustainability.

This annual activity has been brought to life by the passion and dedication of our incredible volunteers, whose efforts made this transformation possible. We extend our heartfelt appreciation to the following individuals for leading the initiative at their respective hospitals:

Aster Hospital Qusais

Ms. Roshni Arun

Assistant Manager – Facility Management lead the initiative.



Aster Hospitals Mankhool

Mr. Abdul Shabad Hakeem

Phlebotomist – Laboratory lead the initiative.



Aster Cedars Jebel Ali

Mr. Jithin Paulson

Deputy Manager – Operations lead the initiative.



Aster Hospital Sharjah

Mr. Badariya C

Senior Associate – Business Development lead the initiative.

Aster Hospital Sonapur

Mr. Riyas Najeeb

Manager – Operations lead the initiative.



Medcare Orthopaedics and Spine Hospital

Mr. Bharatha Raj

Team Leader – Facility Management lead the initiative.



Medcare Hospital Al Safa

Sukheesh kumar Nair

Senior manager - IT lead the initiative.



Together, we are growing more than just vegetables - we are cultivating a culture of care, community engagement, and sustainability for our planet and our people.

Health for All: The Urgent Need for Accessible Healthcare



Health for All underscores the urgent need for accessible and affordable healthcare for everyone, everywhere. From underserved rural communities to overburdened urban health systems, the gaps in healthcare access must be addressed.

Cancer Awareness Ride in Muscat

#AsterVolunteersBelong

Aster Volunteers Oman organized a Cancer Awareness Bike Ride through the streets of Muscat on the 4th March 2025. A total of 40 passionate bikers joined the ride to spread awareness about cancer prevention and early detection.



The event was further empowered by the presence of local cancer survivors who shared their stories and amplified the message of hope and resilience. It was a powerful display of solidarity, community support, and commitment to the cause.

Aster Volunteers Qatar Joins Ministry of Interior for Eid Medical Camp

#AsterVolunteersAid

Aster Volunteers Qatar partnered with the Ministry of Interior (MoI) to conduct a medical camp during the Eid celebrations at Asian Town, Qatar.



The camp offered free BP, BMI, and GRBS screenings, benefiting over **350 individuals**. The initiative aimed to promote health awareness and community well-being during the festive season.

Voices Beyond the Scales: Obesity Awareness Dialogue on World Health Day in UAE

#AsterVolunteersCoach

Medcare Royal Speciality Hospital, Al Qusais became a vibrant hub for impactful dialogue on **weight bias, media narratives, and obesity care**, as **Aster Volunteers** marked **World Health Day 2025** with a powerful medical conference. Organized in collaboration with the Media Studies Department of Amity University Dubai, the event was held under the theme: **“Combating Obesity for a Better Future.”**



Designed to deepen awareness and promote inclusive dialogue, the event explored the **medical, social, and psychological dimensions** of obesity. A highlight of the day was the compelling research presentation by **Dr. Seema Sangra**, Program Leader – Media Studies, Amity University Dubai. Her **case study, titled “The Plus-Size, Weight Bias, and Obesity: The State of Plus-Size Media Narratives”**, shed light on underrepresented voices in mainstream media and the widespread weight bias that shapes public perception.

To commemorate and amplify the impact, an **original eBook based on the research was officially launched following the conference**-a valuable addition to academic and public discourse on obesity and representation.



The conference was graced by **Dr. Malathi Arshanapalai**, Chief Medical and Quality Officer, Aster DM Healthcare, as Guest of Honour, who emphasized the need for collaborative, cross-disciplinary efforts in addressing the obesity crisis.

A dynamic panel discussion brought further insight, featuring medical experts from **Medcare Royal Speciality Hospital**:

- **Dr. Brian Mtemerewa** – Consultant, Endocrinology & Internal Medicine
- **Dr. James Zachariah Pulimutti** – Specialist, Laparoscopic & Bariatric Surgery
- **Ms. Rahaf Mohammed Altowairqi** – Clinical Dietitian
- **Dr. Arun C. S. Menon** – Consultant Endocrinologist, Aster Jubilee Medical Centre, Dubai

The session was expertly moderated by **Dr. Yakuta Zaki**, Access Clinic, Dubai, who guided a thought-provoking conversation on prevention, stigma reduction, and multidisciplinary approaches to obesity care.

This impactful event embodied the spirit of **#AsterVolunteersCoach**-turning **advocacy into action and education into empowerment**, for a healthier and more inclusive future.

Medical Camp on World Health Day by Aster Sanad Hospital Saudi Arabia

#AsterVolunteersAid

On the occasion of **World Health Day**, Aster Sanad Hospital, Saudi Arabia, hosted a special event under the Health for All initiative. The day featured free medical checkups, encouraging attendees to prioritize their well-being through regular screenings and preventive care.

The event marked a meaningful step toward promoting health awareness and fostering a culture of proactive wellness within the community.



Mega Medical Camp on World Health Day UAE

#AsterVolunteersAid

In observance of **World Health Day 2025**, Aster Volunteers organized a mega medical camp at the Jumeirah Group labour camp in Al Quoz, Dubai, with the goal of advancing accessible healthcare for the blue collar worker.



The camp provided comprehensive multi-specialty health screenings, including HbA1c tests (3-month blood glucose average), total cholesterol, ECG, blood pressure, and random blood sugar checks. Participants also received consultations from general physicians and specialists in cardiology, endocrinology, dermatology, and general surgery.

Over **300 individuals** benefited from expert medical assessments and timely interventions, reinforcing our commitment to community well-being. These camps will continue through April and May, as part of our ongoing pledge to ensure "Health for All."



[Click here to watch the camp highlights](#)

Aster Volunteers Qatar Offers First Aid Support at Eid Mega Park Carnival

#AsterVolunteersAid

As part of the vibrant Eid Mega Park Carnival, held over five festive days, Aster Volunteers Qatar provided essential first aid and medical support to ensure the safety and well-being of attendees. The event attracted over **5,250** visitors who gathered to enjoy a lively celebration filled with cultural performances, family-friendly entertainment, and community activities. Amidst the joy and excitement, a dedicated team of Aster Volunteers and healthcare professionals was present on-site, offering timely medical assistance. Over the duration of the carnival, they provided first aid support to **1,650** individuals, reinforcing their commitment to community health and emergency care.



Health Camp & CPR Training in Oman

#AsterVolunteersAid

Aster Volunteers of Aster Al Rafa Royal Hospital Muscat successfully organized a **Health Camp and CPR (Cardiopulmonary Resuscitation) Awareness Training** for employees of the **Ministry of Tourism and The Tender Board**, positively impacting **130** participants.



The camp provided a range of essential health services, including:

- Blood pressure and blood sugar screenings
- Dermatology, gynecology, and dietary consultations

In addition to medical services, participants received hands-on CPR training, equipping them with vital, life-saving skills. The initiative aimed to promote **preventive healthcare and overall wellness, while empowering individuals to act in critical emergency situations**-reinforcing Aster's continued commitment to building healthier, more resilient communities.

Aster Volunteers TREATMENT AID



2.7 Million+ AED

Worth of Treatment Aid
Provided in FY 2024-25

The Treatment Aid initiative by Aster Volunteers plays a crucial role in improving access to healthcare for underserved and vulnerable populations. By addressing financial barriers and providing timely medical support, including surgeries, treatments, and medications, the programme ensures that individuals in need receive the care they deserve.

Many patients have benefited from this support, resulting in improved health outcomes and a better quality of life.

For families facing financial hardship, this aid has alleviated the burden of medical expenses, enabling them to focus on healing without the added stress of affordability concerns.



Through partnerships, medical camps, and hospital-based assistance, Aster Volunteers continues to extend the reach of healthcare services to those who need them most, reinforcing our commitment to compassionate, inclusive, and equitable care.

Aster Treatment Aid, through the Aster Sick Kids Foundation (ASK), provides life-saving medical care to children in need. The foundation offers financial assistance, treatments, and specialised pediatric care, ensuring critical health conditions are addressed regardless of financial constraints.

Additionally, the Aster Allana Initiative extends healthcare services to underserved communities, organising health camps and providing free consultations and essential medications.



Health Beyond Barriers

#AsterVolunteersTreatmentAid

In **April '24**, our contribution of INR 1,01,04,940 to the Aster Volunteers Treatment Aid brought solace to 639 individuals, serving as a lifeline in their quest to regain a semblance of life.

In our ongoing mission to provide quality healthcare that is both affordable and accessible, Aster Volunteers tirelessly work to mend lives affected by the harsh reality of unaffordable advanced medical care.



In **June '24**, our contribution of INR 1,35,15,310 to the Aster Volunteers Treatment Aid brought solace to 543 individuals, serving as a lifeline in their quest to regain a semblance of life.

In our ongoing mission to provide quality healthcare that is both affordable and accessible, Aster Volunteers tirelessly work to mend lives affected by the harsh reality of unaffordable advanced medical care.



In **May' 24**, our contribution of INR 4,818,555 to the Aster Volunteers Treatment Aid brought solace to 564 individuals, serving as a lifeline in their quest to regain a semblance of life.

In our ongoing mission to provide quality healthcare that is both affordable and accessible, Aster Volunteers tirelessly work to mend lives affected by the harsh reality of unaffordable advanced medical care.



From **August to December '24**, our contribution of **AED 855,353** to the Aster Volunteers Treatment Aid brought solace to **26 patients**, serving as a lifeline in their quest to regain a semblance of life.

In our ongoing mission to provide quality healthcare that is both affordable and accessible, Aster Volunteers tirelessly work to mend lives affected by the harsh reality of unaffordable advanced medical care.



In July '24, our contribution of INR 1,71,17,190 to the Aster Volunteers Treatment Aid brought solace to 621 individuals, serving as a lifeline in their quest to regain a semblance of life.

In our ongoing mission to provide quality healthcare that is both affordable and accessible, Aster Volunteers tirelessly work to mend lives affected by the harsh reality of unaffordable advanced medical care.



In the month of **January & February' 25**, our contribution of **AED 127,280** to the Aster Volunteers Treatment Aid brought solace to **7 patients**, serving as a lifeline in their quest to regain a semblance of life.

In our ongoing mission to provide quality healthcare that is both affordable and accessible, Aster Volunteers tirelessly work to mend lives affected by the harsh reality of unaffordable advanced medical care.

In the month of **March & April' 25**, our contribution of **AED 342,567** to the Aster Volunteers Treatment Aid brought solace to **17 patients**, serving as a lifeline in their quest to regain a semblance of life.

In our ongoing mission to provide quality healthcare that is both affordable and accessible, Aster Volunteers tirelessly work to mend lives affected by the harsh reality of unaffordable advanced medical care.





Aster Volunteers Mobile Medical Services (AVMMS)

Aster's AVMMS is a flagship initiative dedicated to delivering essential healthcare directly to underserved communities right at their doorstep.

Through a fleet of well-equipped mobile clinics supported by technology-enabled telemedicine, AVMMS reaches people with limited or no access to regular healthcare.

From preventive screenings and specialist consultations to awareness campaigns on crucial issues like HIV/AIDS, AVMMS supports vulnerable groups and remote tribal populations.

By collaborating with partners, local authorities, and NGOs across GCC, AVMMS demonstrates Aster's mission to break down barriers to healthcare, promote early disease detection, and empower communities through continuous medical outreach and education.

278,405

Lives benefited through AVMMS in GCC



Key features of AVMMS

Accessibility

The mobile units travel to various locations, making healthcare more accessible to those living in remote or underserved areas.

Health Camps

Regular health camps are organised in different regions to provide free medical consultations, medications, and health education to the community.

Partnerships

Collaborations with local governments, NGOs, and other organisations help extend the reach and impact of mobile medical services.



Comprehensive Care

These units offer a range of medical services, including general health check-ups, diagnostic tests, treatments for common illnesses, maternal and child health services, and preventive care.

Community Engagement

The initiative involves local communities in promoting health awareness and preventive care practices, fostering a culture of health and well-being.

Emergency Response

In times of disasters or emergencies, the mobile units are deployed to provide immediate medical relief and support to affected populations.

The reach of AVMMS has grown significantly over the past year, reflecting its expanding impact on community health. With enhanced coverage, additional clinics, and stronger partnerships, the number of beneficiaries has risen impressively to 278,630, highlighting AVMMS's commitment to delivering accessible, quality healthcare to underserved populations across diverse regions.

AVMMS Global Footprint

With 52 operational units, AVMMS continues to bring essential healthcare services to underserved and remote communities worldwide. The program's expanding geographical presence, illustrated in the infographic, reflects the growing impact and effectiveness.

11

Mobile Medical Clinics in Pipeline

8

Upcoming Geographies in AVMMS Expansion Plan

Operational Units

International

1. UAE
2. Oman
3. Qatar
4. Iraq
5. Yemen
6. Lebanon
7. Somaliland
8. Ethiopia
9. Sudan
10. Philippines
11. Bangladesh
12. Zanzibar (Unguja Island)
13. Tanzania
14. Palestine 1 (Gaza)
15. Morocco
16. Palestine 2 (Gaza)
17. Sri Lanka
18. Nepal

India

- Kerala
1. Calicut (Thamrsy)
 2. Kochi
 3. Kannur & Kasaragod
 4. Thrissur
 5. Nilambur
 6. Wayanad
 7. Malabar/Rotary
 8. Ernakulam (Clear Sight Project)
 9. Kozhikode (Clear Sight Project)

South & South East India

10. Bengaluru (Karnataka)
11. Hyderabad (Telengana)
12. Chennai (Tamil Nadu)
13. Ramanathapuram (Tamil Nadu)
14. Namakkal (Tamil Nadu)
15. Kalaburgi (Karnataka)

Central & West India

16. Chhindwara (Madhya Pradesh)
17. Palghar (Maharashtra)
18. Indore (Madhya Pradesh)
19. Kolhapur (Maharashtra)

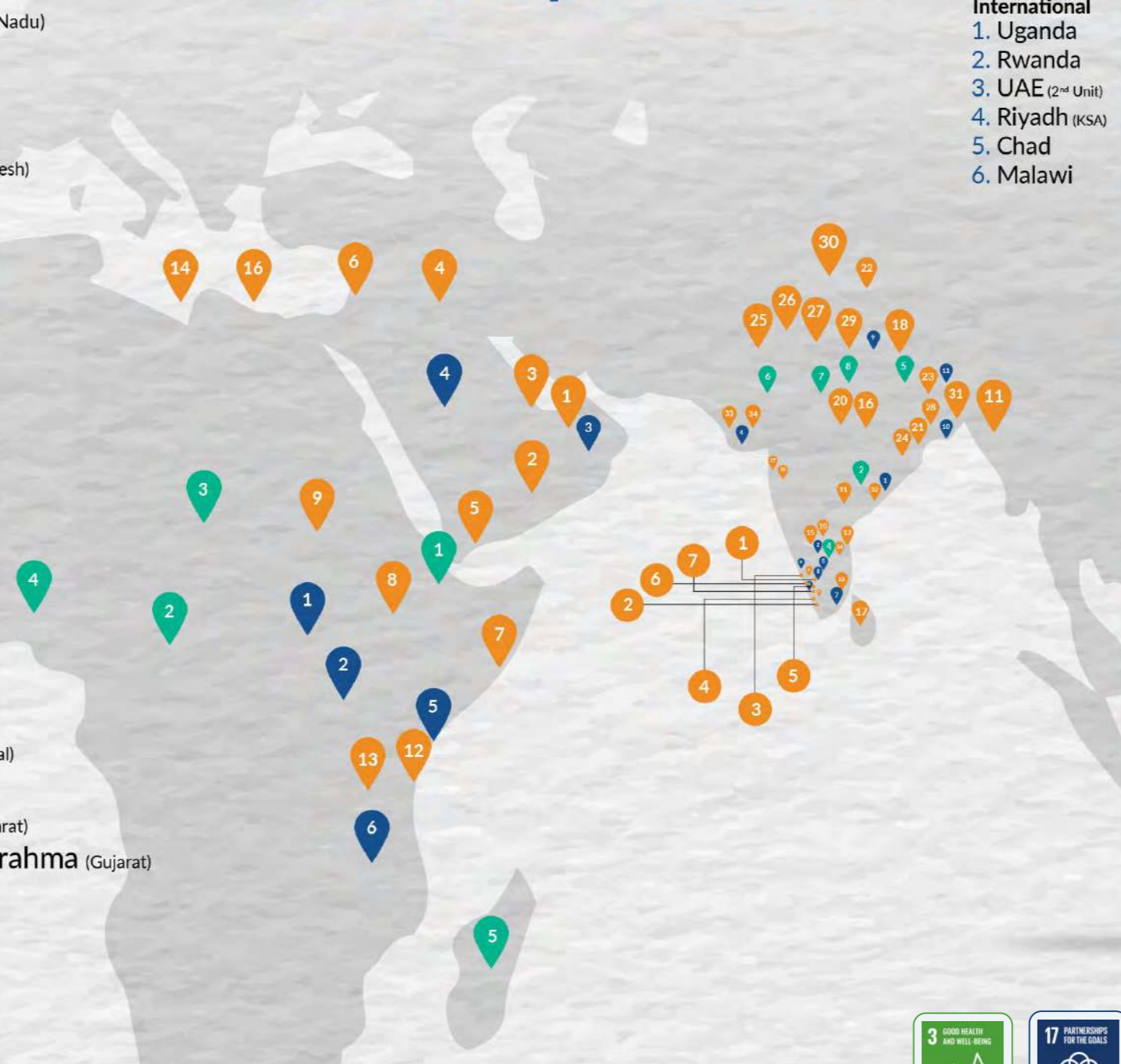
North & North East India

20. Sitamarhi (Uttar Pradesh)
21. Katihar (Bihar)
22. Tehri (Uttarakhand)
23. Chhatia (Odisha)
24. Gajapati (Odisha)
25. Barmer (Rajasthan)
26. Railmagra (Rajasthan)
27. Kaithal (Haryana)
28. Jamshedpur (Jharkhand)
29. Delhi (NCR)
30. Reasi (Jammu & Kashmir)
31. Murshidabad (West Bengal)
32. Nandhyal (Andhra Pradesh)
33. Narmada/Sankari (Gujarat)
34. Sabarkantha/ Khedbrahma (Gujarat)

Aster
volunteers
Powered by humanity

Mobile
Medical
Services

Global Operations



In Progress / Discussion

International

1. Uganda
2. Rwanda
3. UAE (2nd Unit)
4. Riyadh (KSA)
5. Chad
6. Malawi

India

1. Tirupati (Andhra Pradesh)
2. Coorg (Karnataka)
3. Trivandrum (Kerala)
4. Mehsana (Gujrat)

Clear Sight Projects

5. Bangalore (Karnataka)
6. Kasargode (Kerala)

Eco Model

7. Chennai (Tamil Nadu)
8. Bangalore (Karnataka)
9. Delhi (NCR)
10. Kolkata (West Bengal)
11. Patna (Bihar)

Upcoming geographies

International

1. Djiboiti
2. Burundi
3. Zanzibar (Pemba Island)
4. Cameroon
5. Madagascar

India

1. Lucknow (Uttar Pradesh)
2. Vijaywada (Andhra Pradesh)
3. Indore Rural (Madhya Pradesh)
4. Hyderabad Rural (Telangana)
5. Palamou (Jharkhand)
6. Jhunjhunu (Rajasthan)
7. Gwalior (Madhya Pradesh)
8. Bilaspur (Madhya Pradesh)



As on 31st March'25





Mobile Medical Services Launch in Zanzibar & Tanzania

Aster Volunteers, in partnership with The Big Heart Foundation, launched revolutionary IoT-enabled mobile medical units in Zanzibar and Tanzania to serve remote communities. The Zanzibar launch was graced by HRH Sheikha Jawaher Al Qasimi and Health Minister HE Nassor Mazrui, while Tanzania's ceremony featured Vice President HE Dr. Philip Mpango.

These solar-powered clinics provide telemedicine consultations, maternal care, and chronic disease management - addressing critical gaps in regions where 60% lack access to basic healthcare.

The units have already conducted consultations in their first month, with special focus on reducing maternal mortality rates that are 3x higher than national averages. This initiative reflects Aster's commitment to sustainable healthcare solutions in underserved regions.

2 Countries

Served (Zanzibar & Tanzania)

IoT & Telemedicine

Enabled units

Launched with Government Partnerships





Mobile Medical Support at Qatar Kite Festival

Aster’s medical team ensured safety for attendees at Qatar’s National Kite Festival, treating heat exhaustion cases and minor injuries.

The partnership with Malabar Gold allowed for strategically placed first aid stations across the 2km festival grounds.

Partnership
With Malabar Gold

Preventive Health
Education Provided



Care on Wheels

#AsterVolunteersMobileMedicalService



<p>April'24</p>	<p>In April '24, Aster Volunteers Mobile Medical Services (AVMMS) organised 400 camps across India, the Middle East, and Africa (MEA) delivering free healthcare to 25,1032 beneficiaries.</p> <p>The service is dedicated to the noble pursuit of bringing exemplary healthcare to individuals who are in need.</p>
<p>May'24</p>	<p>In May' 24, Aster Volunteers Mobile Medical Services (AVMMS) organized 417 acamps across India, the Middle East, and Africa delivering free healthcare to 32,301 beneficiaries.</p> <p>The service is dedicated to the noble pursuit of bringing exemplary healthcare to individuals who are in need.</p>
<p>June'24</p>	<p>In June '24, Aster Volunteers Mobile Medical Services (AVMMS) organized 395 camps across India, the Middle East, and Africa delivering free healthcare to 31,059 beneficiaries.</p> <p>The service is dedicated to the noble pursuit of bringing exemplary healthcare to individuals who are in need.</p>
<p>July'24</p>	<p>In July '24, Aster Volunteers Mobile Medical Services (AVMMS) organized 476 camps across India, the Middle East, and Africa delivering free healthcare to 35,710 beneficiaries.</p> <p>The service is dedicated to the noble pursuit of bringing exemplary healthcare to individuals who are in need.</p>
<p>August to December'24</p>	<p>From August to December '24, Aster Volunteers Mobile Medical Services (AVMMS) organized 1,084 camps across Middle East & Africa (MEA) delivering free healthcare to 135, 646 beneficiaries to ensure quality healthcare is affordable and accessible at the doorstep of the people who are in need.</p>
<p>January & February'25</p>	<p>In the month of January & February' 25, Aster Volunteers Mobile Medical Services (AVMMS) organized 516 camps across Middle East & Africa (MEA) delivering free healthcare to 63,546 beneficiaries to ensure quality healthcare is affordable and accessible at the doorstep of the people who are in need.</p>
<p>March & April'25</p>	<p>In the month of March & April' 25, Aster Volunteers Mobile Medical Services (AVMMS) organized 483 camps across Middle East & Africa (MEA) delivering free healthcare to 51,762 beneficiaries to ensure quality healthcare is affordable and accessible at the doorstep of the people who are in need.</p>



ASTER VOLUNTEERS GLOBAL IMPACT - POWERED BY HUMANITY

Aster Volunteers have made a remarkable impact by touching the lives of 6.4 million individuals and still counting. Through their steadfast commitment to community service and humanitarian efforts, they continue to bring hope and support to those in need, creating a significant and lasting difference across various regions.



Vision

Aster Volunteers endeavours to create a platform that empowers communities to drive the spirit of volunteerism through social impact interventions in healthcare, environment, education and social uplifting through sustainable practices.



Mission

To drive initiatives that create a positive impact through internal and external volunteer engagements and successful collaborations.



6,457,459

Lives Impacted and Counting



2,047,214

COVID Support

Individuals Impacted through Food Distribution, Webinars, Covid Camp, Vaccination



2,064,268

Mobile Medical Services

Care provided by AVMMS to the doorstep of underprivileged people



696,407

Disaster Aid

Beneficiaries in Somalia, Jordan, Bangladesh, India, Yemen



1,258,413

Medical & Wellness Camps

Individuals treated through 8,554 medical camps



67,972

Treatment Aid

INR 10 crores+ worth treatment aid provided on yearly basis



322,788

BLS Awareness Training

Basic Life Support awareness provided



142

Employment to Differently-abled

PwDs employed across business operations



255

Aster Homes

A new home for the people who have lost their homes in Kerala flood

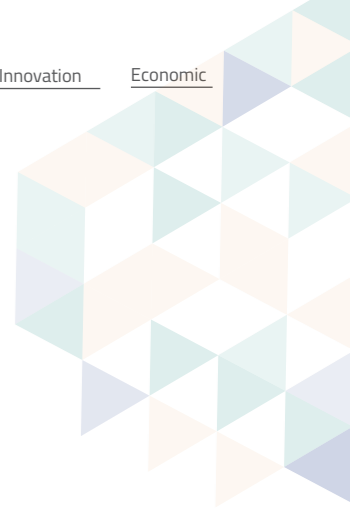




Responsible GOVERNANCE

At Aster DM Healthcare, responsible governance forms the backbone of our sustainable growth, ensuring transparency, accountability, and ethical practices across every level of the organisation.






Responsible and TRANSPARENT GOVERNANCE

At Aster, responsible governance is central to maintaining ethical and effective organisational management. We adhere to transparent, accountable, and ethical practices along with regulatory requirements and industry best practices that inform our decisions and daily operations.


This ensures that the interests of all stakeholders, including employees, patients, investors, and the community, are well protected.

Through strong oversight and strategic leadership, we enhance operational efficiency while also making positive contributions to social and environmental performance.


The diagram below illustrates the governance structure at Aster DM Healthcare, which is supported by five statutory committees and four non-statutory committees, ensuring robust oversight and strategic direction across the organisation.




Dr. Azad Moopen
Founder and Chairman




Ms. Alisha Moopen
Managing Director



Ms. Nazeera Azad
Non-Executive Director



Dr. Zeba Azad Moopen
Non-Executive Director



Ms. Ziham Moopen
Non-Executive Director




Mr. Atif Mahmood
Non-Executive Director



Mr. Iqbal Khan
Non-Executive Director



MMr. Bader Mused Al Sayer
Non-Executive Director



Marwan Abdulaziz Janahi
Senior Vice President

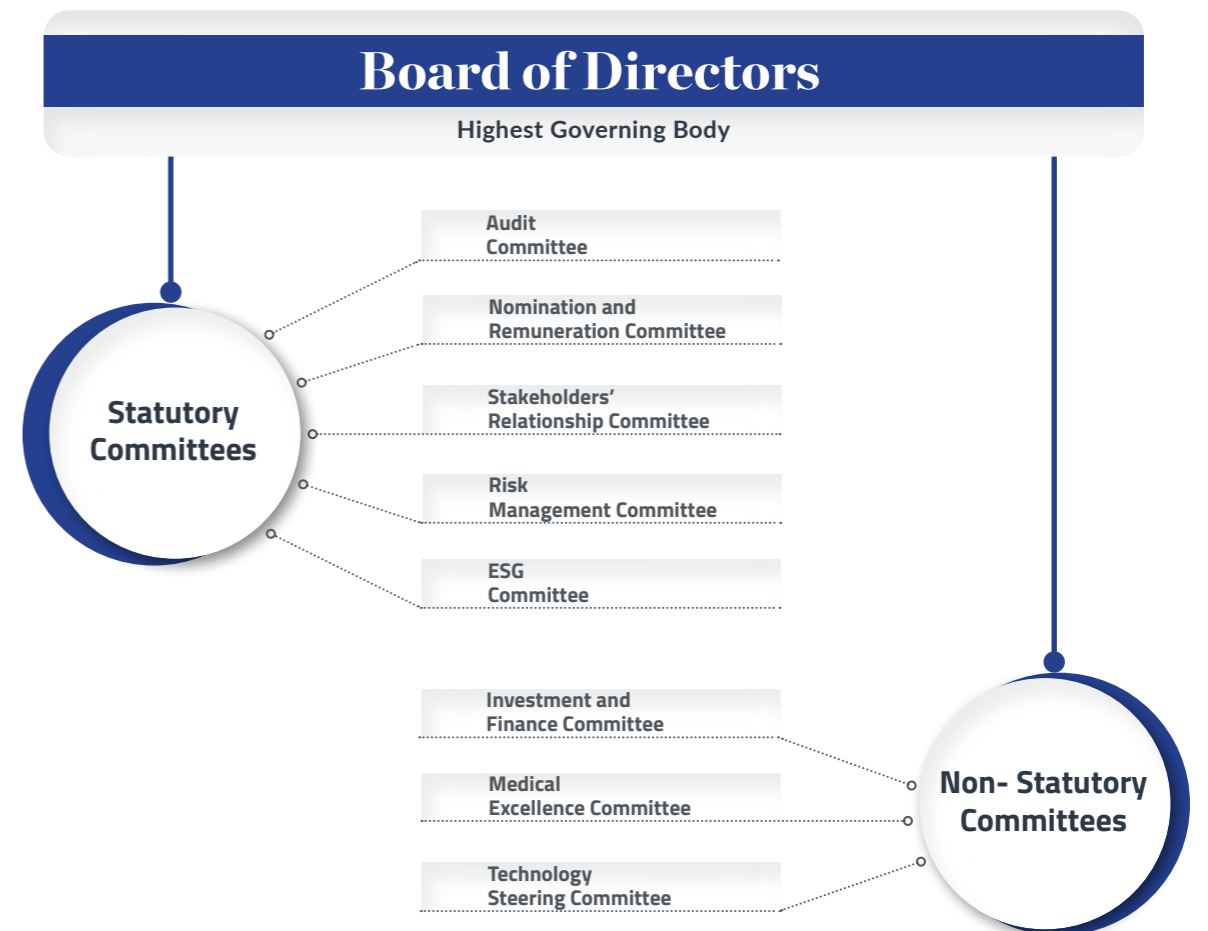
Board of Directors

Aster DM Healthcare's Board consists of an optimal combination of Executive, Non-Executive and Independent Directors, providing strong oversight and strategic direction while upholding the highest standards of corporate governance.

As on March 31, 2025, the Board consists of 9 members with six Non-Executive Directors including one Managing Director.

The names and classifications of the Directors as of this date are listed below

The Board is entrusted with defining the company's vision, mission, and core values, overseeing management performance, and ensuring regulatory compliance.





Committees of the Board

Sustainability at Aster DM Healthcare is actively shaped at the Board level through the ESG and Stakeholder Relationship Committee (SRC). This committee drives the organisation’s sustainability agenda, championing the integration of responsible practices across operations and facilitating stakeholder engagement.

By providing strategic guidance and monitoring social and environmental initiatives, the ESG and SRC play a pivotal role in aligning Aster’s long-term goals with its commitment to sustainable growth and community well-being.

The role of the ESG and SRC is part of a broader governance framework supported by eight primary Board committees, each tasked with ensuring effective oversight across different dimensions of the organisation’s performance and accountability.

Audit Committee

It is responsible for overseeing Aster’s financial reporting processes, audit functions, and internal control systems while ensuring compliance with applicable laws and regulatory requirements. Its composition, comprising the Deputy Managing Director and three Non-Executive Independent Directors, brings diverse perspectives to its oversight role. This diversity enhances the quality and effectiveness of its governance responsibilities.

ESG Committee

It is responsible for formulating the Board’s policy framework, allocating resources, and monitoring the implementation of Aster’s corporate social responsibility initiatives. It ensures that all CSR activities are aligned with the organisation’s core values and strategic objectives. Comprising the Chairman, Managing Director, two Non-Executive Directors and two Non-Executive Independent Directors as its members, the Committee brings a diverse and inclusive perspective to guiding and overseeing Aster’s efforts to create meaningful social impact.

Nomination and Remuneration Committee

This Committee plays a vital role in shaping the remuneration framework and defining criteria for succession planning concerning both the Board of Directors and senior management. It ensures that compensation structures and leadership development strategies are aligned with the organisation’s long-term goals and governance standards. Comprising three members - one Non-Executive Director and three Non-Executive Independent Directors, the Committee brings a balanced and inclusive perspective to its decision-making responsibilities.

Investment & Finance Committee

The Committee identifies, evaluates, and prioritises potential investment opportunities. It conducts thorough analyses and submits well-informed recommendations to the Board of Directors for consideration. Comprising the Founder and Chairman, Managing Director, two Non-Executive Directors, two Non-Executive Independent Directors and one additional member, the Committee brings diverse insights and a balanced perspective to the investment decision-making process.

Stakeholder Relationship Committee

This Committee is entrusted with addressing concerns raised by the company’s security holders, including matters related to share complaints, annual reports, declared dividends, and other associated issues. In addition to its stakeholder engagement role, the Committee also reviews key disclosures, including Environmental, Social, and Governance (ESG) reports. Comprising two Non-Executive Directors and two Non-Executive Independent Directors as its members, the Committee is focused on ensuring transparent communication and the timely resolution of stakeholder concerns.

Medical Excellence Committee

Responsible for overseeing and evaluating the quality of medical services throughout the organisation, its primary objective is to ensure that high standards in patient care and clinical practices are consistently upheld. Comprising the Founder and Chairman, Managing Director, a Non-Executive Independent Director, a Non-Executive Director and two additional members, the Committee brings a diverse range of expertise to support the continuous assessment and advancement of medical excellence.

Risk Management Committee

The Risk Management Committee is responsible for reviewing the organisation’s risk management framework and ensuring its continued relevance in a dynamic business environment. It oversees the effectiveness of risk mitigation strategies, treatment plans, and internal controls related to critical risks. Comprising the Managing Director, two Non-Executive Directors and two Non-Executive Independent Directors, the Committee brings a balanced and comprehensive perspective to identifying, assessing, and addressing organisational risks.

Technology Steering Committee

It is responsible to review the Information Technology, cyber related risks, internal audit observations of IT audit report and Digital Transformation. Comprising a Non-Executive Independent Director, a Non-Executive Director and two additional members the Committee offers diverse perspectives to guide the development and implementation of forward-thinking technological solutions.

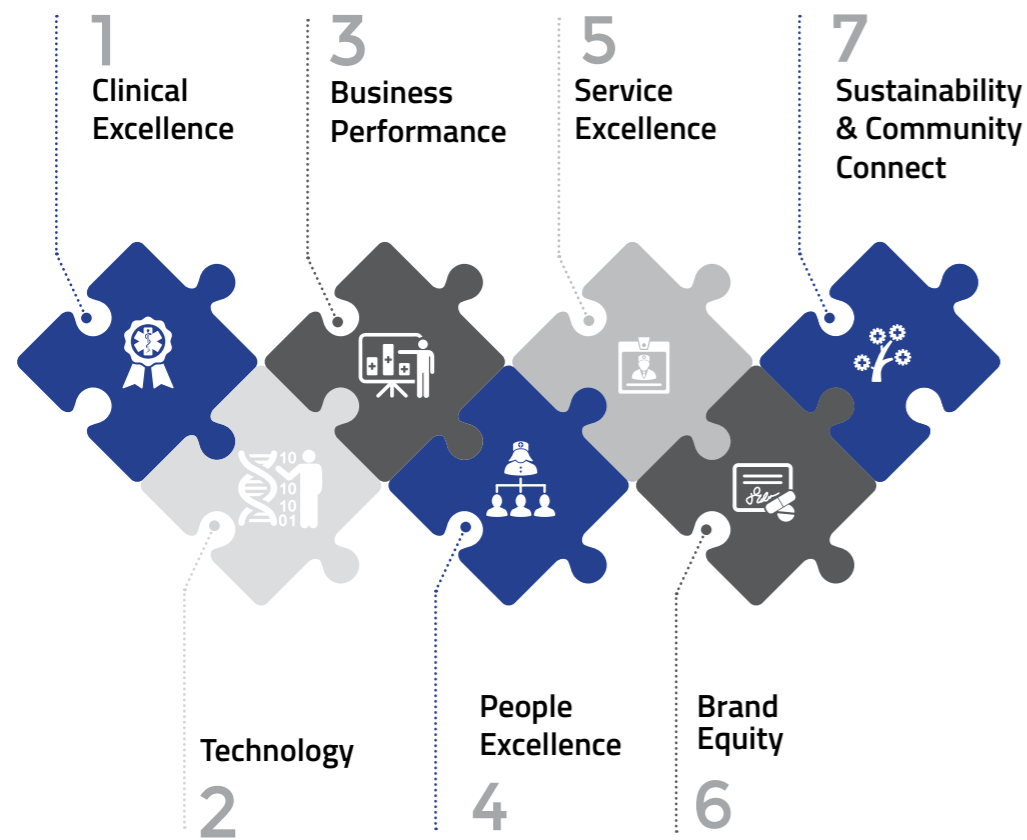


Annual Operating Plan (AOP)

At Aster DM Healthcare, the Annual Operating Plan (AOP) serves as a comprehensive blueprint that translates our long-term vision into actionable goals for the fiscal year. It outlines key initiatives, resource allocations, and performance metrics essential for achieving operational excellence and delivering high-quality healthcare services.

Comprehensive Coverage of Functional Areas

The plan incorporates detailed strategies across critical functional areas, including,



Collaborative Development and Strategic Alignment

The AOP is developed through a collaborative process involving various departments and stakeholders, ensuring alignment with our overarching mission to provide accessible, affordable, and quality healthcare. This inclusive approach fosters a unified direction across the organisation, integrating insights from clinical, administrative, and support functions.

Performance Metrics and Accountability

To monitor progress and ensure accountability, the AOP establishes specific targets and performance indicators, such as Key Responsibility Areas (KRAs) and Key Performance Indicators (KPIs). These metrics enable continuous assessment and facilitate timely interventions to stay on course toward achieving our objectives.

By systematically translating strategic priorities into operational actions, the Annual Operating Plan ensures that Aster DM Healthcare remains agile, responsive, and committed to delivering exceptional healthcare services while fostering sustainable growth and community development.



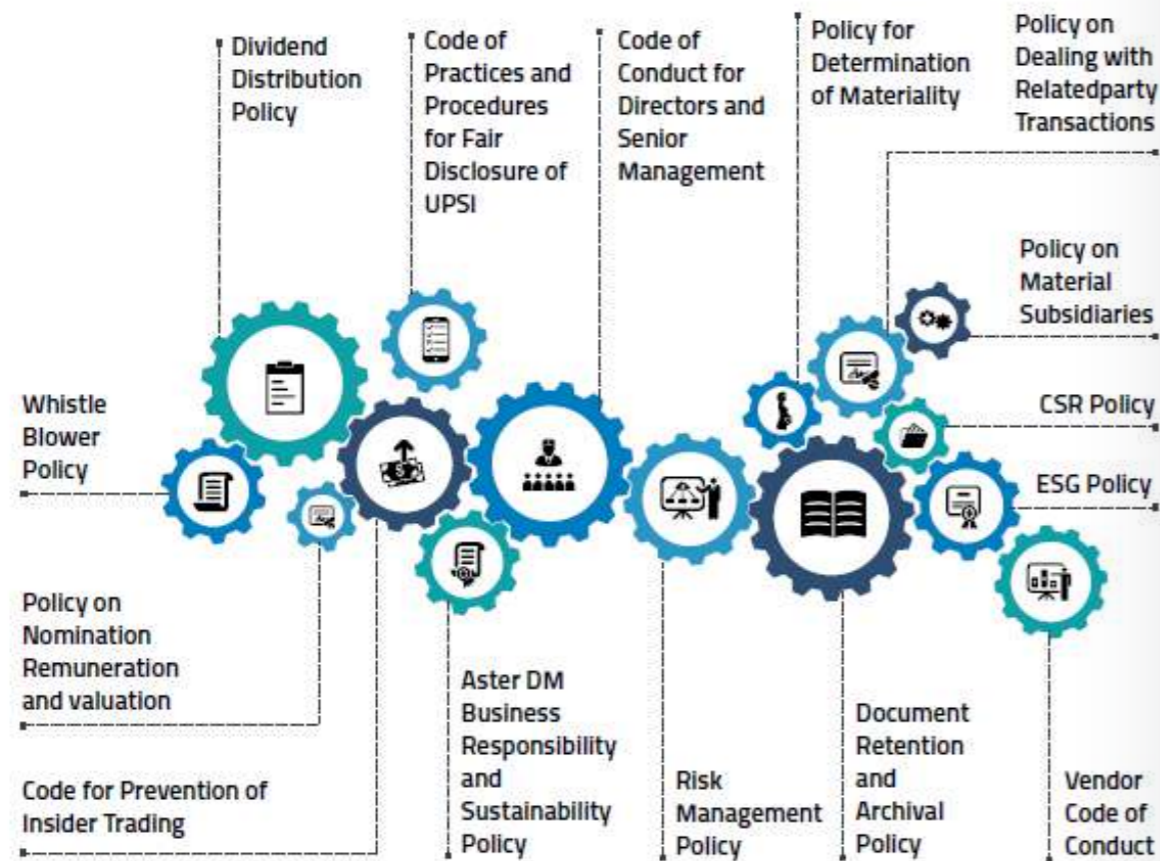
Governance Framework Policies

Our governance framework is foundational to maintaining integrity, trust, and excellence across all operations. It ensures ethical oversight, informed decision-making, and compliance with legal and regulatory standards, ultimately fostering a culture of transparency and accountability.

Central to this framework are our comprehensive policies, which provide clear guidelines and standards governing behaviours, actions, and procedures within the organisation.

These policies are regularly reviewed and updated to reflect evolving laws, industry standards, and internal priorities.

This structured approach to governance strengthens our resilience and also reinforces our commitment to responsible business practices and sustainable growth.



ESG Policy

Aster DM Healthcare’s Environmental, Social, and Governance (ESG) Policy outlines a structured approach to integrating sustainability and ethical practices across our operations.

It reflects our commitment to responsible corporate citizenship by embedding environmental stewardship, social responsibility, and sound governance into our strategic decision-making and everyday business activities.

The ESG Policy serves as a guiding framework that enables Aster to align with global standards, including the United Nations Sustainable Development Goals (UN SDGs). It emphasises

reducing environmental impact, promoting social well-being, ensuring inclusive growth, and upholding governance practices that foster transparency and accountability.

By implementing this policy, Aster enhances its ability to manage risks, measure ESG performance, build stakeholder trust, and appeal to socially responsible investors. It provides clear direction for setting targets, monitoring outcomes, and driving continuous improvement in our sustainability journey.

Code of Conduct

Aster’s Code of Conduct serves as a foundational document that defines the ethical standards and professional behaviour expected from every individual within the organisation.

It establishes a clear framework of values and principles that guides day-to-day interactions, decision-making, and responsibilities across all levels.

Designed to uphold integrity, accountability, and respect, the Code fosters a safe, inclusive, and positive work environment. It outlines what

constitutes acceptable and unacceptable conduct, helping prevent misconduct, manage conflicts of interest, and ensure compliance with legal and organisational requirements.

By establishing transparent expectations and standards, the Code of Conduct supports ethical decision-making and acts as a key reference point for addressing grievances, resolving complaints, and managing policy violations. It is central to promoting a culture of trust and professionalism, reinforcing Aster’s commitment to ethical leadership and operational excellence.

Conflict of Interest Management

We maintain a rigorous framework to ensure that conflicts of interest are effectively identified, prevented, and managed. This framework supports integrity, transparency, and accountability in decision-making at the leadership level. The following key processes are in place,



Formal Conflict of Interest Policy

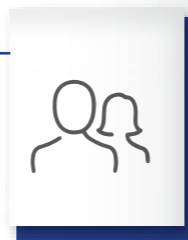
A formal Conflict of Interest (COI) policy outlines the definition of conflicts, responsibilities and the steps to disclose and manage potential or actual conflicts. The policy is reviewed and updated regularly to ensure alignment with evolving governance standards and regulatory requirements.

The Chairman is also subject to the policy and its annual declaration. There is also representation from the investor group to ensure a balanced decision-making process.

Annual and Ad-Hoc Disclosures

All are required to:

Complete annual COI disclosure statements covering personal, financial, and professional interests. Promptly update disclosures if new potential conflicts arise during the year.

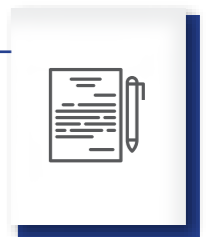


Training and Ethical Culture

All employees receive regular training on conflicts of interest topics as part of broader governance and ethics education. This reinforces a culture of accountability and integrity.

Reporting and Whistleblower Protection

We maintain confidential channels for reporting concerns related to conflicts of interest. All reports are taken seriously and investigated promptly.



Enforcement and Continuous Improvement

Violations of the COI policy may result in disciplinary actions. Lessons learned from conflict cases inform updates to our governance practices.

Additionally, a quarterly assessment of related party transactions is conducted to ensure arm’s length compliance. This ensures regulatory compliance, avoids conflicts of interest and ensures transparency in financial statements.

ESG Risk Management Framework

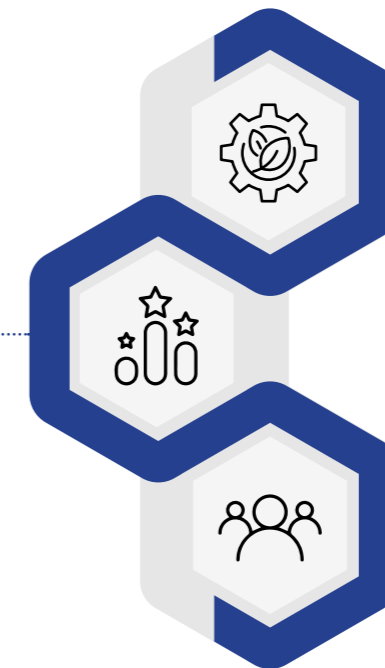
Aster DM Healthcare has adopted a proactive and integrated ESG Risk Management Framework to identify, assess, mitigate, and monitor risks arising from environmental, social, and governance factors, essential for mitigating potential negative impacts on Aster's financial performance and reputation.

As a leading healthcare provider operating across diverse geographies, Aster recognises that ESG-related risks are inherently linked to its ability to deliver sustainable and responsible care. Failing to address ESG risks can result in regulatory scrutiny, legal liabilities, reputational damage, reduced investor confidence, and lost business opportunities. To mitigate these risks, we have established a comprehensive ESG risk management framework.



Governance Risk

Refers to the potential failure to manage governance processes effectively, which may negatively impact Aster DM Healthcare's reputation and stakeholder confidence. Ineffective governance can undermine both financial and non-financial performance, ultimately affecting our ability to create and deliver long-term value to our customers and the communities they serve.



Environmental Risk

Refers to the possibility of overlooking significant climate-related or ecological impacts that may adversely affect Aster DM Healthcare's reputation, erode stakeholder trust, and hinder overall performance. Such risks can ultimately compromise our ability to deliver sustained value to our patients and customers.

Social Risk

Refers to the potential failure to identify and address significant social issues, such as those related to diversity, equity, inclusion, and community well-being. Neglecting these areas can damage Aster DM Healthcare's reputation, erode stakeholder trust, and impair overall organisational performance, ultimately affecting our capacity to deliver meaningful value to patients, customers, and society at large.





A Strategic and Integrated Approach to Manage ESG Risks

Managing ESG risks is a strategic priority that is embedded across all levels of the organisation at Aster DM Healthcare.

Our approach is comprehensive, forward-looking, and aligned with our commitment to ethical governance, stakeholder trust, and sustainable impact. By embedding ESG risk management into our overall governance and strategic planning, Aster ensures that sustainability is

not a standalone initiative but a core component of how we operate and create value.

ESG risks are viewed through financial, strategic, and reputational lenses and are formally categorised under our top risk priority as 'Reputational Risk' to reflect their significance and impact.



Cultivating an ESG-Conscious Culture

We actively promote a culture of ESG awareness through continuous engagement, training, and cross-functional collaboration. This foundation supports our 'Three Lines of Defence' model, which ensures clarity in roles, accountability, and governance while reinforcing our core values and ethical commitments.

Reputational Risk Integration

Recognising the growing importance of ESG performance in stakeholder perception, we have integrated ESG risk management into our enterprise-wide Reputational Risk Framework. This enables a consistent, territory-specific approach to safeguarding Aster's reputation while staying aligned with our core principles.

Robust Controls and Mitigation Measures

We have established a robust framework of policies, risk controls, and operational practices designed to minimise ESG-related exposures. Regular oversight ensures that we monitor progress toward ESG objectives, identify emerging barriers, and continuously improve our risk posture.

Holistic Risk Identification

We assess ESG risks through a dual-lens approach:

Inside-out:

Evaluating how our operations, services, and decisions impact environmental and social outcomes.

Outside-in:

Understanding how emerging ESG trends, regulatory changes, and climate or social events could influence our business.

This 360-degree view ensures we capture all relevant risks, whether operational, reputational, or strategic.

Empowered Decision-Making and Escalation Protocols

A structured decision-making and escalation framework is in place to effectively manage ESG risk issues. This empowers leadership to respond swiftly and prudently, ensuring that ESG risks are addressed at the proper levels with the necessary urgency and insight.



Aster CENTRE OF EXCELLENCE

The Aster Centre of Excellence stands as a hub of advanced medical expertise, innovation, and compassionate care, bringing together multidisciplinary teams to deliver world-class outcomes for patients.





Aster CENTRE OF EXCELLENCE

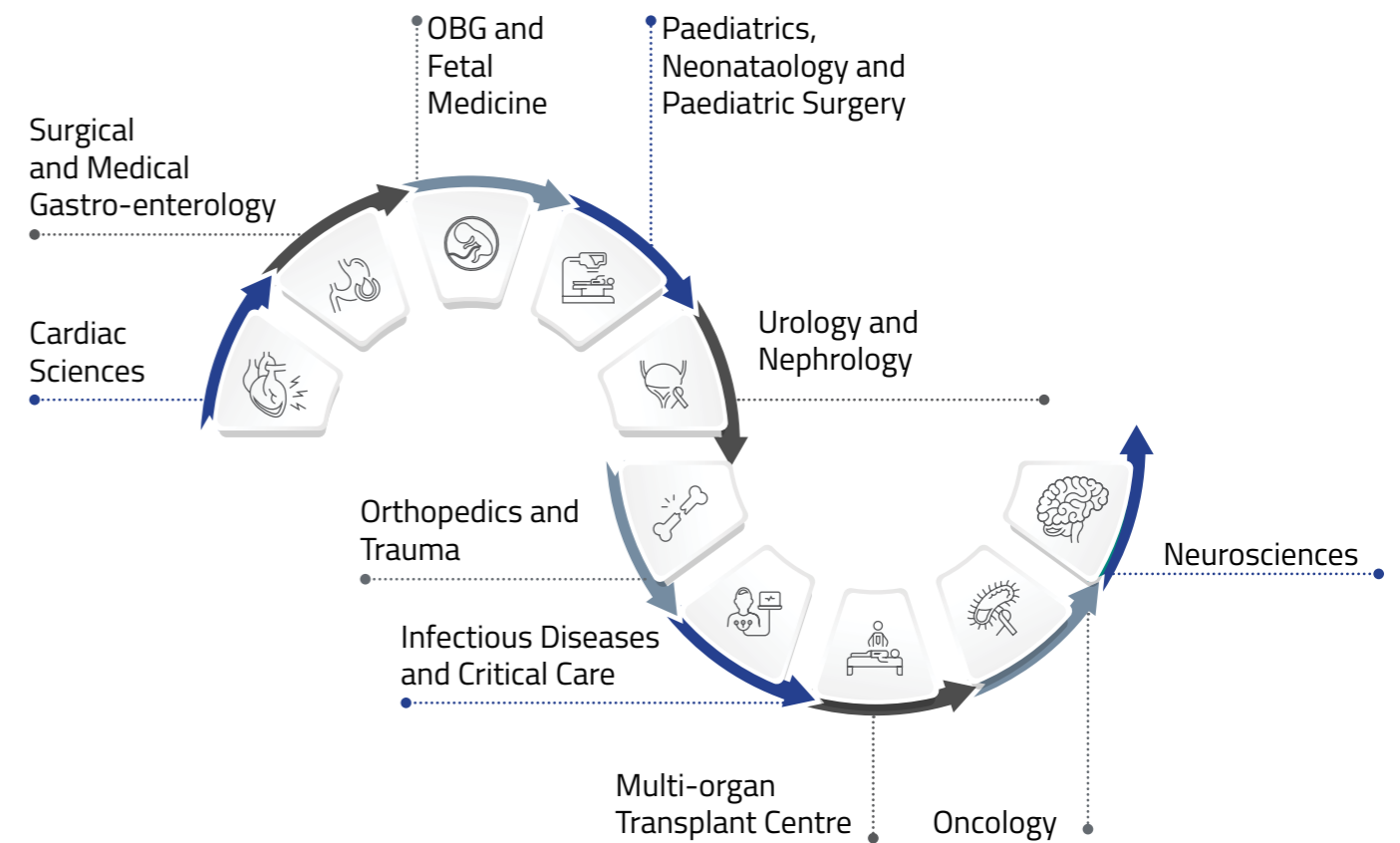


At Aster, we have enhanced the quality of countless lives by combining the expertise of our dedicated professionals with advanced medical technology and seamless operational excellence.

The Aster Centre of Excellence represents the convergence of advanced medical expertise and world-class technology. Leveraging our extensive network across geographies, it fosters a collaborative environment that enhances clinical outcomes.

Functioning across multiple medical specialties, the Centre ensures timely exchange of knowledge, seamless communication, and international cooperation, positioning it as a vital resource for Aster's healthcare professionals.

For complex or technology-driven treatments, Asterians benefit from this platform by accessing innovative approaches and sharing best practices, enabling the swift and effective delivery of care.



MY ASTERAPP

The myAster app is a comprehensive digital platform designed to enhance the healthcare experience by providing seamless access to various medical services and information. It offers a range of features designed to make healthcare more convenient, personalised, and efficient.

The myAster app has achieved remarkable success, earning the title of, #1 Top-free medical app on both the Apple App Store and Google Play Store. It unifies all Aster healthcare verticals into a single platform, making a full range of healthcare services easily accessible to users.*

The myAster app allows patients to manage their healthcare needs with unparalleled convenience. They can book appointments, consult doctors online or in-person, access prescriptions, scans, and medical records, and order medicines for home delivery, all with a simple touch, putting healthcare management at their fingertips.

A fully functional help centre supports the app and includes features like automatic insurance integration and approval. It also offers storage options for patients to save and keep records of all healthcare documents for the entire family on the digital platform, ensuring easy access and management of medical information.

In our continuous effort to enhance patient care and accessibility, we have partnered with CISCO to integrate teleconsultation services into the myAster app.



1,001,000

Total Number of Registered Customers



1,294,000

Total App downloads



634,188

Total Active Monthly User

We implemented a “One View of the Customer” feature to gain a comprehensive understanding of our customers’ needs, enabling us to provide more personalised and effective healthcare solutions.

We enhanced our online pharmacy service by introducing express delivery with live tracking and launched our Net Promoter Score (NPS) initiative to gain deeper insights into customer satisfaction.

The past fiscal year has seen remarkable growth in digital health, with myAster playing a pivotal role. myAster now accounts for 35% of total bookings, demonstrating its increasing popularity among patients for convenient access to healthcare services.



KEY FEATURES OF MYASTER APP



Appointment Booking

Convenience:

Easily book appointments with doctors across various specialties at Aster hospitals and clinics. The app allows users to view available time slots and choose appointments that fit their schedule.

Doctor Profiles:

Access detailed profiles of healthcare professionals, including their qualifications, experience, and patient reviews, to make informed choices about which doctor to consult.



Teleconsultation

Virtual Visits:

Patients can consult with doctors via video calls, ensuring access to medical advice without the need to visit a clinic physically. This feature is especially beneficial for follow-up consultations or minor health concerns.

Secure and Private:

The app ensures that all teleconsultations are conducted securely, maintaining patient confidentiality and data protection.



Health Records Management

Digital Access:

Store and access personal health records digitally. Users can upload documents such as lab reports, prescriptions, and medical history, making it easy to share with healthcare providers when needed.

Integration:

The app integrates with Aster’s hospital systems, automatically updating health records with information from past visits and treatments.



Online Pharmacy

Health and Wellness Shopping:

Users can shop for a variety of health and wellness products, including medications, vitamins, supplements, and personal care items, all available within the app.

Prescription Services:

We upgraded our Rx home delivery service to include pre-ordering options during appointment booking or via scan code at the pharmacy. This ensures that patients receive their medications promptly and efficiently.



Lab Test Booking and Results

Convenient Booking:

Schedule lab tests at Aster facilities with just a few clicks. Users can choose from a wide range of diagnostic tests available.

Lab on App Project:

We launched the „Lab on App“ project, enabling patients to review and store their lab reports directly on the myAster app. This feature enhances convenience and ensures easy access to vital health information



Healthcare Packages

From Aster Clinics, we introduced healthcare packages that can be purchased exclusively through myAster, offering patients special deals and added value.



EMBRACING CLOUD TECHNOLOGY FOR A SUSTAINABLE FUTURE

At Aster DM Healthcare, we are committed to leveraging cutting-edge technology to enhance healthcare delivery, improve operational efficiency, and contribute to a sustainable future. One of our most significant strides in digital innovation has been the adoption of cloud-based infrastructure across our healthcare systems, eliminating the need for physical data centres and their associated environmental impact.

Traditionally, healthcare institutions have relied on on-premise data centres to manage their extensive IT operations. However, these setups require significant investments in hardware, energy-intensive cooling systems, and ongoing maintenance. If Aster had continued to rely on on-premise data centres across our office buildings and healthcare facilities, we would have needed an estimated 50,000 square feet—or even more when considering Business Continuity Planning (BCP) and Disaster Recovery (DR) needs—to house the necessary racks and servers.



By moving our core systems to the cloud, Aster has eliminated these challenges and unlocked numerous benefits:



Environmental Sustainability:

Hosting our Clinics Hospital System on the Alibaba Public Cloud and the entire Medicare system on the Intersystem Cloud has allowed us to forgo the need for physical hardware and energy-consuming air conditioning systems typically required for data centres.



Cost Efficiency:

Cloud infrastructure reduces the need for capital expenditure on hardware, power, and cooling systems.



Enhanced Security and Compliance:

Our cloud providers, Alibaba and Intersystem, offer robust security measures and compliance with global healthcare regulations. This ensures that patient data is protected, and our systems remain secure from potential threats.



Business Continuity and Disaster Recovery:

Cloud-based systems offer enhanced disaster recovery capabilities, ensuring that our operations remain uninterrupted in the event of unforeseen circumstances.

By removing the need to manage physical data centres, our IT teams can focus more on innovation and developing new solutions that improve patient care and operational efficiency.

This shift has accelerated our digital transformation and positioned Aster as a sustainable leader in healthcare technology through significant reduction in the emission footprint.

As we continue on this journey, we remain dedicated to exploring new digital innovations that will enhance the patient experience, improve healthcare outcomes, and promote environmental sustainability.

Our cloud-first approach is just one of the many ways we are working to build a smarter, greener, and more resilient healthcare future.




800 tCO₂e
Emissions Avoided





CLINICAL EXCELLENCE


At Aster, we have significantly improved the quality of countless lives through our network of dedicated professionals, leveraging their medical and operational expertise alongside cutting-edge technology. This section highlights some of our unique treatments that exemplify our leadership in clinical excellence.





 First transforaminal endoscopic lumbar discectomy


 First Robotic assisted left total knee arthroplasty


 Large thymus cancer 12 cm removed by Video Assisted Thoracoscopy VATS


 An unusual presentation of Dengue with Severe Myositis treated successfully


 Laparoscopic Sleeve Gastrectomy done on a 26-year-old female weighing 189 kg


 Successful Endoscopic Removal of a Rare 105 gm Juvenile Nasopharyngeal Angiofibroma Endonasal Tumor

 Massive pulmonary embolism was treated successfully by an endovascular thrombectomy

 15 Complex Spine Surgeries such as multi-level fusion surgeries & Spinal tumor removal done in MOSH

 Restored Shoulder Function and Muscle Power in 57-Year-Old Patient Through Successful Repair of Extensive Rotator Cuff Tear

 Gross Pyelonephritis and Intestinal Malrotation were treated successfully with Laparoscopic Nephrectomy, Open Ladd's Procedure, and Resection Anastomosis

 Successful Management of Acute Coronary Syndrome (ACS) - NSTEMI with Acute Diastolic Heart Failure in Octogenarian Patient at Aster Hospital

 3D-Printing Technique with custom-made Implant for Left Knee Replacement done successfully in Over-Obese Patient



COMPREHENSIVE LAPAROSCOPIC SURGERY FOR GERD AND WEIGHT MANAGEMENT, MEDCARE WOMEN & CHILDREN HOSPITAL

A 48-year-old female patient presented with significant weight gain and persistent gastroesophageal reflux disease (GERD) symptoms. Her medical history and diagnostic assessments revealed the presence of a hiatal hernia and a previous gastric bypass that required reversal.

Given the complexity of her condition, the medical team opted for a multi-faceted surgical approach to address both the GERD symptoms and the issues related to her previous weight management surgeries.

The procedures included: Laparoscopic Gastric Plication, Laparoscopic Roux-en-Y

(R-en-Y) Gastric Bypass, Laparoscopic Cholecystectomy, Hiatal Hernia Repair, and Reversal of Gastric Bypass with Gastro-Gastric Anastomosis.

The combination of these laparoscopic procedures was chosen for its minimal invasiveness, reduced recovery time, and effectiveness in treating both the patient's GERD and weight-related issues.

The surgery was successful, and the patient experienced significant relief from GERD symptoms and improved management of her weight.



ROBOTIC-ASSISTED KNEE REPLACEMENT SURGERIES: ADVANCED CARE FOR OSTEOARTHRITIS, MEDCARE ORTHOPAEDICS & SPINE HOSPITAL

Two robotic-assisted total knee replacement (TKR) surgeries were performed, including a complex bilateral TKR. Among the patients was a 71-year-old individual suffering from severe bilateral knee osteoarthritis.

This advanced surgical technique, utilizing robotic assistance, allowed for unparalleled precision in the procedure.

The patient undergoing the bilateral TKR experienced a remarkably swift recovery. Discharged just three days after surgery, they demonstrated significant

improvement in knee motion within 12 days post-operation. This rapid recovery highlights the effectiveness of robotic-assisted surgery in reducing recovery times and enhancing postoperative outcomes, especially in elderly patients with complex conditions like osteoarthritis.

Robotic-assisted knee replacement represents a significant advancement in orthopedic surgery, offering patients improved accuracy, faster recovery, and better overall outcomes.



Aster's Commitment TO HEALTHCARE EDUCATION

Aster is deeply committed to academic excellence, fostering a culture of continuous learning and development across its healthcare institutions. Through its educational wings, Aster emphasises rigorous training programs, advanced research opportunities, and a curriculum that aligns with the latest developments in healthcare.

The institutions under Aster are equipped with state-of-the-art facilities and a faculty of experienced professionals dedicated to nurturing the next generation of healthcare leaders.

By upholding high standards of education and fostering an environment that promotes intellectual curiosity and professional growth, Aster ensures that its graduates are not only well-prepared to excel in their careers but also to contribute meaningfully to the advancement of healthcare globally.





Aster MIMS Academy

Aster MIMS Academy, the educational wing of Aster MIMS Hospital, is dedicated to advancing academic and intellectual discovery in the field of health sciences. Established in 2003 under the Aster MIMS Academy Trust, the Academy was created to meet the growing educational needs of the healthcare sector and to produce highly skilled professionals who can make a significant impact on society.

Since its inception, Aster MIMS Academy has been committed to nurturing the next generation of healthcare professionals through comprehensive educational programs, state-of-the-art facilities, and a focus on practical, hands-on training. The Academy's mission is to be at the forefront of medical education, fostering a culture of excellence, compassion, and continuous learning.

With a future-oriented approach, Aster MIMS Academy is poised to become a leading institution in health science education, contributing to the advancement of medical knowledge and the improvement of healthcare delivery both locally and globally.

The Academy comprises the following institutions dedicated to providing high-quality education and training in various healthcare disciplines, ensuring that students are well-prepared to meet the demands of the healthcare industry.



MIMS College of Allied Health Sciences

It is dedicated to training and developing healthcare professionals who are poised to make a significant impact on the quality of life for individuals facing physical and mental health challenges.

The college envisions a future where its graduates are at the forefront of delivering compassionate and effective care, contributing to improved health outcomes and enhanced quality of life for patients.

MIMS College of Nursing (MIMS CON)

As the first NAAC-accredited health science and nursing college in Kerala, MIMS CON exemplifies excellence in education, service, and research.

The college is dedicated to providing high-quality nursing education and healthcare services, including the construction and management of educational and medical facilities, with a focus on supporting minority communities and assisting the underprivileged.

Institute of Vocational Studies

Established in 2019, Aster MIMS Institute of Vocational Studies boost graduate employability in the global market. This collaboration focuses on enhancing skills to meet the demands of an evolving job landscape, where technology and specialization are increasingly important.



Dr. Assuma Beevi T.M

Dean, Aster MIMS Academy



Aster MIMS Academy is committed to advancing excellence in health sciences education. Through rigorous training, research driven learning, and state-of-the-art facilities, we prepare future healthcare professionals to meet global standards and contribute meaningfully to society.



Dr. Moopen's Medical College & Aster Speciality Hospital

Dr. Moopen's Medical College Hospital was established by the DM Education and Research Foundation to address critical healthcare needs in the Wayanad region.

It is the first medical college in Kerala situated in a backward, hilly, and tribal district, and is among the rare rural medical colleges in India to have received NABH accreditation.

The institution aims to be a leading medical college in India by adopting global standards in education, research, and innovation, with a focus on nurturing healthcare professionals who serve with compassion and commitment, while maintaining harmony with nature.

Dr. Moopen's Medical College Hospital oversees following key institutions dedicated to advancing healthcare education and training,

Dr. Moopen's College of Pharmacy

This institution provides comprehensive education and training in pharmaceutical sciences, preparing students to excel in various pharmacy professions. The college offers programs that cover a wide range of pharmaceutical topics, including drug development, clinical pharmacy, and pharmaceutical management.

Dr. Moopen's Nursing College

Focused on developing skilled and compassionate nursing professionals, this college offers rigorous training in nursing and healthcare. The curriculum includes a blend of theoretical knowledge and hands-on clinical practice, designed to prepare students for diverse roles in nursing and healthcare settings.

Core Medical Training (UK)

In partnership with Core Medical Training, this program provides advanced training and certification for medical professionals, aligning with international standards. The program focuses on enhancing clinical skills, medical knowledge, and practical experience, preparing participants for leadership roles in healthcare.





Aster Health Academy

Aster Health Academy is a modern-day healthcare edtech company shaping up as the learning and capability-building arm of Aster DM Healthcare. With a vision to transform healthcare learning, the Academy designs, develops, and delivers future-ready programs that combine academic rigor with real-world relevance for healthcare.

The Academy offers a diverse portfolio of programs from clinical trainings to leadership and management programs, as well as technology courses curated in partnership with leading academic institutions and healthcare experts.

These include fellowship-level certifications, executive and postgraduate diploma programs, and other skilling and upskilling modules aligned with industry needs and regulatory standards. Each program is crafted to empower doctors, nurses, allied health professionals, and healthcare administrators to elevate their practice, drive innovation, and lead change.

The Academy has established a robust ecosystem comprising over 60 hospital partnerships, eight academic collaborations, and two accreditation partners. As the Academy expands its impact in the coming years, it remains committed to becoming a definitive talent engine for healthcare, building not just trained professionals, but a stronger, more resilient global healthcare ecosystem.

List of Courses Offered

Aster MIMS Academy

1. College of Nursing
2. Allied Health Sciences
3. Institute of Vocational Studies
4. DNB Anesthesia
5. DNB ENT
6. DNB Pediatrics
7. DNB Family Medicine
8. DNB General Medicine
9. DNB General Surgery
10. DNB Cardiology
11. DNB Radio Diagnosis
12. DNB Obstetrics & Gynec.
13. DNB Orthopedics Surgery
14. DNB Emergency Medicine
15. DNB Pathology
16. FNB Critical Care Medicine
17. Master's in emergency medicine
18. IDCCM (Critical Care Medicine)
19. MSc MLT
20. BSc MLT
21. MSc Nursing
22. BSc Nursing
23. Diploma in Anesthesia Technology
24. Diploma in Dialysis Technology
25. Diploma in Endoscopy Technology
26. Diploma in Sterilization Technology
27. Diploma in Medical Records Management
28. Diploma in Cardiac Anesthesia Technology
29. Advanced PG Diploma in Emergency Medical Service (Nursing)
30. BLS & ACLS
31. PALS
32. ITLS
33. Training Program in Servicing & Maint. Of Biomedical Equipments.

Dr. Moopen Medical College

1. College of Nursing
2. Allied Health Sciences
3. Institute of Vocational Studies
4. DNB Anesthesia
5. DNB ENT
6. DNB Pediatrics
7. DNB Family Medicine
8. DNB General Medicine
9. DNB General Surgery
10. DNB Cardiology
11. DNB Radio Diagnosis
12. DNB Obstetrics & Gynec.
13. DNB Orthopedics Surgery
14. DNB Emergency Medicine
15. DNB Pathology
16. FNB Critical Care Medicine
17. Master's in emergency medicine

Aster Health Academy

1. Clinical Courses
2. Management Courses
3. Healthcare Practice Excellence (to gain multiple certificates)
4. Building Competencies and Skills-
 - Academic Experts
 - Industry SMEs
 - Pedagogy
 - Multi Perspective Curriculum
 - Flexible Learning Opportunity
 - Upskilling and Reskilling



Financial PERFORMANCE



Financial PERFORMANCE



Year-on-year Trend Analysis



Aster DM Healthcare's GCC operations have delivered strong and steady revenue growth over the past three financial years, reflecting both network expansion and improved utilization of existing facilities.

In FY 2022–23, the operations reported revenues of AED 3,541 million across 15 hospitals. By FY 2023–24, revenues rose sharply to AED 4,548 million, a 28.5% year-on-year increase, despite the hospital network remaining constant at 15 facilities.



This growth highlights higher patient volumes, improved operational efficiencies, and the continued demand for quality healthcare services across the GCC.

5,205 AED million
Total Revenue for 2024-2025

Aster DM Healthcare recorded a revenue of AED 5,205 million in FY25, up from AED 4,561 million in FY24, reflecting a year-on-year growth of 14%.

14%
Increase in Annual Revenue

This increase highlights the Group's ongoing efforts to strengthen its healthcare services, optimise operations, and expand its reach across key markets.

The successful demerger of Aster's GCC and India operations in beginning of FY25 marked a pivotal strategic milestone, sharpening our focus on domestic growth and enabling this sustained performance.

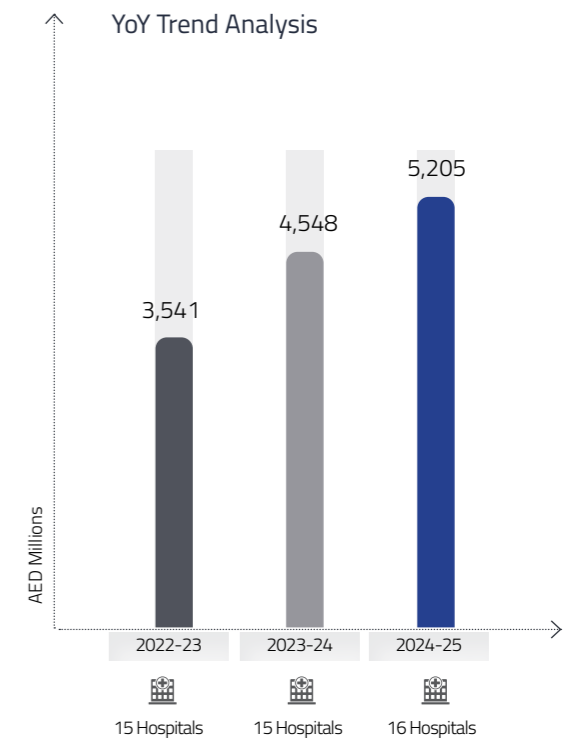
The steady rise in revenue is a result of strategic initiatives focused on patient care excellence and operational expansion.



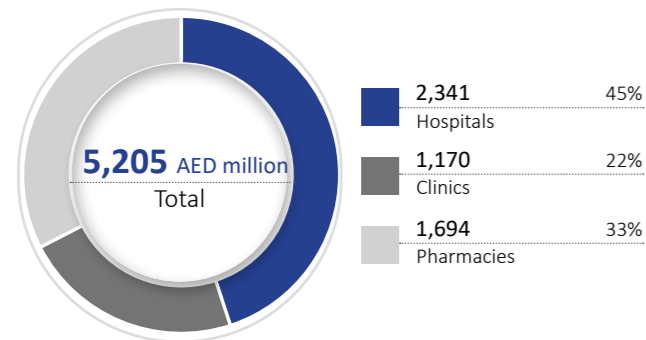
In FY 2024–25, revenues further increased to AED 5,205 million, supported by the addition of a new hospital, taking the total network to 16.

The 14.5% year-on-year increase, though more moderate than the previous year, reflects a phase of consolidation as the new facility is integrated while existing operations maintain strong performance.

Overall, the GCC operations achieved 47% revenue growth over three years, underscoring the resilience of Aster's healthcare model in the region. With a growing footprint and robust demand trends, Aster DM Healthcare is well-positioned to build on this momentum and capture future opportunities in the GCC healthcare market.



Source-Wise Revenue Breakdown for Aster GCC



The hospital segment contributed 45% of the total revenue, reaffirming its central role in Aster’s healthcare delivery model. The pharmacy segment accounted for 33%, while clinics contributed 22%.

This robust performance is a result of Aster’s focus on excellence in service delivery, strategic resource allocation, and technology-enabled care. With a continued emphasis on sustainable growth, innovation, and financial discipline, Aster DM Healthcare GCC remains committed to strengthening its economic value while delivering high-quality, affordable healthcare to communities across the country.

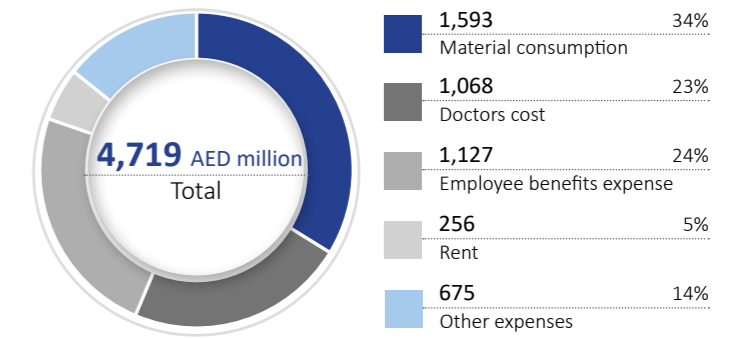
Operational Expenses

In FY25, Aster DM Healthcare GCC reported total operational expenses of 4,719 AED million, reflecting its ongoing investment in high-quality clinical services, talent retention, and efficient healthcare delivery.

The most significant component of these expenses was material consumption, accounting for 34% of total operational costs. This includes essential medical supplies, pharmaceuticals, and consumables critical to patient care and hospital operations.

Doctors’ compensation constituted 23%, emphasising Aster’s focus on ensuring access to skilled and experienced medical professionals across its network. Additionally, employee benefits expenses accounted for 24%, reflecting the organisation’s commitment to its broader workforce, including nurses, technicians, and support staff, who are integral in delivering high-quality healthcare services.

Operational expenses breakdown for Aster GCC





Collaborations AND STRATEGIC PARTNERSHIPS

Collaboration is central to Aster DM Healthcare's approach to sustainable impact. By uniting with diverse partners, we amplify our ability to address community needs, drive innovation, and scale meaningful change.



Collaborations AND STRATEGIC PARTNERSHIPS



At Aster DM Healthcare GCC, we believe that transformative healthcare and sustainable development can only be achieved through meaningful partnerships.

In line with our commitment to SDG 17 (Partnerships for the Goals), we have actively collaborated with a wide range of organisations to amplify our impact on communities and the environment.

These partnerships are not limited to healthcare delivery but also encompass public health initiatives, education, emergency response, and community development. We recognise that local collaborations foster grassroots impact, while global alliances bring in innovation, expertise, and scale.

Whether through joint outreach programs, capacity-building initiatives, or technology-enabled service delivery, each collaboration has contributed to creating measurable social value.

We collaborated with a diverse range of stakeholders in 2024-25, including grassroots organisations, healthcare NGOs, government departments, and public service institutions, across GCC and globally.



Community Partners	Program Partners	Strategic Partners
Al Noor Foundation, UAE	Air Arabia, UAE	Dubai Health Authority, UAE
Blood Donors, Kerala	Al Jaleela Foundation, UAE	Dubai Corporation for Ambulance Services, UAE
Dar Al Ber Society, UAE	DHL, UAE	Dubai Foundation for Women and Children, UAE
Dubai Club for People of Determination, UAE	Emirates Environment Group, UAE	Ministry of Health, Oman
Dubai Customs, UAE	Indian Consulate (PBSK), UAE	Road Transport Authority, UAE
Dubai Foundation for Women and Children, UAE	International Charity Organization, UAE	The Big Heart Foundation, UAE
Dubai Municipality, UAE	Landmark Group, UAE	
Dubai Police, UAE	Malabar Gold, UAE	
Emirates Red Crescent, UAE	Model Service Society, UAE	
KMCC, UAE	Norka Roots, UAE	
Lions Club, Dubai, UAE	Dubai Blood Donation Centre, UAE, Fujifilm	
Ministry of Labour, Sharjah, UAE		
Sharjah Charity, UAE		
Smart Life, UAE		
Special Needs Future Development Centre (SNF), UAE		
United Friends of Kerala, UAE		
AKCAF Association, UAE		

Our Partners AT A GLANCE





ANNEXURE



Awards AND RECOGNITIONS

Aster’s commitment to clinical excellence, employee wellbeing, digital innovation, and community impact has been widely recognised by several prestigious accreditations. During the reporting period, our hospitals and healthcare professionals received numerous accolades, reaffirming our position as a leader in delivering patient-centric, high-quality healthcare.

These recognitions are a testament to the unwavering dedication of our teams, the trust of our patients, and our pursuit of global standards in every aspect of our operations.

Group-level Awards and Recognitions



Best Employee Wellbeing – Strategic Approach (Winner)
– Gulf Sustainability Awards 2024



Sustainability Vision Leadership (Winner)
– Gulf Sustainability Awards 2024



Best Environmental Sustainability Programme (Winner)
– Gulf Sustainability Awards 2024



Healthcare Sector Category (Winner)
– Arabia CSR & Sustainability Awards 2024



Sustainable Energy Integration (Gold)
– Global ESG Awards 2024



Supporting Economically Weaker Section (Platinum)
– Global ESG Awards 2024

Awards to Specific Hospitals



Aster Al Qusais Hospital – Newsweek World’s Best Smart Hospitals



Aster Sanad Hospital - AHPI Award for Excellence in Healthcare, Excellence in Nursing Practices



Aster Mankhool Hospital - AHPI Award for Excellence in Healthcare, Patient Centric Hospital



Medcity Sharjah – Best Hospital, Fortuna Global Excellence Awards



MENA Medical Excellence Award (Gold) – Aster Hospitals



MENA Medical Excellence Award (Silver) – Medcare Hospitals



South Asia Team Excellence Award – Aster Clinics



Medcare Sharjah, Medcare Women and Children Hospital, Eye Centre - JCI Accreditation

Individual Awards



Dr. Azad Moopen, Founder and Chairman, was conferred the Global Entrepreneur of the Year award by The Economic Times.



Dr. Azad Moopen honored with the Lifetime Achievement Award at MARAAYA 2025, the biennial convention of the Association of Kerala Medical Graduates (AKMG).



Alisha Moopen, our Managing Director and Group CEO, honoured with the Pravasi Bhushan Award



Alisha Moopen also featured in Fortune India’s 100 Most Powerful Women in Business.

Assurance STATEMENT



QSZ CERTIFICATION SERVICES LLC
 كيو اس زت لخدمات اصدار الشهادات
 (Unit of QS Zurich AG, Switzerland)



Subject: Independent assurance letter on the ESG Report of Aster GCC Holding Limited for FY2024-25 along with QSZ assurance report reference number - FO_QSZ_Assurance_Aster; v01_2025.12.29.

To the management of Aster GCC Holding Limited.

We, QSZ Certification Services LLC, have been engaged by Aster GCC Holding Limited to provide independent limited assurance over selected sustainability disclosures in its ESG Report, 2024-25. This assurance is conducted in alignment with the Global Reporting Initiative (GRI) Standards, 2021.

Aster's Responsibilities

The Board of Directors and management of Aster GCC Holding Limited is responsible for overseeing the preparation of the ESG Report which complies with the requirements of the GRI standard 2021 and for being satisfied that the ESG Report, taken as a whole, is fair, balanced and understandable. Aster Management is responsible for:

- Selecting and establishing the applicable reporting criteria.
- Preparing, measuring, presenting, and reporting the selected information in accordance with the applicable criteria.
- Publishing the applicable criteria at or before the time of publication of the sustainability disclosures.
- Designing, implementing, and maintaining internal processes and controls to ensure the information is free from material misstatement, including those arising from fraud or errors.
- Providing access to all relevant records, information, and explanations required for the independent assurance process.

Our Responsibilities

We, at QSZ Certification Services LLC, are responsible for:

- Planning and performing procedures to obtain sufficient evidence in order to express an independent limited assurance conclusion on the selected information. The assessors involved in the assurance process confirm that they are free from any conflicts of interest and have no prior relationships with Aster GCC Holding Limited.
- Communicating matters that may be relevant to the selected information to the appropriate party including identified or suspected non-compliance with laws and regulations, fraud or suspected fraud, and bias in the preparation of the selected information.
- Reporting our conclusion in the form of an independent limited assurance report to the management of Aster GCC Holding Limited.

Assurance Conclusion and Key Findings

We conducted an independent assurance engagement in accordance with ISAE 3000 (Revised) to assess the accuracy and reliability of the reported information. Based on the procedures performed and evidence obtained, we conclude that the report has been prepared, in all material respects, in accordance with GRI Standard 2021.

Our assurance procedures encompassed thorough data validation and source verification of ESG Report 2024-25. Any discrepancies uncovered were promptly addressed by Aster's team and rectified during the review, ensuring the accuracy and completeness of the reported information. To maintain compliance, we recommend continuing to strengthen internal controls, enhancing data governance frameworks, and sustaining best practices in documentation.

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 (Unit of QS Zurich AG, Switzerland)



Scope of Our Assurance Engagement

We provide independent **limited assurance** in accordance with the terms of engagement agreed upon with Aster GCC holding Limited. Our assurance engagement covers the Aster's ESG Report for the period FY 2024-25. The engagement includes an assessment of the **selected sustainability indicators**, as outlined in the GRI standard (2021) listed in the accompanying table.

Material Topic	GRI Standard 2021	Location in Report
GRI 2: General Disclosures 2021	2-1 Organizational details; 2-2 Entities included in the organization's sustainability reporting; 2-3 Reporting period, frequency and contact point; 2-4 Restatements of information; 2-5 External assurance; 2-6 Activities, value chain and other business relationships; 2-7 Employees; 2-8 Workers who are not employees; 2-9 Governance structure and composition; 2-10 Nomination and selection of the highest governance body; 2-11 Chair of the highest governance body; 2-12 Role of the highest governance body in overseeing the management of impacts; 2-13 Delegation of responsibility for managing impacts; 2-14 Role of the highest governance body in sustainability reporting; 2-15 Conflicts of interest; 2-16 Communication of critical concerns; 2-17 Collective knowledge of the highest governance body; 2-18 Evaluation of the performance of the highest governance body; 2-19 Remuneration policies; 2-20 Process to determine remuneration; 2-22 Statement on sustainable development strategy; 2-23 Policy commitments; 2-24 Embedding policy commitments; 2-25 Processes to remediate negative impacts; 2-26 Mechanisms for seeking advice and raising concerns; 2-27 Compliance with laws and regulations; 2-28 Membership associations; 2-29 Approach to stakeholder engagement;	10-11, 17, 26-27, 32-33, 29, 30-81, 90-92, 94, 95, 101, 106, 107, 123, 230-233, 236-239, 236-239, 236-239, 238-239, 239-243, 239-243, 239-243, 276, 276-277, 277-281, 286-287
Environment	GRI 302-1 Energy consumption within the organization; 302-4 Reduction of energy consumption;	20,88-91
	GRI 303: Water and Effluents 303:1 Interactions with water as a shared resource; 303-3 Water recycling and reuse; 303-2 Management of water discharge-related impacts; 303-4 Water withdrawal by source; 303-5 Water consumption;	84,96-101
	GRI 305: Emissions: 305-1 Direct (Scope 1) GHG emissions; 305-2 Energy indirect (Scope 2) GHG Emissions; 305-3 Other indirect (Scope 3) GHG Emissions; 305-4 GHG emissions intensity; 305-5 Reduction of GHG emissions;	84-87,90-91
	GRI 306: Waste 2020: 306-1 Waste generation and significant waste-related impacts; 306-2 Management of significant waste-related impacts; 306-3 Waste generated; 306-4 Waste diverted from disposal; 306-5 Waste directed to disposal;	101-103
Social	GRI 401: Employment 2016: 401-1 New employee hires and employee Turnover; 401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees; 401-3 Parental leave;	110-114
	403-1 Occupational health and safety management system; 403-2 Hazard identification, risk assessment, and incident investigation; 403-3 Occupational health services; 403-4 Worker participation, consultation, and communication on occupational health and safety; 403-5 Worker training on occupational health and safety; 403-6 Promotion of worker health; 403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships; 403-8 Workers covered by an occupational health and safety management system; 403-9 Work-related injuries; 403-10 Work-related ill health;	122-126,128
	GRI 405: Diversity and Equal Opportunity 2016: 405-1 Diversity of governance bodies and employees;	108-109
	GRI 406: Non-discrimination 2016: 406-1 Incidents of discrimination and corrective actions taken;	18-20
	GRI 413: Local Communities 2016: 413-1 Operations with local community engagement, impact assessments, and development programs;	130-229
Governance	GRI 201: Economic Performance 2016: 201-1 Direct economic value generated and distributed;	270-273

Details of the assessment are incorporated in the report available with Aster's management. Ref # FO_QSZ_Assurance_Aster; v01_2025.12.29

Best regards.

For QSZ Certification Services LLC.

Managing Director
 (Dr. Sameer Kumar)

Ref No.: QZSCS_Aster/1.0/29.12.2025

Note: The assessment focused on evidence cross verification and adequacy of various data fields with respect to standards and baseline data received from Aster GCC holding Limited.

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GRI CONTENT INDEX

Statement of use		Aster DM Healthcare (GCC) has reported in reference with the GRI Standards for the period April 2024- March 2025				
GRI 1 used		GRI 1: Foundation 2021				
Applicable GRI Sector Standard(s)		NA				
GRI STANDARDS/ OTHER SOURCE	DISCLOSURE	LOCATION	OMISSION			GRI SECTOR STANDARD REF. NO.
			REQUIREMENT(S) OMITTED	REASON	EXPLANATION	
General disclosures						
GRI 2: General Disclosures 2021	2-1 Organizational details	29	A gray cell indicates that reasons for omission are not permitted for the disclosure or that a GRI Sector Standard reference number is not available.			
	2-2 Entities included in the organization's sustainability reporting	26-27, 32-33,				
	2-3 Reporting period, frequency and contact point	26				
	2-4 Restatements of information	26-27				
	2-5 External assurance	286-287				
	2-6 Activities, value chain and other business relationships	30-81, 276-277				
	2-7 Employees	106				
	2-8 Workers who are not employees	107				
	2-9 Governance structure and composition	230-231				
	2-10 Nomination and selection of the highest governance body	232-233				
	2-11 Chair of the highest governance body	230-231				
	2-12 Role of the highest governance body in overseeing the management of impacts	230-231				
	2-13 Delegation of responsibility for managing impacts	230-233, 239-243				

GRI STANDARDS/ OTHER SOURCE	DISCLOSURE	LOCATION	OMISSION			GRI SECTOR STANDARD REF. NO.
			REQUIREMENT(S) OMITTED	REASON	EXPLANATION	
GRI 2: General Disclosures 2021	2-14 Role of the highest governance body in sustainability reporting	230-233, 239-243				
	2-15 Conflicts of interest	238-239				
	2-16 Communication of critical concerns	232-233				
	2-17 Collective knowledge of the highest governance body	230-231				
	2-18 Evaluation of the performance of the highest governance body	230-233				
	2-19 Remuneration policies	232-233				
	2-20 Process to determine remuneration	232-233				
	2-21 Annual total compensation ratio			Confidentiality constraints		
	2-22 Statement on sustainable development strategy	17, 90-92, 94, 237, 276				
	2-23 Policy commitments	236-239				
	2-24 Embedding policy commitments	236-239				
	2-25 Processes to remediate negative impacts	236-239				
	2-26 Mechanisms for seeking advice and raising concerns	10				
	2-27 Compliance with laws and regulations	95, 101, 123, 231, 232, 236, 238-239,				
	2-28 Membership associations	277-281				
	2-29 Approach to stakeholder engagement	10-11				
	2-30 Collective bargaining agreements			Legal prohibitions		

GRI STANDARDS/ OTHER SOURCE	DISCLOSURE	LOCATION	OMISSION			GRI SECTOR STANDARD REF. NO.
			REQUIREMENT(S) OMITTED	REASON	EXPLANATION	
Material topics						
GRI 3: Material Topics 2021	3-1 Process to determine material topics	10-11.	A gray cell indicates that reasons for omission are not permitted for the disclosure or that a GRI Sector Standard reference number is not available.			
	3-2 List of material topics	12-13.				
Economic performance						
GRI 3: Material Topics 2021	3-3 Management of material topics	12-13.				
GRI 201: Economic Performance 2016	201-1 Direct economic value generated and distributed	270-273				
	201-2 Financial implications and other risks and opportunities due to climate change			Information unavailable/incomplete		
	201-3 Defined benefit plan obligations and other retirement plans			Information unavailable/incomplete		
	201-4 Financial assistance received from government			Information unavailable/incomplete		
Anti-corruption						
GRI 3: Material Topics 2021	3-3 Management of material topics	12-13				
GRI 205: Anti- corruption 2016	205-1 Operations assessed for risks related to corruption			Information unavailable/incomplete		
	205-2 Communication and training about anti-corruption policies and procedures			Information unavailable/incomplete		
	205-3 Confirmed incidents of corruption and actions taken			Information unavailable/incomplete		
Energy						
GRI 3: Material Topics 2021	3-3 Management of material topics	88-89				
GRI 2: General Disclosures 2021	302-1 Energy consumption within the organization	88-89				
	302-2 Energy consumption outside of the organization			Information unavailable/incomplete		
	302-3 Energy intensity			Information unavailable/incomplete		
	302-4 Reduction of energy consumption	20, 90-91				
	302-5 Reductions in energy requirements of products and services			Information unavailable/incomplete		

GRI STANDARDS/ OTHER SOURCE	DISCLOSURE	LOCATION	OMISSION			GRI SECTOR STANDARD REF. NO.
			REQUIREMENT(S) OMITTED	REASON	EXPLANATION	
Water and effluents						
GRI 3: Material Topics 2021	3-3 Management of material topics	12-13.				
GRI 303: Water and Effluents 2018	303-1 Interactions with water as a shared resource	96-101				
	303-2 Management of water discharge-related impacts	98-99				
	303-3 Water withdrawal	96				
	303-4 Water discharge			Information unavailable/incomplete		
	303-5 Water consumption	84, 96-97				
Emissions						
GRI 3: Material Topics 2021	3-3 Management of material topics	12-13.				
GRI 305: Emissions 2016	305-1 Direct (Scope 1) GHG emissions	86				
	305-2 Energy indirect (Scope 2) GHG emissions	86-87				
	305-3 Other indirect (Scope 3) GHG emissions	86-87				
	305-4 GHG emissions intensity	84-87				
	305-5 Reduction of GHG emissions	84, 90-91				
	305-6 Emissions of ozone-depleting substances (ODS)			Information unavailable/incomplete		
	305-7 Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions			Information unavailable/incomplete		
Waste						
GRI 3: Material Topics 2021	3-3 Management of material topics	12-13.				
GRI 306: Waste 2020	306-1 Waste generation and significant waste-related impacts	101				
	306-2 Management of significant waste-related impacts	100-103				
	306-3 Waste generated	101-103				
	306-4 Waste diverted from disposal	101-103				
	306-5 Waste directed to disposal	101-103				

GRI STANDARDS/ OTHER SOURCE	DISCLOSURE	LOCATION	OMISSION			GRI SECTOR STANDARD REF. NO.
			REQUIREMENT(S) OMITTED	REASON	EXPLANATION	
Employment						
GRI 3: Material Topics 2021	3-3 Management of material topics	12-13.				
GRI 401: Employment 2016	401-1 New employee hires and employee turnover	110, 111				
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	112, 113, 114				
	401-3 Parental leave	114				
Occupational health and safety						
GRI 3: Material Topics 2021	3-3 Management of material topics	12-13				
GRI 403: Occupational Health and Safety 2018	403-1 Occupational health and safety management system	122-123				
	403-2 Hazard identification, risk assessment, and incident investigation	124-125				
	403-3 Occupational health services	128				
	403-4 Worker participation, consultation, and communication on occupational health and safety	125				
	403-5 Worker training on occupational health and safety	122				
	403-6 Promotion of worker health	123, 128				
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	128				
	403-8 Workers covered by an occupational health and safety management system	128				
	403-9 Work-related injuries	126				
	403-10 Work-related ill health	126				

GRI STANDARDS/ OTHER SOURCE	DISCLOSURE	LOCATION	OMISSION			GRI SECTOR STANDARD REF. NO.
			REQUIREMENT(S) OMITTED	REASON	EXPLANATION	
Diversity and equal opportunity						
GRI 3: Material Topics 2021	3-3 Management of material topics	12-13				
GRI 405: Diversity and Equal Opportunity 2016	405-1 Diversity of governance bodies and employees	108-109				
	405-2 Ratio of basic salary and remuneration of women to men			Confidentiality constraints		
Non-discrimination						
GRI 3: Material Topics 2021	3-3 Management of material topics	12-13				
GRI 406: Non-discrimination 2016	406-1 Incidents of discrimination and corrective actions taken	18-20				
Local communities						
GRI 3: Material Topics 2021	3-3 Management of material topics	12-13				
GRI 413: Local Communities 2016	413-1 Operations with local community engagement, impact assessments, and development programs	130-229				
	413-2 Operations with significant actual and potential negative impacts on local communities	130-229				
Customer privacy						
GRI 3: Material Topics 2021	3-3 Management of material topics	12-13				
GRI 418: Customer Privacy 2016	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data			Information unavailable/incomplete		
Topics in the applicable GRI Sector Standards determined as not material						
TOPIC					EXPLANATION	
[Title of GRI Sector Standard]						
[Topic]					[Explanation]	
[Topic]					[Explanation]	



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